

Application No:	Consultees Name:	Received:	Comment:	Response:
2021/4792/P	Laxminarain Athreya	12/12/2021 17:21:46	OBJ	I object to the expansion of a kitchen which will be at the expense of local restaurants, cause littering, result in additional traffic due to their delivery drivers and create the presence of an odour.
2021/4792/P	Gayle Owen	12/12/2021 18:54:10	OBJ	<p>As a local resident I strongly object to the planning application for a Deliveroo hub at Swiss Cottage. Local residents have already been subjected to many years of this site, despite their being no planning permission, with Deliveroo making no effort in this time to address the concerns of local residents.</p> <p>Every day when I leave my home next to this site, I see more than one case of a Deliveroo delivery rider acting illegally, riding straight through red traffic lights, on pavements, the wrong way down roads, delivering using illegal e-scooters (which I witnessed on 6 February 2021, well before recent trails to allow their use - I have a video of this) and generally causing a menace and danger to local pedestrians. These are not isolated events, I see problems literally every day when leaving my house. Despite efforts to engage with Deliveroo on these issues, they have made no effort to fix these, and have never responded to my complaints made to the local site, other than a email response to say they will look in to the issue and come back to me following their investigations. Despite making several complaints, they have not once come back to me with "the outcome of their investigations" which shows they have no desire to engage with the community, despite what they may claim.</p> <p>They have had many years to address the concerns of local residents regarding the actions of their riders, yet despite being given chance after chance by Camden council, the problems continue unchanged. How long do you expect the residents of Swiss Cottage to endure these nightmare neighbours? If Deliveroo really cared about this neighbourhood they would have addressed these concerns the first chance they had, or at least the second or third chance, but sadly no. They have fixed nothing in the many chances they have already had.</p> <p>Please allow the neighbourhood some peace, and allow pedestrians the opportunity to safely cross roads or walk on the pavement in Swiss Cottage without the fear of being run down by a Deliveroo cyclist, which we currently risk every time we leave our homes.</p>