

## Operator Statement

Cheatmeals is a fast food franchise providing simple, Delicious, premium food at an affordable rate; a high-quality, fast cuisine selling burgers, wings, shakes and Hot Dogs for eat in and takeaway customers as well as for Deliveries.

Average sit in orders per day 65

Average take away orders per day 38

Average delivery orders per day 35

Cheatmeals Goodge Street operates only one delivery platform and is an exclusive partner to Uber eats. We have a close relationship with Uber to ensure the safety of the drivers and to make sure they comply with our standards. Any misbehaviour of drivers is reported to Uber directly and they are bannend, furthermore drivers are requested to park on the opposite side in the loading area. Average drivers entering the store per day around 25 (drivers take multiple orders at once).

The current opening hours are from 11:00-23:00

Number of staff 16

Shifts from 10:00-17:00 & 17:00-23:30

Delivery happens mainly before midday on Mondays, Wednesday Thursday and Friday.

We are using Camden's council waste collection service from Veolia using the recycling and waste bags provided by Veolia. Waste is collected up to 3 times a day.

In order to discourage anti social behaviour and to minimise neighbour amenity impact we have put the following measurements in place

- Clear Signs that CCTV is in operation
- CCTV is operated and maintained to function all times that the premises are open for licensable activities
- The system records in real time and recordings will be date and time stamped
- Recordings will be kept for a minimum of 31 days and downloaded footage will be provided to the police or other authorised officers (subject to the Data Protection Act requirements) within 24 hours of any request or in exceptional circumstances, as soon as reasonably practicable
- CCTV to cover all entry and exit points of the building
- CCTV will be of good quality
- Staff are trained as appropriate
- Incident log is kept at the premises and made available on request to an authorised officer or the police
- Prominent clear and legible notices will be displayed at all exits requesting the public to respect the needs of nearby residents and to leave the premises and the area quietly
- Deliveries / takeaway of materials/goods necessary for the operation of the business will be carried out at such a time or in such a manner as to prevent nuisance and disturbance to nearby residents.
- odour mitigation Regular cleaning of all kitchen extract system in compliance with Reg EC 852/2004