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**From:** Jennifer Pierce - [REDACTED]  
**Sent:** 27 May 2021 18:04  
**To:** Planning  
**Subject:** Re: Proposed development at 12 Willoughby Road NW3 - installation of dumb waiter

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

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Dear Sonia,

Thank you for getting back to me. The reference is 2021/1433/P and the officer in charge of the application is Tony Young.

Please let me know if you need anything further.

Kind regards,

Jenny

> On 27 May 2021, at 12:19, Planning <[Planning@camden.gov.uk](mailto:Planning@camden.gov.uk)> wrote:

>

> Dear Jennifer

>

> Thank you for your email. Please you can provide the associated planning reference in order to log your response.

>

> Kind regards

>

> Sonia Cupid

> Planning Assistant

>

> Telephone: 020 7974 4444

> -----Original Message-----

> From: Jennifer Pierce [REDACTED]

> Sent: 23 May 2021 14:27

> To: Planning <[Planning@camden.gov.uk](mailto:Planning@camden.gov.uk)>

> Subject: Proposed development at 12 Willoughby Road NW3 - installation of dumb waiter

>

> [EXTERNAL EMAIL] Beware – This email originated outside Camden Council and may be malicious Please take extra care with any links, attachments, requests to take action or for you to verify your password etc. Please note there have been reports of emails purporting to be about Covid 19 being used as cover for scams so extra vigilance is required.

>

> Dear Sirs,

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> I am writing in respect of proposed development at 12 Willoughby Road NW3, which consists of the installation of a dumb waiter in addition to a development which has already been approved.

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> Whilst I read all of the relevant documents when I accessed your portal last week end, I have been unable to gain access this week end so am resorting to this email and hope that you will pass this to the officers involved as the time limit for objections has not expired but will expire tomorrow.

>

> I live at Flat 4, 14 Willoughby Road in the flat which is immediately beside the proposed dumb waiter and I object to the application on the grounds of potential noise.

>

> Dumb waiters are essentially made of a well and a carriage device, which is moved within that well by ropes. In another context the ropes and carriage device would not make much noise, but inside the well the noise is greatly increased, so the dumb waiter is likely to increase noise levels close to the bedrooms and study areas of neighbours, including mine. It is unlikely that the proposed weatherboarding will limit the noise. It should be noted that the likely increase in noise was the subject of objection by other neighbours in the case of the original application for the terrace itself.

>

> Furthermore, in addition to the uses mentioned by the applicants, a dumb waiter would potentially facilitate parties close to the bedrooms and study areas of neighbours. Whilst the applicants have other uses for the terrace, in view of their evident difficulty in living at the top of their house, it seems likely that they will be replaced in the near to medium term by occupants who might be more inclined to use the terrace for parties.

>

> In the immediate vicinity of the applicants' property there are already problems with noise as a result of the number of terraces in a confined area. Noise carries to a very remarkable degree; on occasion it is possible to hear the ordinary conversations of people on first floor roof terraces at the top of the neighbouring houses with the windows closed.

>

> The applicants currently have a flat with a good roof terrace, which is relatively close to their kitchen and they have no need of a dumb waiter. It is only the applicants' proposed development (for which permission has been granted) which prompts the current application. In this context, the potential disturbance to neighbours should outweigh any perceived benefit to the applicants.

>

> Please note also that the application makes much of the difficulty of climbing the stairs from their kitchen with food to be consumed on the new terrace. In order for that food to reach the applicants' kitchen from the street, that food will need to be transported further than the single storey from kitchen to terrace, which is described in the application as being problematic.

>

> I would be grateful if you would acknowledge receipt of this application.

>

> Yours faithfully,

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> Jennifer Pierce

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