

Job Profile – Partnership Manager

Job Title: Partnership Manager

Job Grade: Level 4 Zone 2

Salary Range: £45,042 - £51,870

About Camden

'Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. We're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all. Our tenants are facing enormous challenges right now and, when council teams work together well, each individual service can have a far greater impact than they can on their own. As partnership manager in the Landlord Services Support Group you will help to build and sustain the partnerships that help make sure our tenants benefit from council and partner services, especially at times when they need a bit of support.

About the role

This is a great opportunity for a high performer who wants to lead a multi-disciplinary team combining the opportunity to deliver services operationally with partnership building and strategic thinking. You will get involved in service improvement, developing new ideas and being at the cutting edge of service delivery in supporting landlord services and our partners. You will lead a team of partnership officers, Camden living housing officers and one or two home energy advice officers. In particular you will:

- Develop and deliver a work plan for the partnership team that promotes partnership working and links to objectives in the Camden Plan and Supporting Communities priorities.
- Deliver the Housing service level agreement (SLA) with Integrated Early Years (children's centres) to improve outcomes for families with children under 5.
- Lead on letting and management of Camden Living homes. Camden Living is the Council's Housing Company which lets homes at intermediate and market rent to generate income to develop new homes.
- Work with the sustainability and capital works teams on developing the team's new in-house energy advice offer.
- Ensure the team provides high quality support to the domestic violence and abuse MARAC (multi-agency risk assessment conference) to enable Landlord Services to work with other services to put in place effective action plans to support those at highest risk of DVA.
- Work with Public Health and Adult Social Care to deliver the Winter Wellness project for vulnerable older adults.

About you

A detailed understanding of the economic, social, and well-being issues affecting people living in social housing.

Experience of delivering customer focused services which tackle housing issues, debt or child poverty

Experience of people management is a plus but not essential if you can demonstrate you have the skills to manage a team of staff responsible for varied projects and portfolios.

Ability to set high standards and to motivate, coach and develop staff during a time of change

Experience of working with multiple partners on projects or action plans designed to deliver positive outcome for residents

Ability to initiate relationships and build sustainable partnerships that deliver results.

Ability to provide expert advice and support to internal and external partners.

Influencing, persuasion and negotiation skills.

Excellent communication skills.

Work Environment:

The role is based at 5 Pancras Square although there are also opportunities to work at home for part of the week. You may need to work from other housing locations in the borough, or from the Children's Centres, from time to time. Your team will be carrying out home visits and this may occasionally also form part of your role.

People Management Responsibilities:

The Partnership Manager currently manages:

- 3 partnership officers
- 2 Camden Living Housing Officers
- 1/2 energy advice workers

Relationships:

The Partnership Manager reports to a Landlord Services Manager and is part of the Landlord Services Support Group management team with the Court team manager, Housing Investigations Team Manager, Welfare Rights Team Managers and the Service Development Team.

The group is part of the Housing division of Supporting Communities.

Working in partnership with other services is at the heart of this role. In particular you will work closely with other housing teams and with colleagues in Adult Social Care and children's services. The team is a WISH+ partner [WISH Plus - Camden Council](#) and working with external organisations including the voluntary sector is also important.

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine our corporate services, and we'll redefine what a career can be.

Is this role politically restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,