**Job Profile Information: Multi-Disciplinary Engineer**

**Grade: Level 4 Zone 2**

**Salary: £41,952 - £48,663**

**This supplementary information for Multi-Disciplinary Engineer is for guidance and must be used in conjunction with the Job Capsule for Job Level 4 Zone 2.**

**It is for use during recruitment, setting objectives as part of the performance management process and other people management purposes. It does not form part of an employee’s contract of employment.**

**About Camden**

‘Camden is building somewhere everyone can thrive, by making our borough the best place to live, work, study and visit. Because, we’re not just home to UK’s fast-growing economy. We’re home to the most important conversations happening today. And we’re making radical social change a reality, so that nobody gets left behind. Here’s where you can help decide a better future for us all.

**Role Purpose:**

The post holder will come into the Property Management division at an exciting time, being the multi-disciplinary building services technical engineer for FM within 5 Pancras Square and work within a wide range of operational and administrative buildings, offering public services that continue to evolve around the general Kings Cross area. These buildings, around the Kings Cross hub, now contain much of the latest cutting edge technologies, whilst offering a wide range of public services within our properties. The scope of building services needed to ensure these buildings function as designed include both general and specialist fields. This hands on role will report to the Lead Multi-Disciplinary Engineer and deliver a professional, pro-active, and cost-effective FM service within the Kings Cross hub, providing robust management of the supply chain, making sure the FM service is safe and compliant and engaging with other departments in support of FM, for example as the Councils Community Investment Programme is realised and becomes operational.

The role will be a key member of an in-house team of multi-disciplinary engineering resource and will demonstrate a sound working knowledge of specialist areas as the plant and equipment now used in these fields have a greater integration of electrical, electronic, mechanical and computerised operation.

The post holder will be responsible for FM and other engineering services being delivered locally against industry standards, ensuring servicing regimes are correctly undertaken, safe working practices adopted and plant, services and equipment are maintained in line with manufacturers’ recommendations.

**Accountability, Knowledge, Expertise, What the role will deliver – breadth of the role**

**Example outcomes or objectives that this role will deliver:**

* Providing hands on and operational delivery of engineering services within 5 Pancras Square and the wider Kings Cross hub.
* Commission, organise and assess the work of contractors/specialist suppliers.
* Work with detailed diagrams, plans and drawings.
* Oversee and supervise the installation of building systems and specify maintenance and operating procedures.
* Undertake appropriate site inductions for all associated engineering resource deployed within 5 Pancras Square to ensure familiarity with the building, plant, services and appropriate health and safety and emergency procedures.
* Deliver permit and safe systems of working, working with operational staff to ensure that all engineering activities are effectively planned, stakeholders notified, associated RAMS approved and all works undertaken in a safe and secure manner.
* Monitor building systems and processes
* Use various Building Management Systems (BMS) software, such as Trend; Siemens; etc., alongside software interrogation and mapping to identify faults and system performance.
* Make decisions about expired systems, services and equipment and the appropriate location of new equipment.
* Liaise closely with other professionals, including structural engineers, builders, architects, surveyors and in-house project teams.
* Manage defects through agreed reporting and monitoring processes
* Attend a range of project group and technical meetings in relation to current and future design and installations.
* Ensure that the design and maintenance of building systems meets legislative and health and safety requirements.
* Advise clients and architects on energy use and conservation in a range of buildings and sites, with the aim of minimising the site's environmental impact and reducing its carbon footprint.
* Work on a variety of projects within a short period of time and out of hours as required.

