

From: Sophie Bowden
Sent: 25 October 2021 16:31
To: Amy Ly
Subject: FW: Lumi 82 Camden High Street, London, NW1 0LT - Air con 5:44am this morning + Kitchen Extractor
Attachments: image001.png

Hi Amy,

Please see below correspondence from a neighbouring property regarding the planning application at the above address. I advised that I would forward it on to you, hope that's okay.

Thanks

Sophie

From: James
Sent: 25 October 2021 16:27
To: Sophie Bowden
Subject: Re: Lumi 82 Camden High Street, London, NW1 0LT - Air con 5:44am this morning + Kitchen Extractor

[EXTERNAL EMAIL] Beware – This email originated outside Camden Council and may be malicious. Please take extra care with any links, attachments, requests to take action or for you to verify your password etc. Please note there have been reports of emails purporting to be about Covid 19 being used as cover for scams so extra vigilance is required.

Hi there,
Thanks for getting back.
I will object it. Please forward my email below.

1. I've requested a FOI, camden's policy documents in regards to pumping out fumes from kitchen extractor.

I know the other councils Croydon and City of London wouldn't allow this, and I attached their policy on previous emails.

2. There is no reason for them to pump out fumes, plenty of other restaurants in Camden have system where the fumes are managed internally.

It's not a planning issue but it's a money issue, premises not willing to spend the extra money, and would rather dump all the fumes and pollution into my air space.

3. They can easily move the air con units elsewhere, onto the floor of their premises for example. Not directly outside my bedroom, leaving it on all day and night.

The previous management, only use to use the air con, when the building was 24c or more. Since the new management, he turns it on 6am, leaves running 12 hours and sometimes forgets to turn it off.

It's 80dbbi measured, and 85db is damage to hearing. Noise comes straight thru the glass and its double glazing aswell, so it's very loud, both machines.

It's like somebody leaving their 2x vacuum cleaners all day, directly outside my bedroom window, 5am, 6am, 7am, 7pm, 10pm, 11pm and refusing to switch it off.

4. They moved in and ripped out all the sound and thermal insulation, turn the speakers on maximum noise and bass. They cause nothing but problems, Make as much noise as possible and refuse to pay for anything. At the same time, wrongly having access to all my internal walls, which are shared. They don't own the shared walls, and have no right to disturb me all day.

Thanks
James Fox

On Mon, 25 Oct 2021, 16:04 Sophie Bowden,

wrote:

Hi James,

Thank you for your email.

I understand your frustrations relating to the extraction equipment, there has been a retrospective planning application submitted with the following description:

Retrospective application to change the use of the ground and basement unit from a mixed A1 (retail), A3 (cafe) and A4 (bar) Sui Generis use to Class E (b) and retention of air-conditioning unit on the rear at first floor level and a cooking extract grille at the rear.

I have just been notified that the application has just been registered today it may take 24 hours or so to be seen online and objections can now be made. Please follow the below link and enter ref 2021/3936/P

[Camden Council –](#)

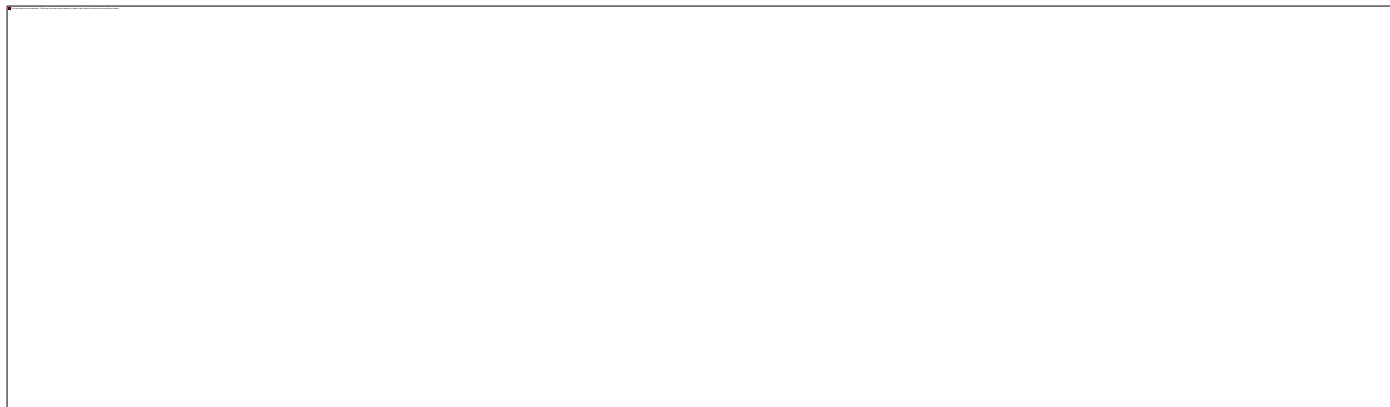
The application is accompanied by an acoustic report and I believe an odour report is being carried out to support the application so our environmental team can also make comments as to whether the air con unit and extraction equipment would be acceptable or they may suggest some conditions.

