

25<sup>th</sup> January 2023

Mr M Greenwood  
Garden Flat  
28 Frognal Lane  
London  
NW3 7DT



Anglian Home Improvements  
Unit 4 Portland Close  
Houghton Regis  
Bedfordshire  
LU5 5AW  
Tel: 0800 083 0906

Contract Number: 30366901,

Dear Mr Greenwood,

I write further to the recent Technical Site Survey which was completed at your Property.

The Technical Survey is a very important process as it ensures that all elements of your Home Improvement Project with us are carefully assessed so that we can best endeavour that we meet your specific requirements.

In the rare occasion however, this process does highlight instances which would result in Anglian Home Improvements not being able to carry out an installation.

During the Technical Survey at your property our Surveyor identified that we are unable to supply and fit the product you have requested, we have reviewed the details and have tried all avenues, it is with regret that I have to inform you that unfortunately we will be unable to proceed with your installation, as per the last amendment being 1494 wide and 1575 in height.

I would like to take this opportunity to thank you for your interest in Anglian. I can confirm that I have marked your Contract to be cancelled and your deposit will be returned in full within the next 21 working days being in full and final settlement of your account. Should we be able to be of any assistance with any future Home Improvement Project please do not hesitate to call us.

If you have any queries regarding this letter please contact our Sales Manager Harsh Dheer from the Finchley showroom on 07950 447118.

Yours sincerely

Martin Dempsey  
Regional Operations Manager  
Anglian Home Improvements