



London Flower School / Hawley Wharf – Operational Management Plan

This Operational Management Plan (OMP) has been prepared by London Flower School (LFS) to support the application for planning permission for use of the first floor of Building A0 at Hawley Wharf for “Change of use of the Site to flexible Class E/F1” (ref: 2021/5528/P). The proposed flower school use will be operated in accordance with the details included below.

1. Operational details:

a. Opening Hours

LFS working hours for staff are 08:30 to 18:00. The classes run from 10:00 to 16:00, and students have access to the premises during this time, but only when members of staff are present.

b. Booking of Classes

Classes are generally booked online on our website, but now and again, we have had people walk in and request a course. This was rare in our previous location, because there was no footfall, but I foresee this might occur more in Hawley Wharf although we do not encourage this.

c. Courses offered

*Floristry Courses:
4-week Career Course
2-week Wedding & Events Course
1-week Floristry Foundation Course
1 & 2 day floristry courses*

d. Course capacity

The larger course space will hold 20 students, and the smaller space 10. Very occasionally we will run courses together, so the theoretical maximum is 30, but that will be the exception.

e. Visitors

We anticipate that attendees at the school will be all paid students and that other visitors will be rare.

f. Staffing

At present 4 full time members of staff. Yes, we are looking to take on new trained and untrained staff in the near future. Therefore there is the possibility of offering training and local employment in the future.

g. Retailing or other ancillary uses

Everything is sold via our website. There is no physical retail shop.

LONDON FLOWER SCHOOL

tel.: +44 (0) 20 7971 1215

www.londonflowerschool.com

school@londonflowerschool.com



h. Waste Strategy

In our previous site, we separated compostable material and rubbish and had a private collection 2/3 times per week. We anticipate a similar arrangement at Hawley Wharf subject to building protocols.

2. Transport

a. Delivery needs

We do not sell flowers so we do not deliver flowers either. We do create installations for events off site, but this is done at the installation venue such as at a hotel etc

b. Servicing

We will service the unit by suppliers at around 6:30 am most days, there will be no other deliveries.

LONDON FLOWER SCHOOL

tel.: +44 (0) 20 7971 1215

www.londonflowerschool.com

school@londonflowerschool.com