

### **Job Capsule Supplementary Information: Social Worker / AMHP**

**This supplementary information for Social Worker / AMHP is for guidance for Job Level 4 Zone 1**

#### **Camden Way 4**

**It is for use during recruitment, setting objectives as part of the performance management process and other people management purposes. It does not form part of an employee's contract of employment.**

#### **Role Purpose:**

As a social worker you will be working as part of a multi-disciplinary team to assess and plan interventions for service users presenting with a psychotic illness and their families. You will be expected to manage your own workload and resources; you will undertake assessments of risk, need and capacity and respond appropriately to support the service user. You will have the skills to respond to unexpected events and crisis and have the ability to recognise signs of harm, abuse and neglect and how to manage the issues.

You will be required to establish an accurate understanding of the needs of service users who contact the service and to work creatively with them to identify evidence based solutions to those needs. To achieve positive outcomes and promote their independence by taking a person centred approach to interventions, giving them choice and control over those outcomes.

#### **Example outcomes or objectives that this role will deliver:**

- To offer information and advice
- To assess mental health needs and provide care coordination under Care Programme Approach
- To provide a range of evidence based health and social care interventions for people experiencing a psychotic illness.
- To develop and maintain therapeutic relationships with service users, recognising the service users' needs and strengths.
- To involve service users and carers in both planning and evaluating intervention.
- To respond sensitively and dynamically to service users' changing needs
- To support service users to enhance their community participation by assisting them to access community and social care resources.
- To provide appropriate support to people in crisis and reduce the need for hospital admission.
- To coordinate Mental Health Act assessments and participate in the Trust AMHP duty rota for Camden, or be willing to train as an AMHP.
- To support relatives and carers in their roles through provision of carers' assessments, psycho-education and practical assistance and links with carers' networks and advocacy services.

- To safeguard vulnerable adults.

**People Management Responsibilities:**

None. But there will be opportunities for mentoring or supervising staff or students within the team.

**Relationships;**

- Developing and maintaining excellent working relationships with service users, carers, families, professionals, the public and the wider community networks.
- Working collaboratively and in partnership with service users and professionals to ensure customers receive an excellent service with minimal delays.
- Displaying sound professional judgements and working collaboratively to anticipate risks and issues, proactively addressing barriers to progress and creating the conditions to facilitate delivery to service users in an integrated way across all social care services
- To build strong relationships with specialists, support groups and networks to strengthen support available to service users and their families
- To be a creative and adaptable member of the team undertaking duties across the spectrum of professional disciplines

**Work Environment:**

Office based.

**Technical Knowledge and Experience:**

Essential:

- BA, BSc, DIPSW or CQSW or MA in Social Work or equivalent
- Registered with Social Work England
- Commitment to undertake Post Qualifying Courses when relevant

Desirable:

- Post Qualifying Certificate in Social Work
- Approved Mental Health Professional (AMHP) qualification

- Qualification in ICT e.g. ECDL. Carenotes and Mosaics are used in the team, but previous knowledge is not essential as training will be provided.
- A good awareness of the role and organisation of partner agencies such housing, voluntary and community sector so as to advise and support customers.
- A working knowledge of local/relevant care and support resources/options for mental health and adult social care customers and their carers.
- Thorough knowledge of relevant legislation (e.g. MHA, MCA, Care Act etc), policies, procedures and best practice guides and how they impact on customers including evidence of its implementation and application.
- Excellent working knowledge of positive risk taking, risk assessment/management and safeguarding adults.
- A good understanding of the practice relating to safeguarding adults and an ability to put this into effect.
- Knowledge of relevant performance measure.
- A good working knowledge of social work theories including person centred approach.
- Knowledge of budgetary control and management.

### **Camden Way Five Ways of Working**

*In order to continue delivering for the people of Camden in the face of ever increasing financial pressure, we need to transform the way we do things. We call this the Camden Way. The Camden Way is a key part of our transformation strategy often referred to as the transformation triangle which links the Camden Plan, the Camden Way and the Financial Strategy together.*

The Camden Way illustrates the approach that should underpin everything we do through five ways of working:

- Deliver for the people of Camden
- Work as one team
- Take pride in getting it right
- Find better ways
- Take personal responsibility

