

## **Job Profile Social Value Manager**

**Job Title: Social Value Manager**  
**Job Grade: Level 5 Zone 1**

### **About North London Waste Authority (NLWA)**

Employed by London Borough of Camden, and therefore Camden's HR processes apply, this role is based in North London Waste Authority (NLWA), serving Camden and six other north London boroughs. North London Waste Authority serves 2 million residents in the boroughs of Barnet, Camden, Enfield, Hackney, Haringey, Islington and Waltham Forest. We help residents reduce their waste and increase recycling. We make sure that their waste is disposed of in an environmentally responsible way. We are delivering infrastructure through the North London Heat and Power Project to provide long term assets for the sustainable management of north London's waste.

These activities contribute to our mission of preserving resources and the environment for future generations by exemplary planning, innovation and communication in managing north London's waste.

The Authority's website is [www.nlwa.gov.uk](http://www.nlwa.gov.uk), and we have a specific website [www.northlondonheatandpower.london](http://www.northlondonheatandpower.london) to provide information on the £1 billion project we are managing to provide new infrastructure.

### **About the role:**

This postholder will be responsible for delivering North London Waste Authority's (NLWA's) North London Heat and Power Project (NLHPP) social value strategy, ensuring that the NLHPP provides a beneficial legacy for the community and economy, especially in relation to employment and training opportunities. This includes ensuring that the strategy and implementation plan are known and understood by relevant stakeholders, and taking the lead in managing the engagement with the local council and with the wider NLWA constituent boroughs, groups/bodies supporting disadvantaged areas of the community. and training providers; and leading the engagement with contractors to ensure effective delivery of the strategy and plan.

The postholder will be a member of the NLHPP Project Team which includes a range of specialists responsible for delivering a replacement energy recovery facility at the Edmonton EcoPark in north London. Key relationships within the team will include working closely with the NLHPP delivery team and with relevant leads in the north London boroughs.

The post holder will be working with local agencies, including colleges, and job agencies, to ensure effective liaison for the delivery of the project, and with Tier 1 contractors (in conjunction with the NLHPP contract managers) to deliver and monitor social value activities.

This is a challenging new requirement for the Authority and comes at a time when the contract for the main new facility in the NLHPP has just started, with requirements for substantial social value delivery. The postholder needs to have the experience, seniority and initiative to make a strong personal impact. This includes agreeing plans with educational establishments and leading engagement with major construction companies to agree, challenge and monitor those companies' plans for adding social value to north London communities. This leadership role requires appropriate seniority and commitment.

**Example outcomes or objectives that this role will deliver:**

- The NLHPP demonstrates achievement against targets for providing employment and economic advantages to targeted sectors of the community.
- The social value achievement of the project is properly evidenced, and the role supports the effective communication to key stakeholders.
- Develop and maintain a comprehensive strategy for delivery of the social value objectives of NLHPP.
- Establish and maintain a monitoring process to measure project performance against the social value targets/objectives.
- Develop and maintain a social value plan, which ensures delivery of the strategic objectives of the NLHPP, pursuing the necessary actions to achieve these objectives.
- To produce reports or input into reports which provide details of the progress on the NLHPP social value strategy and plan.
- Provide training/education to the project team around current issues relating to social value delivery.
- To create and take responsibility for creating and updating newsletters, presentational slides, video, the NLHPP website ([www.northlondonheatandpower.london](http://www.northlondonheatandpower.london)) and social media.

**About you**

- A good knowledge of current thinking in relation to employment practice, especially equality, diversity and inclusion, societal groups that are disadvantaged, and organisations active on overcoming social disadvantage in its various forms.
- High level understanding and demonstrable experience in identifying appropriate social value targets and designing and managing monitoring and reporting systems.
- Understanding of potential socio-economic impacts of construction projects, especially relating to construction sector skills and training methods, employment and economic development
- Ability to develop, manage and deliver a complex strategy, prioritise options for delivery and recommend the most appropriate.
- Ability to present to and gain the skills and trust of partners and local residents and community groups.
- Able to present/communicate with a wide range of stakeholders
- Contractor and budget management experience.

**Work Environment:**

The NLWA offices are in Tottenham Hale; 2 minutes from the Tube station with great service and amenity links close by. There is also substantial opportunity for home/remote working and alternative flexible working options are available/open to discussion.

**People Management Responsibilities:**

- Currently no direct reports, (*this will be reviewed according to ongoing needs*).
- Responsible for tasking, co-ordinating and managing the activities of others in delivery of the strategy/plan

**Relationships:**

The role reports to the Programme Director.

**Over to you**

We're ready to welcome your ideas, your views, and your energy in support of the social value aims.

**Is this role Politically Restricted?**

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

**Diversity & Inclusion**

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

**Agile working**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK ([www.HireMeMyWay.org.uk](http://www.HireMeMyWay.org.uk)). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

**Asking for Adjustments**

Camden and the North London Waste Authority are committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk) or post to 5 Pancras Square, London, N1C 4AG,