

## Job Profile - Routes off The Street Coordinator

**Job Title:** Routes off The Street Coordinator

**Job Grade:** Level 4 Zone 2

**Salary Range:** £42,687 - £49,515

### About Camden

'Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

### About the role

To provide coordination, supervision and leadership to deliver the Council's Routes off the Street (RTS) strategy in the borough. To work with the Rough Sleeping Commissioner, the Routes off the Street team and partnership resources on a day-to-day basis to ensure the RTS key objectives are met, such as all rough sleepers in the borough receiving a service offer which means they no longer have to sleep rough and can start rebuilding their lives away from the street.

To facilitate and coordinate projects, teams and roles funded by a Rough Sleeping Initiative (RSI) grant from the Department of Levelling Up, Housing and Communities (DLUHC).

To work collaboratively with partner agencies and make decisions on the best use of resources in order to generate solutions to complex issues associated with rough sleeping in Camden.

To provide day to day contract monitoring of the Routes off the Street team, focusing on the delivery of outcomes.

To represent the Council at pan-London forums, the GLA and cross-border meetings with neighbouring boroughs, influencing the street population agenda and promoting the use of resources which support the delivery of RTS.

### Example outcomes or objectives that this role will deliver:

- To work with the Routes off the Street team and RSI resources to ensure that all rough sleepers in the borough receive a service offer which means they no longer have to sleep rough and that this offer is recorded
- To work closely with the lead commissioner for rough sleeping to deliver a significant reduction in rough sleeping numbers and associated street activity, in line with DLUHC and GLA targets

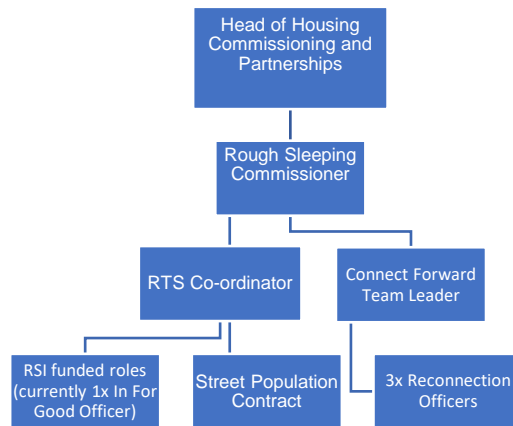
- To provide subject expertise on the use of legislation in the context of street activity and to work the provider and the police to progress enforcement interventions where appropriate
- To chair set meetings each month to deliver action plans relating to high risk cases
- To support effective delivery of bi-monthly street counts
- To engage with members and senior Council Officers about concerns relating to street activity and conduct location specific walkabouts as required
- To work with VCS providers in the borough in order to create tailored service options for vulnerable hard to reach groups
- To provide a point of contact for concerns generated by the Adult Hostel Pathway in relation to street activity
- To supervise relevant externally commissioned services delivered by 3<sup>rd</sup> party providers

### **About you**

- Ability to analyse, assess and present data and information effectively and succinctly, including FOI requests
- Knowledge of the range of tools and powers available under the ASB Crime and Policing Act and experience of using legislation where service offers are refused and individuals are causing harm to others
- Capacity to show resilience and tenacity in the face of problems and work effectively to resolve these in a multi-agency setting
- Strong communication and influencing skills, including written communication, engaging with senior stakeholders and presenting to large audiences
- Ability to share sensitive data when appropriate in ways which are compliant with the GDPR and to promote the working principles with all stakeholders, especially elected members
- Awareness of rough sleeping patterns in central London and of the delivery models designed to tackle the issue
- Ability to make decisions in a dynamic environment, working with other perspectives as required
- Ability to manage a large external contract on a day-to-day basis, exercising authority, addressing performance and driving improvement
- Awareness and experience of working with high-risk scenarios and safeguarding issues which arise in a street population setting

### **Structure:**

The post holder will report to the Rough Sleeping Commissioner in relation to issues including but not limited to annual leave, sickness management and performance. The post holder will be responsible for day-to-day coordination of services commissioned to tackle rough sleeping including the Routes off the Street team.



### Work Environment:

- The post holder will be required to work in any Council building, in community-based settings or partnership settings.
- The post holder may occasionally be required to work at weekends, early mornings or in the evenings.
- The post-holder will work in an “agile” way in line with the Council’s move to a flexible and paperless work environment, prioritising their own work within the empowered and enabled team culture recognising and utilising the expertise of others where appropriate.
- The post holder be expected to work unsupervised, make decisions within a peer setting and make appropriate decisions in isolation
- Post holders are expected to work on their own where it is safe to do so and have regard to the Council’s lone working policies working with colleagues and partner agencies where appropriate.

### People Management Responsibilities:

To provide line management of roles funded by the RSI grant. These will vary depending on what is funded each year, but may include project officers, reconnections officers and any other relevant roles. Currently the role manages one In-For-Good Officer.

### **Relationships:**

To provide expertise and to be a point of contact for high level concerns relating to rough sleeping. To build effective partnerships and lead on the engagement and communication with stakeholders to this end, including but not limited to:

- Cabinet Members and Ward Councillors
- Directorates and services across the Council including the Community Partnership Hub
- The Voluntary and Community Sector (VCS) in Camden especially those agencies providing specialist services for rough sleepers
- Local and Central Government departments, especially the Greater London Authority and DLUHC
- The Metropolitan Police and agencies working in the criminal justice system
- Community groups, for example Tenants and Residents Associations and The Camden Safer Neighbourhood Board
- Specialist providers of substance misuse and mental health services

### **Over to you**

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

### **Is this role Politically Restricted?**

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

### **Diversity & Inclusion**

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

### **Agile working**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK ([www.HireMeMyWay.org.uk](http://www.HireMeMyWay.org.uk)). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

**Asking for Adjustments**

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk) or post to 5 Pancras Square, London, N1C 4AG.