
From: Tara Johnston
Sent: 08 November 2022 18:02
To: Enya Fogarty
Subject: Re: 2022/3074/P-Car park under Eresby Place,

[EXTERNAL EMAIL] Beware – This email originated outside Camden Council and may be malicious. Please take extra care with any links, attachments, requests to take action or for you to verify your password etc. Please note there have been reports of emails purporting to be about Covid 19 being used as cover for scams so extra vigilance is required.

Hi Enya,

I hope you well?

I have re-grouped with some of the residents and we have following questions which most certainly weren't covered in the planning documents, please see below. We would welcome a response.

- Does Camden feel confident that this has been a fair and inclusive process, given many residents who will ultimately be affected by up to 9 months of works may be completely unaware that this is happening at all, especially residents with English not being their first language. Two small A5 posters hidden on the Estate only in English certainly doesn't feel like it's substantial enough given how extensive the works will be – we would welcome a response.

- **Surestore mentioned this is a benefit to residents, please can they list them.**

- How will Surestore be safeguarding residents?

Some residents have lived for the past 30 years with no habitants/noise below (those on the ground floor) so this will have a huge impact. I see from the storage unit website that all other sites are currently located on Industrial Estates not Residential - how will they be ensuring we are not impacted detrimentally?

- Can they confirm the start and potential end dates for the works and what do these works actually entail - how do they plan on turning 99 garage spaces into 350 storage units?

- Can they confirm working hours for the works?

- We need clarification on Bank Holiday opening/Christmas day etc...

- Given that many people on the estate are at home during the day (older people, disabled people, young children eg) and many of us also work from home, what noise levels can we expect (which will be considerably worse now the garages have all be stripped out in the previous works)? Camden broke legal limits on noise level during lockdown when stripping the garages and we were all stuck (working) at home then by law, and so if that happens again we will seek help from local councillors/ Tulip Siddiq etc..

- I see cars/car parking spaces have been added to the plans but can they confirm if there will be vehicle access throughout the entire storage unit or is this limited to the entrance?

- Can they share what type of storage units will be underneath us and how they are opened and closed - is it shutters or doors and will these be slammed shut?

- They mentioned no hazardous objects can be stored but who is vetting what is going in the units? How are we protected from an increased risk of fire that flammable items pose and what is being done structurally to protect us? The storage units will be underneath residential properties and could well impact the validity of

our home insurance for both council tenants and homeowners on the estate – who will be liable and does this differ between tenants and residents?

- Is anyone from Camden concerned about the subsidence on the Estate and has this been shared with the Storage unit owners as a potential issue all round?
- How will Camden deal with any increase in rubbish that the units pose? People moving house for example may put stuff they want to keep in their unit and then be looking for a place to dump the stuff they don't. We have enough dumping of random ironing boards, mattresses and all sorts already. I know that the document mentions two large bins collected once a week by Surestore but will this be enough?
- Who is the point of contact from Surestore?
- Who will be monitoring these works from Camden and be our point of contact?
- How long will the lease for the units be for and what happens once this expires?

Kind regards
Tara

On Tuesday, 25 October 2022 at 20:43:10 BST, Tara Johnston

Hi Enya,

Apologies for the delay in response - I am well thank you and hope the same for you?
I really appreciate you alerting me that there had been updated information regarding the planning application. I have taken a look and shared the topline with fellow residents, I'll be honest we are quite frankly staggered that it's being viewed as beneficial to us when all of us (some having lived on the Estate for 30 years) have never had any habitants/noise below our homes - none of this appears to have been taken into consideration when installing a storage unit underneath residential properties.

We are re-grouping and will most definitely have additional questions which were not covered in the planning application.

Kind regards
Tara
Tara Johnston

On Tuesday, 18 October 2022 at 09:38:37 BST, Enya Fogarty wrote:

Morning Tara,

Hope you are well. I am the case officer for the above planning application. I note that you commented on the application and had questions. The applicant has submitted a design and access statement which answers some of your questions. If you review the design and access and let me know if you wish to still object or if you have any further questions.

Thanks,

Enya Fogarty MSc, BA honours
Planning Officer

Supporting Communities
London Borough of Camden

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