
From: Rob Lewis [REDACTED]
Sent: 09 August 2022 11:54
To: Planning Planning
Cc: Patrick Marfleet
Subject: FW: Procedural concern re Application 2022/2255

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FAO Planning re: Application 2022/2255

Please consider this email a formal objection.

I am writing on behalf of the Great Ormond Street Group of residents and local businesses to object on the basis that a very large number of objections submitted to Camden have simply “disappeared”.

I have been in correspondence with Patrick Marfleet at Camden to point out, at a minimum, that the following objections have “disappeared” (see below email trail)

Yulia Pykhtina
Andrew Sitterman
Ken Daly
Richard Balding
William Morgan

I am aware that many other members, residents and interest parties have also had their objections “disappeared”

Please submit this email as an objection on the basis that it is important for those considering this application to understand that many objections have been lost and are not available and so therefore that whilst the objections available are considerable in number they may only be the tip of the iceberg in terms of the real strength of feeling in the community.

I am further concerned that Camden are not suggesting any means by which these missing objections can be found or why they have “disappeared”.

I trust this email will be added to the objections online.

Best,

Rob Lewis
Representative
Great Ormond Street

From: Rob Lewis <[REDACTED]>
Date: Friday, 5 August 2022 at 08:46

Subject: Procedural concern re Application 2022/2255

FAO Planning (Patrick Marfleet cc'd),

Procedural concern re Application 2022/2255

Further to my emails of 2 August, 22 July, 13 July, 6 July, 1 July, 20 June, 21 June, 23 June and 28 June, I would really appreciate an answer on how we will deal with all the missing objections as I need to respond to members of The Great Ormond Street Group and there is significant concern on this issue.

Many thanks,

Rob

Rob Lewis
Representative
Great Ormond Street Group

From: Rob Lewis <rob.lewis@magic.works>
Date: Tuesday, 2 August 2022 at 19:29
To: Patrick Marfleet <Patrick.Marfleet@camden.gov.uk>
Subject: Re: Objection re: Planning Application 2022/2255

Hello Patrick,

Further to my email of 22nd July, and my earlier emails of 13th July, 6th July, 1st July, 20th June, 21st June, 23rd June and 28th June...

... I wondered if you had managed to find out where all the missing objections have gone and what the plan is to ensure you have a comprehensive pack for when the application is considered?

Great Ormond Street Group are keen to ensure that local residents are not ignored, simply because there was some kind of a technical problem, particularly as we hear growing voices from people saying their objection is not on the Camden web site, sadly.

Best,

Rob

From: Rob Lewis <rob.lewis@magic.works>
Date: Friday, 22 July 2022 at 11:29
To: Patrick Marfleet <Patrick.Marfleet@camden.gov.uk>
Subject: Re: Objection re: Planning Application 2022/2255

Patrick,

There was a period of time where the web site was crashing a lot. Is it possible that people thought their submissions were received, but they were actually lost?

Names that I know off include:

Yulia Pykhtina
Andrew Sitterman
Ken Daly
Richard Balding
William Morgan

If you could search those ones out we can see what % have been lost (hopefully none).

Rob



Subject: RE: Objection re: Planning Application 2022/2255

Hi Rob, could you provide me with the names of those who say their objections are not showing online. I received several objections directly to my email inbox without our general planning inbox being copied in, so it is possible that some got lost in the sea of emails I receive every week.

Regards,

Patrick Marfleet
Senior Planning Officer



The majority of Council staff are continuing to work at home through remote, secure access to our systems. Where possible please communicate with us by telephone or email.



Subject: Re: Objection re: Planning Application 2022/2255

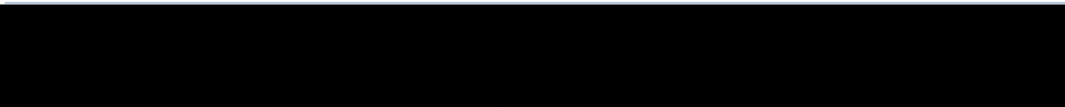
[EXTERNAL EMAIL] Beware – This email originated outside Camden Council and may be malicious Please take extra care with any links, attachments, requests to take action or for you to verify your password etc. Please note there have been reports of emails purporting to be about Covid 19 being used as cover for scams so extra vigilance is required.

Hello Patrick/ Planning Dept,

I would appreciate a response to the below email, and the emails prior.

Best,

Rob



Subject: Re: Objection re: Planning Application 2022/2255

Patrick,

Further to my last email, I was wondering whether if you had any feedback on how to deal with all the missing objections.

Many members of the Great Ormond Street Group have now confirmed that there are missing objection letters that were submitted on the web site or sent to you, that have vanished and which has not been published on the Camden web site.

As such, we wonder what your plan is to resolve this?

We will have a meeting of members shortly and so would be keen to get your response ASAP.

Best,

Rob

Subject: Re: Objection re: Planning Application 2022/2255

Hello Patrick,

Further to my earlier note, I have just spoken to yet another resident who says an objection has not been published on the Camden site, despite having been submitted two weeks ago.

This does seem to be a systemic issue, unfortunately.

Best,

Rob

Subject: Re: Objection re: Planning Application 2022/2255

Dear Patrick,

Thank you for uploading the GOSG application.

