

## Job Profile

**Job Title:** Window Cleaner

**Job Grade:** Level 1, Zone 2

**Salary Range:** £22,416 - £23,933

### About Camden

Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

Camden's Caretaking Service is supported by a number of teams in playing a significant role in Housing Managements ambitions for creating and maintaining safe communities/estates to support the health and wellbeing of residents. The window cleaning team is designed to complement the work undertaken by caretaking colleagues in particular by providing a visible presence and high quality window cleaning service on our housing estates and small number of street properties who receive this provision.

### About the role

- The post holder will work within a team responsible for the window cleaning programme to residential communal windows and glass cleaning and actively participate in the team's duties.
- To achieve a high standard of cleanliness to the Council's stock where this service is provided, to all communal windows in line with regulations and safety
- To report any hazards found in communal areas to the relevant officer/section.
- To be aware of the need to maintain health and safety awareness and any other issues that may impact upon the delivery of the service
- Required to assist in the delivery of various other projects by the Estate Management Group in relation to this area or associated area of work.
- Ensure the window cleaning vehicle/equipment is maintained and in good order

## About you

- A knowledge and understanding of health and safety, use of chemicals, Data Protection Act, hazard reporting, manual handling.
- Ability to work independently using own initiative with minimum supervision and as part of a team.
- IT experience and associated skills
- Experience of communicating effectively both verbally and in writing to ensure customer care standards are adhered to.
- Window cleaning and safety awareness experience (*Desirable*)
- Hold a full and clean UK driving licence and prepared to drive Council supplied vehicle to undertake the role where applicable (*Desirable*)

## Work Environment:

- The post holder will be required to be adaptable, working in an environment that is subject to change and conflicting priorities, meeting tight deadlines which can change on a daily basis
- Work is largely performed on Council housing estates across the borough and so the ability to work daily in a physically demanding role and able to withstand working predominantly outside in all weather conditions is required. Access to some parts of buildings may require use of a ladder or confined spaces and so required to ensure all personal protective equipment is available to use at all times.

**People Management Responsibilities:** No line management responsibilities

## Relationships:

The postholder will be part of a team of Window Cleaners - The post holder may be in contact with the following in order to carry out the main duties and responsibilities of their job: Tenants/leaseholders, Council officers, Emergency services, Contractors, Elected members, External providers

## Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

**Is this role Politically Restricted?**

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

**Diversity & Inclusion**

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

**Agile working**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK ([www.HireMeMyWay.org.uk](http://www.HireMeMyWay.org.uk)). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

**Asking for Adjustments**

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk) or post to 5 Pancras Square, London, N1C 4AG,