I will forward your email onto the planning officer dealing with the application so they are aware of your concerns when making the initial assessment. Whilst I completely understand your frustrations relating to the works carried out by No. 82 there is not much a I can do in terms of taking formal enforcement action at this time due to the retrospective application submitted. However, I will email the occupier/agent and ask for them to turn off the extraction equipment and air con units when the restaurant is not in use in order to alleviate the current environmental nuisance. I will need to wait until the outcome of the application before I take any formal enforcement action such as serving an enforcement notice.

Kind regards,

Sophie Bowden
Planning Officer (Enforcement)
Supporting Communities
London Borough of Camden

5 Pancras Square
London N1C 4AG



The majority of Council staff are continuing to work at home through remote, secure

access to our systems. Where possible please communicate with us by telephone or email.

Please consider the environment before printing this email.

From: Jackie Bailey
Sent: 25 October 2021 11:05
To: James

Cc:
Subject: RE: Lumi 82 Camden High Street, London, NW1 0LT - Air con 5:44am this morning + Kitchen Extractor

Hi James,

Sorry I missed your call this morning.

Sophie, could you please give James a call today if possible?

He would like to discuss the issues raised and I believe the enforcement case has been allocated to you.

Many thanks

Jackie Bailey
Planning Site Inspector

The majority of Council staff are continuing to work at home through remote, secure access to our systems. Where possible please communicate with us by telephone or email.

From: James

Sent: 25 October 2021 09:02

To: Sophie Bowden

Cc:

Subject: Lumi 82 Camden High Street, London, NW1 0LT - Air con 5:44am this morning + Kitchen Extractor

[EXTERNAL EMAIL] Beware – This email originated outside Camden Council and may be malicious. Please take extra care with any links, attachments, requests to take action or for you to verify your password etc. Please note there have been reports of emails purporting to be about Covid 19 being used as cover for scams so extra vigilance is required.

Hi there,

Just to follow up.

They have put the air con machines, both x2, full blast, 5:44am in the morning, waking me up **today** - 25/10/21. Causing serious disturbance, doing it on purpose, why else turn it on.

Machines are illegal, no planning, and they are not supposed to use the building until 9am.

You can see the chef working 1 minute 14s later on the video and hear the noise from bedroom. I took video - <https://www.youtube.com/watch?v=ReqaDu4yjGM>

The Council makes a mention here, but nothing is being done.

<https://www.camden.gov.uk/plant-ventilation-extraction-air-conditioning-equipment-planning-permission>

and <https://www.camden.gov.uk/noise-vibration-ventilation-assessments>

1. The kitchen extractor is still there, pumping out fumes, via the hole in the wall, and nothing seems to have been done about it.

It's completely dis-respectful, pumping out all this toxic odour into my airspace. It's like breathing in 2nd hand cigarette smoke all day, and i'm unable to stop it.

I'm at risk of developing serious health issues, and headaches. I have no clean air to breathe. It's 100% unfiltered that they pump out all day, I can smell everything.

I want the hole in the wall sealed up as soon as possible. If the fumes are internal (which they're not) , then there shouldn't be any objection to sealing up the hole, to prevent them pumping out fumes.