**People Management Responsibilities:**

* Deputise for the Lead Multi-Disciplinary Engineer in times of absence.
* Working from the Engineering Skills Matrix, provide exposure and training to existing Multi Skilled Engineers and 5PS Building Fabric Tradesman as part of their ongoing development.
* Engage with Engineers and Tradesman on cost effective delivery of planned works, working closely with the Helpdesk and Engineering Supervisors to schedule this in.
* To support and manage the General Tradesman ensuring that they receive adequate support, supervision and appraisals.
* The post holder will assist the Lead Multi-Disciplinary Engineer to locally manage any externally procured mechanical and electrical specialist resource, and in such instances ensure best practice and performance from them at all times.
* The post holder will monitor helpdesk generated KPIs and seek performance improvement plans where necessary.
* The post holder will be expected to embrace the ethos of a self-managed team within the wider corporate and commercial property team and ensure that the team understand this ethos. The self-managed team is expected to define priorities, set objectives, allocate work strands and manage the workload. The self-managed team will contribute towards sharing and developing knowledge within the team.

**Relationships:**

The post holder will work with teams, establishing and maintaining strategic relationships both internal and external to the Council. These relationships may involve the resolution of contentious matters that will require persuasion and negotiation with contacts. The outcomes of these discussions may have implications for the achievement of business objectives.

The post holder will work closely with councillors and customers to ensure a positive and progressive service is agreed and delivered

Key contacts will include:

* Head of Service – Facilities Management
* Senior Practitioner – Engineering and Facilities Management
* FM Technical Lead
* Senior Building Surveyors
* Lead Multi-Disciplinary Engineer
* Corporate Services M&E Manager
* Helpdesk Manager
* Helpdesk Operatives
* Property Managers
* Building users
* Lease or licence holders (where duty of care remains with LBOC)

**Work Environment:**

* The job is based within 5 Pancras Square, with regular visits to corporate and commercial properties. The post holder will be required to be contactable for out of hour’s emergencies.
* With the changing scope of how we work due to COVID the post holder will need to adapt to future patterns of working. You will need to support teams with suitable equipment, support and equipment as appropriate.
* The post holder is required to work in an ‘agile’ way, in line with Camden’s policy of a paperless and flexible work environment.
* The post holder will operate within a complex and occasionally sensitive framework. Confidentiality and discretion must always be observed.

**Technical Knowledge and Experience:**

**Essential:**

* Degree or similar, in an Engineering/Facilities Management discipline.
* HNC/HNC qualification with relevant engineering fields.
* Specialist supply chain management.
* Detailed knowledge of the application of industry benchmarks such as SFG20.
* Statutory compliance management.
* Experience of working within an engineering related helpdesk environment.
* NEBOSH or ISOSH.
* Excellent inter-personal, organisational and communication skills, both written and verbal.
* Project Management skills.

**Diversity & Inclusion**

At Camden, we value and celebrate difference and encourage diversity in all respects. Our diverse workforce ensures we represent our communities to the best of our ability and enables us to make better decisions. Because of this, we particularly welcome applications from Black, Asian and other ethnic groups, those who identify as LGBT+, neurodiverse and disabled people. Click [Diversity and Inclusion](https://camdengov.referrals.selectminds.com/togetherwearecamden/info/page2) for more information on our commitment.

**Agile working**

At Camden we view work as an activity, not a place. We focus on performance, not presenteeism. We create trusting relationships, we embrace innovation rather than bureaucracy and we value people. Collaboration is the Camden way, silo working isn’t.

At Camden we are proud to be one of Hire Me My Way’s inaugural campaign supporters. Hire Me My Way is a national campaign led by Timewise, designed to increase the volume of good quality jobs that can be worked flexibly in the UK (www.HireMeMyWay.org.uk). Hire Me My Way aims to treble the number of available good quality flexible jobs to 1 million by 2020.

**Asking for Adjustments**

Camden is committed to making our recruitment practices barrier-free and as accessible as possible for everyone. This includes making adjustments or changes for disabled people, neurodiverse people or people with long-term health conditions. If you would like us to do anything differently during the application, interview or assessment process, including providing information in an alternative format, please contact us on 020 7974 6655, at resourcing@camden.gov.uk or post to 5 Pancras Square, London, N1C 4AG,