

## Job Profile – Quality Inspector

**Job Title: Quality Inspector**  
**Job Grade: Level 5 Zone 1**  
**Salary Range: £47,575 - £55,188**

### **About Camden**

'Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

### **About the role**

Your particular contribution will be to provide technical expertise in managing the quality in delivery of a high profile re-cladding project to a high rise residential property. You will be experienced in fire safety with respect to cladding & curtain wall design. The role demands creative and innovative input across a diverse range of building components, including administrative and contract management skills, whilst managing various internal colleagues and external contractors. At the same time you will be working in a front line environment with residents, understanding their specific needs and requirements, including those who are vulnerable, elderly and disabled.

You will monitor and evaluate the delivery of the works in conjunction with other Officers, Team Leaders, Heads of Service, Senior Officers and elected members to ensure that systems and measures are employed to understand and mitigate impact to residents. You will have a major responsibility for monitoring and evaluating quality in delivery and impact on fire safety on a project affecting over 760 properties with a value in excess of £100M. You will also lead delivery improvement as works progress working with others based on findings from performance measures data.

### Example outcomes or objectives that this role will deliver:

- Work flexibly and creatively with senior management to ensure that all works are delivered to the required standard, manage the end to end work schedule to deliver a solution that is fit for purpose to meet current safety standards and the individual needs of the residents. This post is responsible for innovative and autonomous decision making in the delivery of the works through specialist consultants, contractors and where applicable sub-contractors. Deadlines will frequently change on this project, so the post holder will need to set the management standard and ensure effective decisions about works standards, which have significant related implications for the overall cost and project turnaround.
- Work with contractors and other teams across Camden to lead and manage the works to the required quality, timescales, and budget.
- To develop and maintain a reporting regime that monitors quality and the compliance of contractors.
- To find ongoing solutions and address these continually and creatively outside of existing processes and systems of work.

- Monitoring and evaluating both individual practice, that of contractors and those of the service and wider team.
- Take a resident focussed approach based on the varying needs of Camden's tenants.

### **About you**

- An appropriate engineering or building qualification or significant equivalent work experience as a Quality Inspector.
- Strong ability to use initiative to meet the needs of our properties and neighbourhoods creatively and innovatively to explore possibilities for improvement and more effective delivery;
- To creatively address problems and barriers outside of existing processes;
- Excellent ability to manage budget and performance monitoring and reflect and address trends and patterns in relation to these;
- Ability to devise and develop innovation solutions to construction problems and ability to relate these to the customer experience;
- Strong understanding of cost of materials and labour and experience in budget management, financial control and contract administration;
- Excellent knowledge of building pathology across a range of property types;
- Understanding of Mechanical and Electrical installations and their functionality in domestic property;
- Understanding of all necessary legislation including, but not limited to, Building Regulations & Planning Acts, RRO, and Fire Protection regulations;
- Understanding of leasehold implications associated with the repair of property in multiple occupation;
- Ability to carry out post inspection to highlight defects, assess quality of repair, cost of repair and time taken, also including suitability to meet needs of customer;
- Ability to interrogate and effectively use IT systems such as. spreadsheets and databases

### **Work Environment:**

- Working predominantly on site the role will require working proactively in the local neighbourhood involving a number of external visits to local residents (both on and off site) and other council offices.
- The role will require working at height
- Attendance at external meetings, sometimes outside normal working hours, as required.

### **Relationships:**

- Work closely with officers, senior officers and elected members in delivering a high profile scheme to meet resident needs effectively.
- Work closely with contractors, including checking and challenging quality, cost management, health and safety, and budget implications.

- Work closely with and develop partnerships with other agencies, teams and colleagues to deliver a service consistent with changing needs.

### **Over to you**

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

### **Is this role Politically Restricted?**

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden [click here](#).

### **Diversity & Inclusion**

We want Camden Council to be a great place to work and to ensure that our communities are represented across our workforce. A vital part of this is ensuring we are a truly inclusive organisation that encourages diversity in all respects, including diversity of thinking. We particularly welcome applications from Black, Asian and those of Other Ethnicities, LGBT+, disabled and neurodiverse communities to make a real difference to our residents so that equalities and justice remains at the heart of everything we do. Click [Diversity and Inclusion](#) for more information on our commitment.

### **Agile working**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK ([www.HireMeMyWay.org.uk](http://www.HireMeMyWay.org.uk)). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

### **Asking for Adjustments**

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at [resourcing@camden.gov.uk](mailto:resourcing@camden.gov.uk) or post to 5 Pancras Square, London, N1C 4AG.