

## Job Profile

**Job Title: Domestic Abuse Housing Alliance (DAHA) Coordinator**

**Job Grade: 4.1**

**Salary Range:**

### About Camden

Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. We're home to the most important conversations happening today and we're making radical social change a reality, so that nobody gets left behind. Here's where you can help improve the lives of our citizens. Tackling Violence Against Women and Girls (VAWG) is at the heart of our ambition. We are investing further resources in this area, acknowledging its detrimental effects on our society and that the time to act is now. Safety at home and in the community is one of our Camden challenges in 'We Make Camden', our recently updated vision for the borough, highlighting the necessity to tackle VAWG. We know we have a lot to do and are looking for someone who wants to part of our mission to move beyond supporting individuals towards changing the system. This role is a unique opportunity to make a difference to survivors of domestic abuse in Camden through creating long-term systems change.

We are at a pivotal point in our journey. We need additional team members to help us achieve our vision and make the changes that we know need to happen to improve survivors' journeys in Camden.

### About the role

Camden are seeking Domestic Abuse Housing Alliance (DAHA) Accreditation, and as part of this we are looking for a lead to drive this work forward. This role will lead on gaining DAHA accreditation for our housing services (housing management, housing allocations and homelessness prevention). You will be working closely with front line practitioners and managers to understand the barriers they face in helping people. You will work with them to help devise better ways of working. You will also take an active role with senior leaders to help them gain insight into the bigger organisational challenges and to help them design solutions that can be implemented and acted upon. This role will also have some responsibility for being a champion within the organisation but in particular within our housing services to promote better understanding of domestic abuse and how to respond. This may involve acting as a point of knowledge for advice to services but also for presenting to staff and colleagues to help build awareness. You will also have responsibility for managing and facilitating a weekly multi-disciplinary team meeting for housing staff providing support to domestic abuse survivors.

### About you

- Ability to develop positive relationships with multiple stakeholders to build support and influence thinking and decision making.
- Ability to build close working relationships with our housing services, including housing management, homelessness and temporary accommodation, to improve our response to people experiencing domestic abuse

- To be responsible for leading on delivering Domestic Abuse Housing Alliance accreditation for Camden. This will include:
  - Identifying training needs across services and delivering training where needed to be an informal point of contact for advice and guidance.
  - Reviewing case management, IT systems, data sharing protocols to understand areas for learning and changes needed to improve service delivery to survivors of domestic abuse.
  - Help to build skills and knowledge within housing teams to have the confidence to address domestic abuse effectively.
  - To ensure we have clear and understandable policies and procedures that help officers do their job and to work towards improving any areas where they don't.
  - Help to develop suitable perpetrator interventions. We expect this to be across services and a collective response but need help coordinating this agenda and building confidence and capability in our services to tackle this.
- To work closely with Camden Safety Net and other services, including other statutory agencies and third sector organisations dealing with domestic abuse – to build relationships with front line staff to understand what gets in the way of good work.
- To work with head of service and operational leads to identify, design and lead service improvements
- Manage and facilitate an established weekly multi-disciplinary team meeting. This requires coordinating referrals, facilitating the meeting and recording notes and actions

### **Work Environment:**

The post is required to work in any Council building, with some agile working dependent on the needs of the service and survivors. You may need to visit other organisations and attend external meetings.

### **People Management Responsibilities:**

None

### **Relationships:**

The role will be expected to sustain effective partnership relationships with a range of stakeholders as demanded by operational work and the wider demands of the service. This role will be situated in VAWG landscape and work across our accommodation services

### **Over to you**

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

**Is this role Politically Restricted?**

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

**Diversity & Inclusion**

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

**Agile working**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK ([www.HireMeMyWay.org.uk](http://www.HireMeMyWay.org.uk)). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

**Asking for Adjustments**

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk) or post to 5 Pancras Square, London, N1C 4AG