Laura Dorbeck

From: Rasu Gohil

 Sent:
 12 July 2022 23:25

 To:
 Laura Dorbeck

Subject: Objection to Hawley Wharf Masterplan Site Minor-Material Amendments to

Planning Permission ref: 2020/0362/P

[EXTERNAL EMAIL] Beware – This email originated outside Camden Council and may be malicious Please take extra care with any links, attachments, requests to take action or for you to verify your password etc. Please note there have been reports of emails purporting to be about Covid 19 being used as cover for scams so extra vigilance is required.

We live opposite Hawley Wharf Market on the canal side.

After their application for drinks license as we objected we were taken on a tour of Hawley Wharf and to our **horror** we saw all the speakers that were allowed in the open air market plus the market on the upper floor which has openable doors for use in summertime, it astonished us that planning had allowed such a thing to happen without any restrictions on time.

The reason we were given for all these speakers was that Hawley Wharf will have control of the music and none of the units would have individual music playing thereby controlling the level of noise.

We were assured by representatives of Hawley Wharf that we will not be getting any disturbance from them as they intend to have only soft background music playing. This has not been the case.

Even before they opened to the public we had reason to go and ask for the level of music to be lowered. We were asked to give them time to tweak the levels, but still we are getting music levels that can be heard in our flat, this means that now in summer we are **not allowed** to leave our windows or doors open, on top of

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the music from the speakers in the market itself, some of the units play their own music which increases the noise. Sometimes Hawley Wharf have amplified entertainers also creating noise, several times we have had cause to complain... E.H.O. are also aware of this.

The volume of the music at Hawley Wharf has a knock on effect into the night, Hawley Wharf have seating on the towpath where people congregate to drink in the evening / night they in turn play loud amplified music going on through the night sometimes till the early hours of the morning – no authority wants to take responsibility for solving this – E.H.O. say its a matter for the police who in turn think it should be the council's duty. Liam O'Hare says he has been sending footage of these to the E.H.O. but to date nothing has happened. To contact the police one often gives up these days as we have to wait for over an hour just to have the call answered, so we as residents have to suffer the consequences, both mentally and physically.

There is a noise condition attached on planning / license which is being breached, there is also a condition where they are required to record all complaints these should be checked by authorities to see if it is happening.

Instead of sorting out the issues Hawley Wharf keep applying for extra hours for the site. This extension would be detrimental to health of nearby residents.

Hawley Wharf should not be allowed to extend their hours, this is a market not a pub which is what it will become if the extra hours are allowed.

I believe Camden's Planning dept by allowing the speakers and the seating on the towpath did not consider the impact to nearby residents.

I would like you to consider this email as my objection to Hawley Wharf's application for the extension of hours.

Sincerely K. Gohil