				Printed on: 24/10/2022
Application No:	Consultees Name:	Received:	Comment:	Response:
2022/3608/P	gary sollof	20/10/2022 13:15:00	OBJNOT	PLEASE CAN YOU REDACT MY PERSONAL AND CORRESPONDENCE DETAILS.
				I'd like to object to this application, due to the noise and outlook of the proposed air source heat pumps.
				The proposed units, if allowed, would have a devastating impact on the quality of life and amenity of many residents in the properties that surround this well, as this location is enclosed on 4 sides by the surrounding 4 storey buildings. This proposal would also not accord with the Council's policy on protecting the Amenity of residents.
				The applicant's noise calculations provided by Hann Tucker show that the noise levels generated don't meet the Council's standards and are theoretical since no account has been taken for the location of the air source heat pumps.
				Their formulas/ hypothesis might be correct when installing these units on a roof or a wall, where it is open to the elements, so the sound disperses, but here, the units are at the bottom of a well, enclosed on four sides by four-story buildings. Inside this well, there are roughly eight metres between the rear of the buildings along Goodge Street to the rear of the buildings along Colville Place. About 150 windows, the vast majority of which are from residential properties, open into this well for their light and air. In this confined space, sound does not disperse but reverberates around the well and affects all the occupants of all these buildings.
				With the suggested acoustic mitigation measures, they say the units will have the capability of operating 24 hours per day, 7 days per week.
				This proposal will represent a massive increase in noise disturbance when there is usually little noise for all the residents surrounding this well. The night-time readings they provide demonstrate there is no mechanical noise here at night.
				They are proposing to install the heat pumps in enclosures that will reduce the impact of the noise by 29dBA. That means their proposed noisiest heat pump will still emit 46 dBA of noise at the bottom of the enclosed well, 24 hours a day. That's just a single unit. They also show that there will be a cumulative effect but only provide a figure for the noise impact for three units, not the six units. Three heat pumps will have a level that is 14dBA above that of a single unit, one can only presume the cumulative level for six units is very much louder than this.

nits is very much louder

This noise assessment report feels like the information provided is very selective to get this application granted, without any concern for the quality of life of the many residents who live in the properties surrounding the well.

I'd like to draw your attention to the conclusion of the noise assessment, where it says," Our calculations...... SHOULD be capable of achieving the requirements". That doesn't feel me with confidence.

The visual impact of these enclosures is also a material consideration. The size and location of the units would transform the quality of the space between the terraces from a residential back land and would have a seriously detrimental impact on the outlook of the many habitable rooms and also to the effect on the listed buildings here.

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				The applicant's agent notes; "With regards to outlook and amenity, the condenser units have been positioned to avoid any windows on the rear elevation, ensuring that outlook is not adversely obscured" Clearly, no consideration for the other 150 windows that surround this well, mainly from homes.
				This is a considerable amount of very noisy and large equipment to be put in an enclosed location that's surrounded on four sides by bedroom windows.
				The applicant also mentions that there will be LED lights in these enclosures. This is also a concern as during the night, it is very dark in this well, so these LED lights could light up the whole area. As with the sound, the light cannot disperse due to the 4 storey buildings enclosing it on 4 sides.
				I will try to email photos of the well taken from my home, so you can see how enclosed it is, as they do not appear to have been provided by the applicant.
				Finally, a notice about this application was not provided on Goodge St, where the applicant's property is, just one notice on a lamppost in Colville Place. A consequence of the absence of a site notice on Goodge St will have limited the level of response from all those affected. Looking at the location of those who have complained reinforces that Goodge St residents are not aware of this application. Even with this, this application should be refused.
2022/3608/P	Benjamin Lim	21/10/2022 18:18:40	ОВЈ	I am writing to voice my objection of the Installation of the 6 Air Pumps. This is because the back of my house is directly behind where the pumps will be installed, which means I will be disturbed by the noise of the pumps. We would have to have our windows closed to shut out the noise as we actually cannot change our windows to double glazing as this is a Conservation Area. And having our windows closed would not be pleasant in summer when it is hot, and the air would be stale from not being able to open our windows.