Unfortunately, there are still lots of objections missing - I am aware of at least four missing, from people I am close to, and given there is a much wider community this must mean dozens missing.

I have uploaded all the objections to an Excel (see attached) to check, and can there are a lot of objections missing.

I wondered what the plan is to resolve all the missing objections?

Rob

Subject: RE: Objection re: Planning Application 2022/2255

Hi Rob, thanks for your email. The attached letter is now available to view online along with the other 120 comments/objections that have been received and registered to the application.

Regards,

Patrick Marfleet
Senior Planning Officer



The majority of Council staff are continuing to work at home through remote, secure access to our systems. Where possible please communicate with us by telephone or email.



Subject: Re: Objection re: Planning Application 2022/2255

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No, unfortunately that's not that one – and it does seem that there are a substantial number of response missing.

I attach one (ATTACHED) from the newly formed Great Ormond Street Group which was sent back on 19 June and has been sent repeatedly since.

Further, I know of a response sent by Yuliia Pykhtina and a Ken Daly that are also seems to be missing.

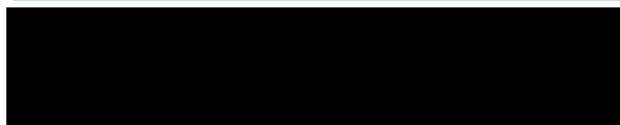
What concerns me is that a substantial amount of objections have never been published due to problems with the web site crashing and emails being lost.

How will we communicate with all these people to tell them their submissions have been lost so that they can object properly?

Would appreciate your thoughts,

Best,

Rob



Subject: RE: Objection re: Planning Application 2022/2255

Dear Rob,

Thank you for your email. I've looked and found that an objection has been uploaded on 23rd June named under '36 x Responses' on the planning application 2022/2255/P. Please let us know if this is correct.

To provide you with the best possible service, incoming emails are handled by the team as a whole. Please help us maintain standards by sending all responses to this email to planning@camden.gov.uk

Kind regards,

Alberto Aponte
Planning Assistant



The majority of Council staff are continuing to work at home through remote, secure access to our systems. Where possible please communicate with us by telephone or email.



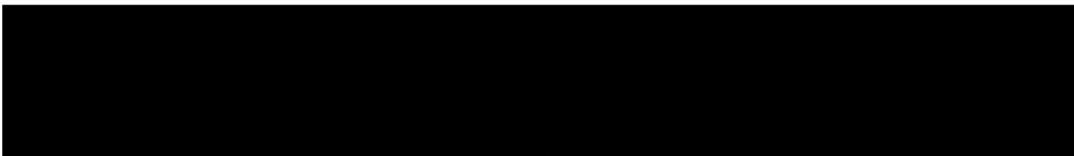
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Given Patrick is apparently away on leave, I wondered if someone else could look into this please?

Many thanks,

Rob



Subject: Re: Objection re: Planning Application 2022/2255

Patrick,

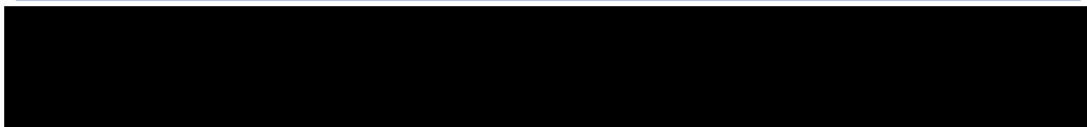
I remain concerned that I still have not had any response from this or other emails on this subject and can't see our group's objection on the site.

I understand a large number of other email and web objections have been seemingly lost due to server or human failures.

Surely we need to restart the consultation process and write to all residents in the local area to let them know their email requests, objections, comments and web submissions may have been mislaid or otherwise lost?

Many thanks,

Rob



[REDACTED]
Subject: Re: Objection re: Planning Application 2022/2255

I write concerned because I still have not had any response from this or other emails on this subject and can't see our group's objection on the site.

There are multiple objections still missing from the web site, and often error messages when trying to read documents or submit new objections.

I have tried to call your number too, but the phone rings forever and is not picked up.

Do we know if the consultation process has been extended due to the issues with the consultation and web site?

Could we please arrange a time to speak?

Best,

Rob

[REDACTED]
Subject: FW: Objection re: Planning Application 2022/2255

Hello Patrick,

It seems that our local group's objection (attached) has still not been uploaded to Camden's site.

I am aware of other objections from residents and business that are still missing.

Do you know if there is a problem with your web site?

Rob

[REDACTED]
Subject: FW: Objection re: Planning Application 2022/2255

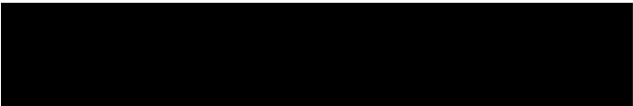
Dear Patrick, (Lou cc'd),

It does not appear that the attached objection has been uploaded to the web site. Could you please confirm it will be soon and that it has not been missed? Thank you.

For your information, our group has grown from 12 members to 55 members in the last 48 hours, a clear sign of the lack of consultation previously – as well as of growing concern in the local community.

Best wishes & many thanks,

Rob



Subject: Objection re: Planning Application 2022/2255

Dear Patrick,

Please provide an objection from the new Great Ormond Street Group, now attached.

Rob

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