

Had problems with restaurant extractor fan

About two years ago a Korean Bbq opened downstairs  
They put in a new fan system that is very noisy and smelly

Constant noise throughout the day and into the night  
I can't have my windows open  
And unable to enjoy my home peacefully  
Fan stays on until 12pm and can't sleep before then

The Korean bbq shut down  
And has been taken over twice  
Was quiet during lockdown as restaurant was empty

A new owner has moved in now  
And the smell is worse than ever

Have spoken to owner  
And the freeholder  
To try and resolve

Meeting due 31st October with freeholder

Meanwhile have logged times spoken to the restaurant

Restaurant re opened mid October 2021  
Smells coming into my window  
Even with windows closed  
Noise fan fan beneath window  
Unable to sleep  
Spoke to freeholder and to restaurant owner  
Freeholder away asked me not to complain  
Restaurant told me fan always been there

Mon 25th Oct  
Came back from holiday  
Extractor fan extremely loud  
Unable to sleep  
Asked for it to be turned off at midnight

Weds 27th oct  
Unable to have windows open  
Spoke to owner with a neighbour  
Was told she would look into moving the fan  
She has called an engineer

Sat 30th oct  
12pm noise so loud can't sleep  
Went into kitchen and asked to turn extractor off 12pm  
Was told had 24 hour licence to operate  
Seem to be operating as a take away deliveroo style kitchen - not a restaurant

Sun 31st Oct  
Meeting with freeholder  
Discussed moving the fan  
Reducing the noise and smell  
Said contact engineer

Who could advise further

Restaurant manager told me they want to open to 2pm in the morning

11.45 had to go down to restaurant to ask them to shut the fan off

Am logging complaint today

To register it with the council

To find out what next steps are