They blast extremely loud music, without proper sound proofing or insulation.

2. I see from the FOI, the kitchen extractor problems have been lost in the system, there has been no recent follow up.

I can see the surveyor emails, he doesn't know what he is talking about, because he keeps asking the council for consultation, and in the emails he has no idea on how much odour is allowed to be pumped out.

See guidelines attached - it's either fully out onto the roof, or it's fully internal, not in between like they currently have. You don't pump out the fumes, from the side of the wall - see photo.

There are toxic gasses that have no odour, this causes lung/breathing problems, headaches, all sorts. This is affecting me. I want it stopped.

If somebody were to inspect the system, or read the noise report, you would see, that all the fumes, exit via the hole, in the side of the wall. If you stand on a ladder, in their courtyard, you will smell it, on Saturday and Sunday, when they are cooking the burgers and chips. There are toxic fumes coming out. It's not just the grease smell.

It doesn't follow national guidelines, and pumping out fumes from the side of the wall is bad design/illegal. Shouldn't be there in the first place. I'm not sure what they put in the plans.

You would hopefully see in the plans that the fumes exit via the side of the wall, near my window. Hence the surveyor, asking how much they're allowed to pump out. (Which is zero) . But they still pump it out anyway.

I have attached the menu, video and photos, showing burgers, chips, bacon, fry ups.

As above, The fumes are not internal. you see the fry up, burgers and chips they sell. it's on their website <https://www.lumilondon.co.uk/menu>
<https://static1.squarespace.com/static/60702323d10220013b459d0d/t/614480ec07a43116e2adee89/1631879412969/lumi+menu+0921-1.jpg>

It's not reheated. It's freshly cooked, with all the smells. not agreed in the planning.

3. The whole thing has been very distressing, as I am still getting disturbed everyday by these people.

They wake me up, 6am, 7am, with the air con. They are not even suppose to open, until 9am, as per previous planning.

The smells then come through, then the music bass vibrates, and I can't relax in my own home.

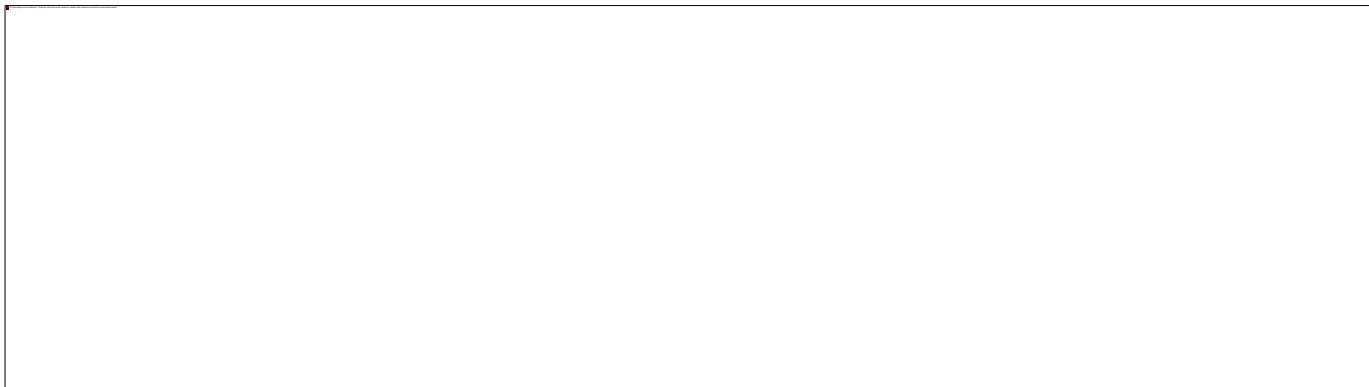
It's making me sick, and completely ruining my life. This has been going on for months now.

4. When they did noise assessment, they left out the air con, and only focused on the kitchen extractor. They are misleading the council planning department.

