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Mr Thomas Peter Mountford
Chief Executive Officer
Jakuna Kitchens
346 Old Street
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5 July 2021

Dear Mr Mountford

I live on Rousden Street, NW1 and I am overlooked by your Jacuna Kitchen on Royal College Street. I am writing to inform you that over the last few weeks, the vents from the kitchens have been pumping out a lot of noise and smell and clearly, they need to be fixed/replaced.

The noise in my garden is unbearable particularly in the evenings and it is impossible to sit outside. This need to be rectified as soon as possible and I would welcome a visit from you to discuss as soon as possible - I need to know what you plan to do about it and when.

My neighbours are also concerned. The presence of the kitchen is causing a great deal of concern – not only is it an environmental hazard, but there is also a massively detrimental effect on the price of my property.

I have approached environmental services at Camden Council and also Cllr Danny Beales, my local councillor. I also intend to write to the planning department and your landlords. When the kitchen was built, I don't believe that there was any planning consultation with local residents, which I believe is in contravention of the laws. I certainly didn't receive any communication, either from you or the council

The council will be wanting to undertake an inspection probably within the next five days, but it would be easier for all of us if we could resolve the situation as soon and as amicably as possible. I look forward to hearing from you.

Yours sincerely