

Job Profile

Job Title: Rough Sleeping Commissioner

Job Grade: Level 5, Zone 2

Salary Range: £51,542 - £62,995

About Camden

Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because we are not just home to UK's fast-growing economy, we are home to the most important conversations happening today. In addition, we are making radical social change a reality, so that nobody is left behind. Here is where you can help decide a better future for us all:

Camden is in the top five Local Authority areas impacted by rough sleeping in the UK and is second only to Westminster in terms of London rough sleeping. Between 600 and 800 rough sleepers arrive on the streets of Camden each year. Around half of all rough sleepers seen by our commissioned Routes off The Street (RTS) service are new to the streets of Camden and around 60% are non-UK nationals with limited access to public funds. Only 1 in 6 rough sleepers in Camden have a former connection to the borough.

The Camden 2025 vision is that everyone in Camden should have a place they call home, with no one sleeping on the streets. The Homelessness and Rough Sleeping Strategy sets out how the Council will deliver that vision through action taken to prevent and tackle homelessness and rough sleeping. The role of Rough Sleeping Commissioner is critical to the delivery of this vision with one of its main priorities being to ensure that all rough sleepers receive a service offer that means they no longer have to sleep rough and can start to rebuild their lives away from the street.

About the role

Leading the Council's efforts to reduce rough sleeping in the borough is a complex task that requires a wide range of skills and expertise. The role has significant strategic, staffing, programme and financial management responsibilities. It is responsible for shaping and delivering the Council's Rough Sleeping strategy, managing the Council's Rough Sleeping Team, developing and commissioning specialist services for rough sleepers in Camden, and managing a complex budget that is heavily dependent on external funding. The role must build and manage relationships with external partners including DLUHC, GLA and neighbouring boroughs, in order to both maximise the resources available to the Council and influence the development of pan London solutions that reduce transient rough sleeping. A priority for the role is to ensure that consistent, viable offers are in place for all those arriving on the streets of Camden and that the impact of street activity on Camden communities is significantly reduced. The role must offer dynamic and inspiring leadership to ensure that a shared sense of purpose in tackling rough sleeping is built up across the organisation and across partnership delivery.

About you

You will:

- be authentic, inspirational and engage others through your personal leadership and ability to make the Council's vision meaningful to all

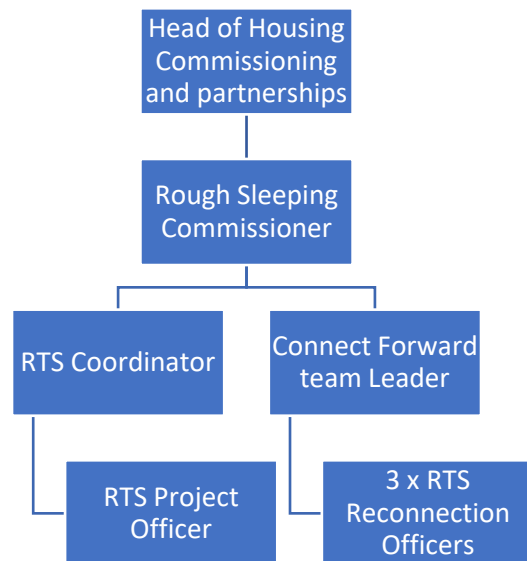
- demonstrate a wide understanding of the national and local rough sleeping and homelessness environment, and use this to influence the thinking and direction of stakeholders
- create a culture of accountability across the Rough Sleeping Team and commissioned rough sleeping services, ensuring delivery to agreed outcomes.
- identify talent and develop capability to ensure a highly skilled, committed and motivated workforce
- create the conditions for effective collaboration between stakeholders by establishing relationships and building trust and rapport in order to build a shared sense of purpose across Camden, unlocking the borough's collective resources for the benefit of all rough sleepers
- be ambitious, challenging and innovative in your approach to driving high standards, quality and value for money
- empower others to be courageous and try new approaches in order to improve services and outcomes for rough sleepers
- scan the environment and seek out the latest thinking, tools and technologies in order to improve outcomes for rough sleepers

Work Environment:

- The post holder may occasionally be required to work at weekends, early mornings or in the evenings.
- The post-holder will work in an “agile” way in line with the Council's move to a flexible and paperless work environment, prioritising their own work within the empowered and enabled team culture recognising and utilising the expertise of others where appropriate.
- Post holders are expected to work on their own where it is safe to do so and have regard to the Council's lone working policies working with colleagues and partner agencies where appropriate.
- The Post holder will work from home or from Council buildings in line with Council policies.

People Management Responsibilities:

The post holder will report to the Head of Housing Commissioning and Partnerships and will provide line management for a Level 4 zone 2 Coordinator and a Level 4 zone 2 Team Leader. The post holder may be required to provide line management for temporary additional Level 4 officers as opportunities arise from external grant income. The Team Leader manages 3 x Level 4 zone 1 reconnection officers. The RTS Coordinator manages a level 4 zone 1 Project Officer (see structure chart below).



Relationships

This post reports to the Head of Housing Commissioning and Partnerships in the Supporting Communities Directorate.

The post leads in engagement and communication with key stakeholders, who include but are not limited to:

- Cabinet Member for Safer Communities, Cabinet Member for Better Homes, other members of the Cabinet and ward members
- Members of Parliament, who represent the communities of Camden
- Executive Director of Supporting Communities, Director of Housing Support Services
- Senior Leadership Group and Heads of Service in the Council
- Members of the Community Safety Partnership Board and representatives from their agencies, especially the police and safeguarding professionals.
- Strategic Procurement Boards in the Council
- The Metropolitan Police and the British Transport Police
- Transport For London
- The Dep't for Levelling up Housing and Communities (DLUHC)
- Greater London Authority, especially The London Mayors Rough Sleeping Task force
- Business Improvement Districts (BIDS)

- Public Health colleagues, including substance misuse commissioning
- Community Groups including but not limited to District Management Committees, Tenants and Residents Associations, The Safer Neighbourhood Board and Safer Neighbourhood panels
- The voluntary and community sector (VCS) in Camden

Over to you

We are ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we are supporting people, and we will redefine what a career can be. If that sounds good to you, we would love to talk

Is this role politically restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden, [click here](#).

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

Agile working

At Camden, we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,