

Job Profile

Job Title: Quality Assurance Lead

Job Grade: Grade 4 level 1

Salary Range: £40,652 - £46,779

About Camden

'Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

We have an exciting opportunity for a Quality Assurance/Audit Practice Lead to support Ofsted readiness and ongoing commitment to practice and service development. The main objective for the post holder is to ensure we are working towards the objectives in our Quality Assurance Framework, aligning this with Ofsted readiness and service/divisional plans.

About the role

- You will be expected to lead on a project on the equality of practice with regards to different demographics as part of equality and diversity work
- managing the audit process: allocating, quality assuring, collating and analysing audit data and quality; identifying themes, strengths and areas of development
- Produce reports that evidence this and use this information to devise SMART plans at each level within the service to work towards best practice in addition to informing systems
- Creating 6 weekly audit reports to SMT and comparing this to overall data and key performance indicators to consider how the sample of audits fit with the wider picture and the previous period.
- Working with the data team to develop more intuitive ways to pull qualitative and quantitative data from audit activity, in a seamless and clear way.
- Following audits, to ensure that recommendations are followed on cases and impact recorded. To ensure that there is a continual learning loop with managers and front line staff.

About you

- Experience of managing a team and/or systems OR Good working knowledge and experience of Early help or Whole Family casework
- Experience of collating, analysing data and producing and presenting reports

Work Environment:

Office based – open to discussions about flexible working options available

People Management Responsibilities:

No direct reports

Relationships:

Work alongside the Early Help Practice Lead

Regular liaison with Head of Service, Service Managers, Team Managers, Frontline practitioners and key partners (Adult Social Care, Children safeguarding and social work, voluntary sector services)

Occasional need to present to directors and Deputy Chief Executive

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG