

Servicing and Customer Management Plan

To protect the neighbouring premises to be impacted by the restaurant a detailed procedure to be developed to deal with any inconvenience situation.

All the immediate neighbours to be provided contact details of restaurant manager and the owner to make a complaint in any inconvenience situation.

In case of complaint, an immediate response to be provided to resolve the matter.

All the customers to be strict guidelines to not to make any noise and vandalism.

Timing: the premises will operate between 11:00am to 11:00pm from Monday to Friday and Sunday and,

From 12:00pm to 12:00am on Saturday.