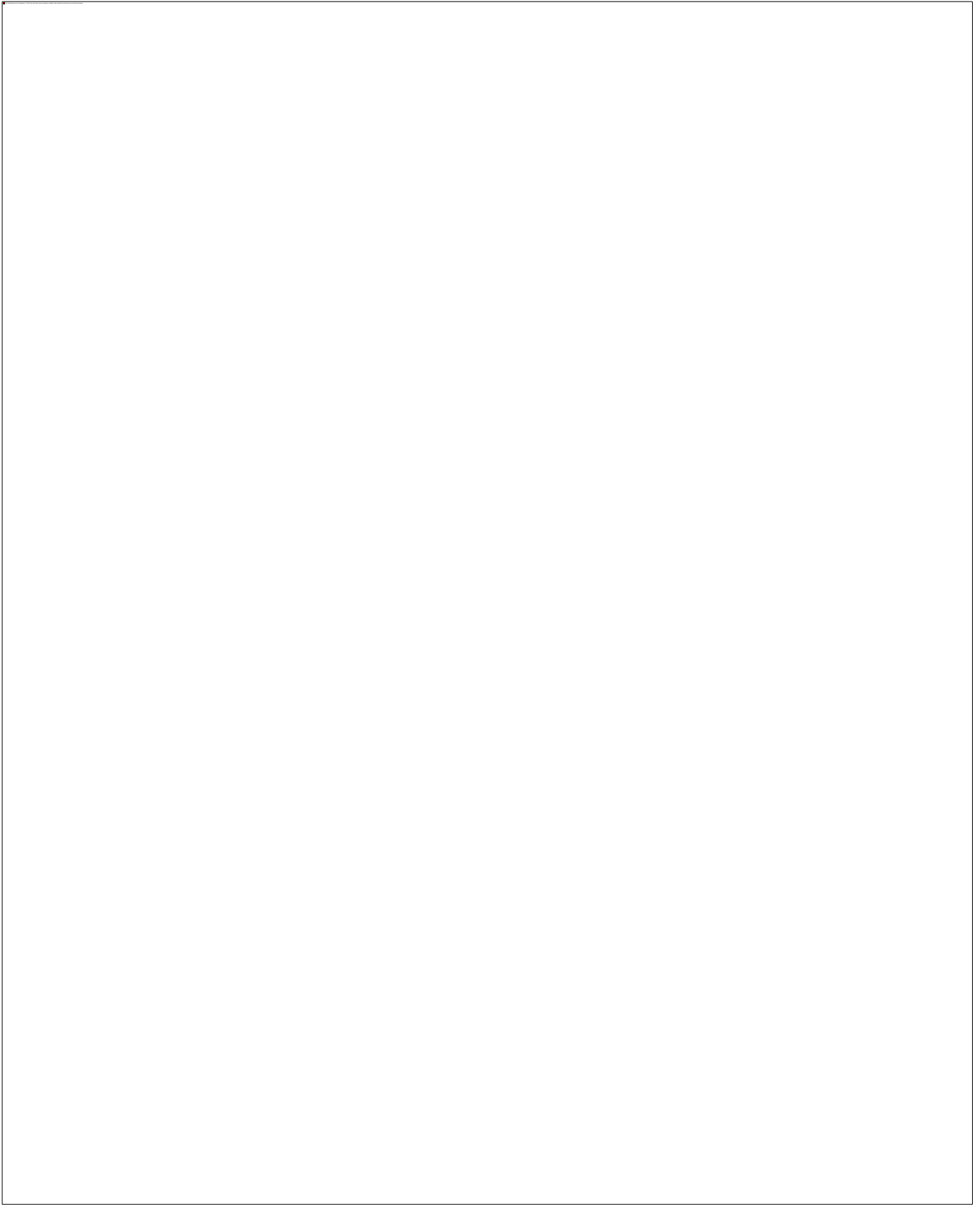
The "existing equipment" in the noise report aka illegal air con, is 80db loud, they twist the facts when measuring the noise of the kitchen extractor.

