

Job Profile – Design Programme Manager

Job Title: Design Programme Manager

Job Grade: Level 5 Zone 1

Salary Range: £49,930 - £57,543

About Camden

Camden is building somewhere everyone can thrive by making our borough the best place to live, work, study and visit. Because we're not just home to the UK's fastest growing economy, we're home to the most important conversations happening today. And we're making radical social change a reality so that nobody gets left behind. Here's where you can help decide a better future for us all.

Camden is delivering some of the best new development in the country and the Place and Design Service is key to that success. The Urban Design Team provides essential expertise on projects across Planning and the wider Supporting Communities directorate, and supports Place and Design's Placeshaping Team in the delivery of area-based planning frameworks and briefs.

About the role

The Design Programme Manager leads the income generating urban design service to internal customers including Development Management, Development Division, Housing Management, Transport, Planning Policy and Regeneration and also externally to public and private partners. The post holder will define, coordinate and programme manage the service to the internal customers which involves professional advice, feasibility and document production on highly complex, politically sensitive projects, in order to deliver a good outcome for the borough and its communities.

They will provide support to the Urban Design Manager and deputise for them as required. They sit along-side and share responsibilities with the team's other Design Programme Manager. They will have direct responsibility for the line management and supervision of Urban Designers at principal, senior and officer level as well as being a mentor to staff more widely across the service. The post holder will inspire staff and assist in their professional development. The post holder will be responsible for all aspects of programme management, enabling projects to be delivered on time, budget and to a high standard.

About you

- A commercially aware urban design expert with experience and understanding of the role of urban design in a local authority context
- Experience in the design and delivery of housing.
- Experience in development management design advice and negotiations.

- Experience of promoting, developing and providing services (paid and unpaid) to clients
- Excellent analytical skills with the ability to assess issues and challenges to come up with creative solutions that add value, often in situations with a degree of ambiguity.
- The ability to work independently and with credibility in order to build relationships with members and officers across the council and externally as appropriate, to support the delivery of improved design services.
- Highly organised, with the ability to plan and effectively manage projects of varying to scale, to time and to budget.
- A programme manager capable of leading a high-quality urban design service to a range of internal and external clients
- Good communication skills, both written and verbal, and able to demonstrate the ability to convince officers at all levels of the organisation and members about the benefits of projects.
- A good understanding of impacts of good design on people and the environment and a commitment to the delivery of inclusive growth which supports businesses and communities, reduces inequality, improve lives and the built environment, and tackles climate change.
- Significant experience of working on highly complex and politically sensitive projects to deliver a good outcome
- Understanding of the latest software and digital solutions relevant to the post
- Embraces innovation and learning from best practice.
- Solution focused, challenges constructively and respectfully takes onboard feedback
- Experience in mentoring/managing more junior members of staff
- Educated to degree level or equivalent preferably with a professional qualification related to the built environment.

Work Environment:

This role is office based at 5 Pancras Square but some working from home is encouraged. The role requires a significant amount of contact with a wide range of partners through strategic relationships, often in meetings in and outside of the Council. External meetings are likely and site visits are essential, along with a willingness to work outside of normal office hours when requested.

People Management Responsibilities:

Reports to the Urban Design Manager and has 4 direct reports – 1 x Principal Urban Designer, 2 x Senior Urban Designer and 1 x Urban Designer as part of a core team of 5. This core team could expand to deliver additional services across Supporting Communities based on additional income.

Relationships:

In addition to the Urban Design Team officers this role has a focus on providing a service to internal clients and so developing excellent relationships with these services is essential. In particular officers and appropriate managers within the Development Management, Development Division, Transport Strategy,

Housing Management, Planning Policy and Parks and Greenspaces. The Design Programme Manager will also need to develop good relationships with politicians, particularly relevant Cabinet Members and the Chair of Planning Committee as well as architects, developers and landowners across London.

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Yes, this role is politically restricted

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and other ethnic groups, those who identify as LGBT+, neurodiverse and disabled people. Click [Diversity and Inclusion](#) for more information on our commitment.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,

