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**From:** Grafton Way TRA [REDACTED]  
**Sent:** 21 April 2022 12:34  
**To:** Matthew Dempsey  
**Subject:** Trying to contact you, works started before planning approval, site visit please

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Dear Matthew,

[REDACTED]

2021/6225/P Maple House Courtyard, it was my understanding we had until 19th to comment but they are already starting work. Has it been approved without our knowledge? Work began last week, I went to Maple House to ask they say its the strip-out, just to let you know all that wood they are stripping out was only installed recently, less than 10 years ago. It seems such a waste.

Would you please come to our building for a site visit? That way you will see if the plans will impact on the residents whos homes are courtyard side (56 flats), they have no rooms 'out the back'. I feel its important that you see because I see no evidence in the documents that an assessment has been done re lighting or noise impacts in the flats also there is no indication of what hours the space will be in use and lights imply evenings to me.

What is the seating capacity of the space? Can you make it a condition that they dont serve alcohol out there?

How can we ensure the toilet block wont be smelly? Will the cafe be cooking? If so extractors need to extend above our flats on the roof.

Please Matthew come and see the layout of the building, you really cant understand from the plans how our residents are directly on top of this courtyard.

I look forward to hearing from you and hope to meet you here in person soon,

Kind regards,

Jo Hurford [REDACTED]