Job Profile

Job Title: Senior Project Manager (Adult Social Care – Transformation and Performance) Job Grade: Level 5, Zone 1

About Camden

'Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we're not just home to UK's fast-growing economy. We're home to the most important conversations happening today. And we're making radical social change a reality, so that nobody gets left behind. Here's where you can help decide a better future for us all.

About the role

We have an exciting opportunity in Adult Social Care to lead on some of the key large scale, complex transformation projects that will ensure we are able to deliver on the ambitions set out in the <u>Support People</u>, <u>Connecting Communities Refresh</u>.

You will lead and manage the development, planning and delivery of some of the most complex transformation projects in the programme to bring about effective and positive change across adult social care, and play a key role in the development, planning and work of this team.

Example outcomes or objectives this role will deliver:

- Build credible relationships with project leads and sponsors and key stakeholders and influence the political and senior leadership of the organisation, as well as residents and partners as appropriate
- Lead on organisational change, including management of complex transformation projects ensuring that projects are scoped effectively and deliver benefits and impact which can be measured.
- Report project progress, risks and issues to ASC Programme governance
- Support and advise other members of the team through sharing of knowledge and project management techniques and joint planning; proactively seeking opportunities to support the development of others within the team.
- Obtain feedback from established mechanisms and channels to assess the quality and effectiveness of projects and identify changes to improve quality and outcomes and/or deliver better value for money.
- Develop the capability of staff, organisations & residents to design, deliver, scale & evaluate change

About you

You will be someone who is committed and passionate about making the Camden 2025 values and the refreshed priorities and principles in the cross council strategic plan 'Supporting People, Connecting Communities: Living & Ageing well in Camden' a reality, to enable everyone to have the chance to succeed, and to support adult social care services in in implementing a relational and strengths based approach in how we work with residents and in ensuring lived experience informs the design and delivery of change.

To be successful in this role you will have substantial experience of having successfully managed and delivered projects on time and within budget using sound project management methodology and tools (waterfall and/or agile) in a complex environment – either within Adult Social Care or a similar setting. You will have good knowledge of adult social care and/or people focused demand led services.

You will have excellent written and verbal communication skills, with the ability to analyse data to present complex information and recommendations in a clear manner to a range of audiences, and to develop and implement and use clear planning frameworks and approaches. Project planning, engaging communications, business case development and report-writing are key aspects of the role.

You will be able to build and maintain effective working relationships at all levels across the organisation in order to influence and get things done.

You will have demonstrable expertise in managing people and resources and being able to effectively plan & prioritise work.

People management responsibilities

The role may line manage one or two roles in the future and will also be required to manage staff and resource day to day on individual projects or programmes of work for which they are responsible. The post holder will report to the Head of Transformation and Performance and be expected to deputise for them from time to time.

They will ensure appropriate training and development opportunities are available for their direct reports, as well as other relevant teams where appropriate, and have input into a service wide training offer and into the development of the adult social care transformation team. The role will embrace the ethos of a self-managed team, where resources are used flexibly to deliver agreed priority areas of work.

The post holder will work collaboratively with the wider Adult Social Care Teams, particularly Support and Safeguarding, Camden Learning Disability Partnership and Mental Health Social Work teams, the Transformation Programme Team and with service and project delivery leads in the business to ensure there is appropriate engagement and support for strategic priorities. The postholder will also be required to work across the Council with colleagues in the wider Supporting People department, Corporate Services and Supporting Communities.

Work environment

The post holder may be required to work in a variety of teams and workplaces. All staff work in an agile way in-line with Camden's approach to a paperless and flexible work environment. The role will co-locate with services when working on specific projects and pieces of work.

Over to you

We're ready to welcome your ideas, your views, and your rebellious spirit. Help us redefine how we're supporting people, and we'll redefine what a career can be. If that sounds good to you, we'd love to talk

Is this role Politically Restricted?

Some posts at Camden are politically restricted, which means individuals holding these posts cannot have active political role. For a list of all politically restricted roles at Camden <u>click here</u>.

Diversity & Inclusion

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and those of other non-white ethnicities, those who identify as LGBT+, neurodiverse and disabled people.

Agile working

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn't.

At Camden we are proud to be one of Hire Me My Way's inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

Asking for Adjustments

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG.