

Job Profile - Project Manager – Parking Operations

Job Title: Project Manager – Parking Operations

Job Grade: Level 4 Zone 2

Salary Range: £42,687 - £49,515

About Camden

'Camden is building a place where everyone can thrive, by making our borough the best place to live, work, study and visit. We're not just home to the UK's fast-growing economy, we are also home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

About the role

The post will be working in Parking Operations where you will be involved in transforming the way we run our services, making these services more customer focussed whilst balancing the Council's key objectives for cleaner air within the borough and the Camden Transport Strategy that encourages a modal shift to healthier forms of travel such as walking and cycling.

You will be managing the delivery of a range of complex projects. This will include reviewing and developing the services' policies and procedures; the buying and selling of services that support Parking Operations; and reviewing and implementing industry lead innovations that can better support our service users as well as the broader Council.

You will gain an in depth understanding of how a parking service is managed within a local authority setting. You will engage with a variety of stakeholders from residents, businesses, councillors, suppliers and other parking authorities and agencies. You will work closely with teams across the service and other services within the Council, suppliers and other external organisation using your skills to implement and embed organisational change. This will mean handling issues and working through solutions with all levels of management to ensure the successful delivery of the project.

About you

You will need to be hands-on and self-motivated to learn and understand the statutory requirements, corporate priorities and the Council's governance procedures in the development and delivery of projects that you lead on.

A good understanding on research principles is required to support the development of business cases and projects.

You will need to have a good understanding of the full life cycle of a project or business change from inception of a business case to project set-up, implementation, project closure and benefits realisation.

You will be managing project boards and teams in the day to day running of the project and be able to help people across the organisation to make prioritisation decisions by looking holistically at organisational benefits, user needs and technical & organisational constraints.

You will need to confidently communicate across the whole organisation using a high standard of written and verbal presentation.

You will be comfortable in engaging with stakeholders across all levels of seniority from residents at public events, attending boards and councillor meetings, visiting conferences and supplier events.

You will strive to help the project team to work better and share knowledge across the Council.

You will want to innovate and consider the future of how parking can operate.

Work Environment:

The post holder is required to work flexibly in line with Camden's agile working framework, adjusting their own and others' workloads to meet individual work targets and the priority demands of the team. They will be required to work as part of a team and assist colleagues wherever possible. They will be office based (5 Pancras Square) and required to work in a busy and demanding environment in which multi-tasking and organisation may be required to complete tasks. There may be a requirement to work outside normal office hours and attend evening meetings.

People Management Responsibilities:

You will be direct managing project officers who will support you in your role.

The post holder will be required to manage staff/resource on individual projects for which they are Project Manager. This will include liaising with other stakeholders and partners internal and external to the service and organisation in the delivery of the project.

Relationships:

The post holder will be largely self-managing with personal management and development carried out within the service. Their day-to-day management while working on projects will be by the Programme Manager and/or Head of Service

The post holder will be expected to develop and maintain relationships across the organisation, with elected members as appropriate, partner organisations, government department and customers as dictated by the projects, roles and tasks they will be carrying out. The post holder will also actively seek to make effective relationships with colleagues across the council and with key stakeholders.

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine our corporate services, and we'll redefine what a career can be.

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,