

Job Profile - Food Safety Environmental Health Technician

Job Title: Food Safety Environmental Health Technician

Job Grade: Level 3 Zone 2

Salary Range: £34,629 - £40,171

About Camden

Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide better future for us all. As part of the Public Protection Service, the Food Safety team plays a key role in protecting citizens from harm from unsafe food and infectious disease and by working in partnership with the business community to drive regulatory compliance and engender successful business growth for the benefit of all.

About the role

Operating within a fast paced, flexible and dynamic team you will manage effective inspections, investigations and resolution of casework and contribute to the delivery of Food Safety function within Public Protection. You will carry out routine or unplanned visits and inspections to ensure compliance with relevant legislation.

The role includes a substantial amount of resolution, preventative and advisory work including response to enquiries and service requests.

The role is based in an enabled and empowered team-focused service where all officers are expected to work flexibly to meet evolving services demands. You will contribute to the development and implementation of policies and projects to improve the core food safety function.

About you

The successful candidate will demonstrate the following:

- Baseline qualification for food hygiene and food standards official controls and meet the competency requirements of the Food Law Code of Practice for an Authorised Officer with recent experience of carrying out inspections and up to date training and accreditation for role requirements.

- Knowledge/understanding of the legislative framework, guidance and codes relevant to food safety and infectious disease and experience in its application to casework to take responsibility for innovative interventions in the investigation and successful resolution of complaints and other enquiries.
- Preparation of clear reports, notices, specifications, and other documentation relevant to legislation
- Effectively monitoring progress of works/actions required by informal/formal action
- Reporting and recommending enforcement action for regulatory breaches
- Attending court, prepare and give evidence as required and participate in Police and Criminal Evidence interview.
- Written and verbal communication skills including reports, legal specifications, and other documentation relevant to legislation
- Good observational and investigative skills
- Taking an organised self-management approach to own workload whilst dealing with conflicting priorities and to ensuring an outcome focussed customer service focused approach.
- Working collaboratively with internal and external partners to resolve complaints, deliver team outcomes and deliver Camden objectives.
- Utilising excellent customer care and communication skills in explaining technical issues accurately, clearly and concisely both orally and in writing.
- Knowledge of and ability to manage sensitive intelligence and information securely and respond appropriately to politically sensitive issues
- Accurate data entry in relation to management information systems to ensure effective use of business intelligence information to improve outcomes
- Awareness of politically sensitive issues
- Maintaining continuing professional development in line with appropriate legal authorisation by keeping abreast of relevant new and draft legislation, advice, regulations, training updates etc.
- Participating in the delivery of service projects and plans in response to We Make Camden ambitions and service objectives

Work Environment:

- The role will be based primarily in our offices at 5 Pancras Square where staff are expected to work alongside colleagues, with a significant amount of time on-site investigating complaints, carrying out programmed inspections, and attending internal and external meetings.
- The role will involve lone working in a diverse range of environments, some potentially hazardous or sensitive in nature such as high risk commercial business environments, residents homes, working with vulnerable citizens.
- The post holder will be expected to work independently and with minimal supervision and will need to apply sound judgement and a commitment to delivering excellence and a high-quality service to the community of Camden. However, guidance from senior officers may be required on occasion.

- The post holder will be expected to be responsible for and work with necessary technical equipment as necessary including food safety equipment
- The post holder is required to work in a busy team with competing demands and priorities, working flexibly to meet individual and service objectives.
- The post holder may be required to work at weekends, early mornings or in the evenings particularly if the working model for the team includes out of hours arrangements.
- The post holder will work in an agile way in line with the Council's flexible and paperless work environment, prioritising their own work within the empowered and enabled team culture, recognising and utilising the expertise of others where appropriate.

People Management Responsibilities:

There are no formal management responsibilities for this role. However, the post holder will be required to supervise/direct/support less experienced colleagues, students or those on work experience, including over-seeing delivery and giving feedback.

Relationships

Reports to the Food Safety Team Leader.

This post-holder will be expected to build and sustain effective partnership relationships with colleagues and a range of stakeholders (internal and external to the Council) acting as a point of expertise on complex matters, which support the delivery of outcomes and meet the services priorities. Key contacts are likely to include:

- Local and national businesses / business representatives
- Cabinet members and ward councillors
- Directorates and services across the Council, including Camden colleagues and team leaders in other teams
- Other local authorities, especially within London
- Government agencies including Food Standards Agency, Health and Safety Executive, UK Health Security Agency,
- Local community groups
- Police
- Courts

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and other ethnic groups, those who identify as LGBT+, neurodiverse and disabled people. Click [Diversity and Inclusion](#) for more information on our commitment.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,