

Job Profile

Job Title: Homeless Reconnection Officer, Adult Social Care (12 months fixed term)
Job Grade: Level 4 Zone 1
Salary Range: £38,297 - £44,424

About Camden

Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

This role is new and part of a pilot to improve the health and care outcomes for single homeless people living in the Adult Pathway (supported accommodation for single vulnerable homeless people and rough sleepers) in Camden that will lead to more sustained shift away from homelessness and towards independent living. The Adult Pathway plays an important role in the Council's response to single homelessness and rough sleeping in the borough. It is an opportunity to shape and improve the care and support interventions for homeless people whilst they are living in the Adult Pathway and improve longer term outcomes.

About the role

The role is part of a multi-disciplinary team approach to supporting homeless people led by health. The purpose of the role is to ensure that homeless individuals being discharged from hospital beds in Camden receive a sustainable and viable move on option which means they can start rebuilding their lives in their home area. As a Homeless Reconnection Officer, you will carry a case load of vulnerable homeless individuals and rough sleepers with complex needs who require additional support and an intensive casework intervention so that they access or accept housing and support in their home area and are linked with appropriate services to sustain the outcome.

The role will be based within the local hospital team working dynamically with The Camden Homelessness Prevention Service, Routes off The Street, Camden & Islington Foundation Trust and other local health and care providers.

The role is intended to be solution focused and outcome centred, initiating contact with the client group while still occupying hospital beds and ensuring that the client's needs are assessed prior to discharge in order to formulate robust and meaningful move on plans. This will require a high degree of flexibility, judgement and discretion and the officer will be making and influencing decisions in a fast-paced multi agency setting. You will be responsible for driving improved outcomes for street based cohorts and providing clear and accountable performance data

About you

You will be someone who engages people and builds rapport and confidence. You will be creative, innovative and adaptable and will:

- Provide expert housing advice and housing options advice to vulnerable individuals in reference to relevant housing law

- Support clients in making positive and safe choices regarding their friends and family in order to generate reconnection options tailored to each individuals circumstances.
- Advocate for clients and accompanying clients to meetings in the their home area to secure appropriate housing
- Complete a move-on assessment for all cases referred to the IDT which are homeless of rough sleeping, focusing on achievable reconnection plans
- Utilise a personalisation budget to support positive outcomes and promote take up of service offers
- Manage a caseload of complex individuals and facilitating outcomes which support move on to more secure housing
- Record, measure, monitor and report back on outcomes in line with targets agreed with the DHSC
- Ensuring drug treatment options are available to clients in their home area and that any existing treatment offers are transferred
- Work collaboratively with mental health service providers to ensure treatment options are available for each client where this is appropriate, in their area of re-connection
- Offer training, skill building and constructive reflection to increase the capacity of IDT's to manage the client group
- Work under "empowered and enabled" principles and innovating, learning and sharing ideas and successful approaches with other teams and services
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Work Environment:

The role will be based within the hospital team in a Camden hospital, with outreach visits at locations and service hubs best suited to meet the needs of the clientele. Travelling to and staying overnight in places away from Camden may be necessary and the role will require shift planning with other teams and co locating, where required.

People Management Responsibilities:

None

Relationships:

You will

- work collaboratively with multiple agencies from the statutory and non-statutory sector
- work with a caseload of vulnerable people sleeping on the street, in temporary accommodation, in service delivery and informal settings
- have experience of building and maintaining new partnership initiatives to achieve improved outcomes for vulnerable people

This post will involve understanding the role of other services in supporting social care customers and being able to influence their work, in partnership where that would help the customer. Key contacts will include:

- People we are working with, carers and other members of the public
- Community/Interest groups
- All appropriate statutory and independent agencies
- Other Council departments
- Health colleagues
- Care providers

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,