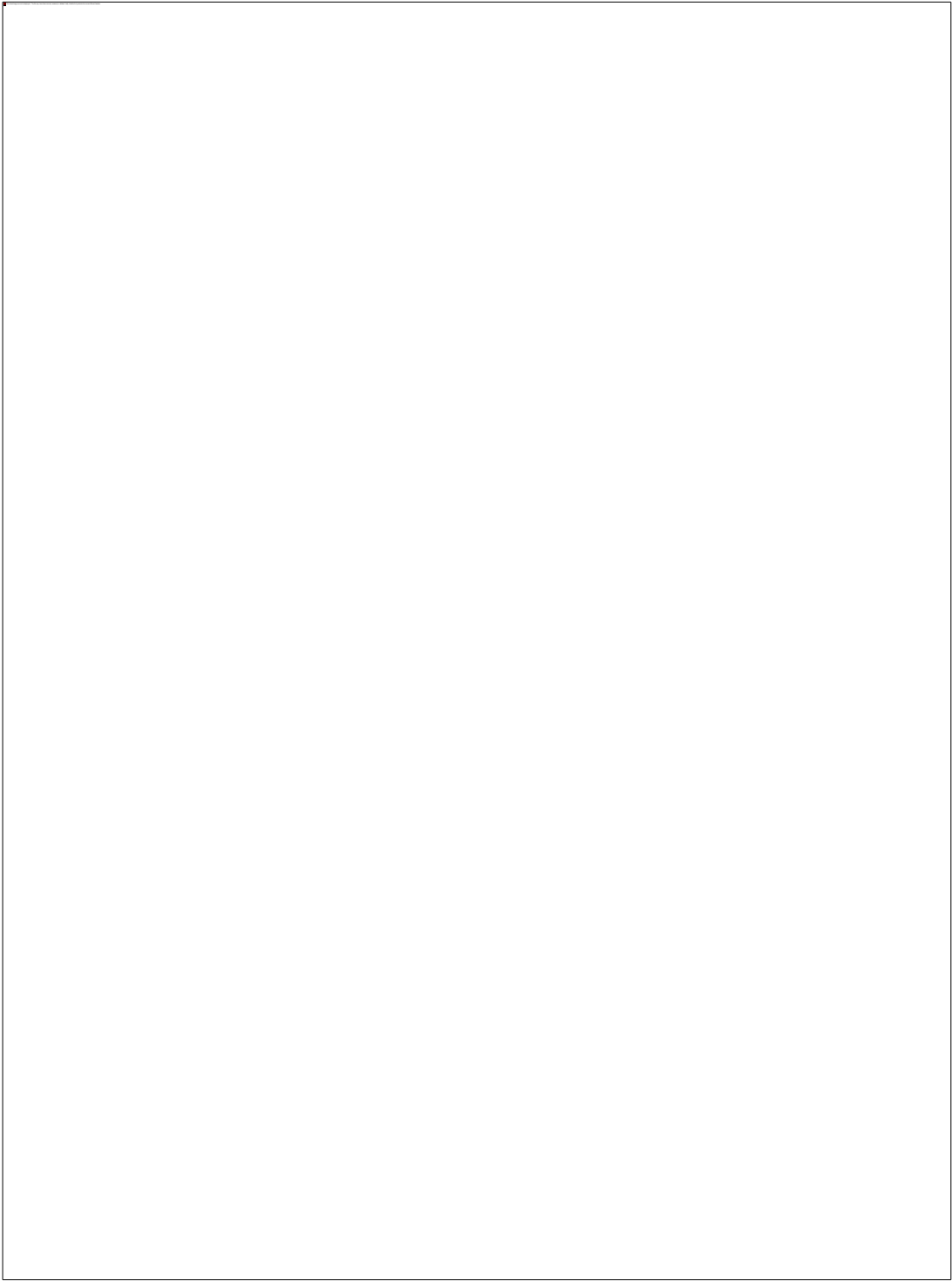
They should have measured the existing equipment, 2x super sized air con units, and said it was 80db, and the illegal kitchen fan is lower than the illegal 80db etc.

They only focused on the noise of the fan, totally ignoring the odour, coming out of the flue, connected to the kitchen extract fan.



I have attached some photos, and photo of poorly designed discharges, from other commercial kitchens.





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