

Chan, Mark

From:

Sent:

To: Chan, Mark

Subject: Planning Permission Query Re East West Cafe, 135 Fortress Road NW5 2HR

[EXTERNAL EMAIL] Beware – This email originated outside Camden Council and may be malicious Please take extra care with any links, attachments, requests to take action or for you to verify your password etc. Please note there have been reports of emails purporting to be about Covid 19 being used as cover for scams so extra vigilance is required.

Dear Mark,

I live at Flat 4, 135 Fortress Road, above the cafe named in the subject box.

For the last year the extractor fan they have installed makes what I consider to be a noise nuisance 6 days per week from 5pm until at least 11PM. The fan runs right up alongside my living room window. Last summer the noise levels were completely unacceptable. I have spoken with the owner on several occasions to raise my concerns, as well as reporting the levels to the noise nuisance team. Whilst says he will turn it down when I send him a message, the next day it seems to go back to previous levels. One cannot live like this. I wonder if he just tells me what he thinks I wish to hear.

To cut to the crux I wonder if they actually obtained planning permission to build such an intrusive structure, which has ruined the enjoyment of living in my flat (I have been here since Jan 2015, long before East West). I have checked on the Council website and it looks like planning permission has only been submitted on 7th Dec 2020. This fan was erected long before that and operational in at least Jan of 2020. I have attached photos (and vid) of what it looks (and sounds) like.

I am hoping that you maybe able to either confirm with me that planning permission was granted or not. As an aside when they erected it scaffolding was put outside my living room windows without me even being

To summarise, I don't feel I have to listen to this every night and am considerably unhappy that such a build was allowed if so.

Look forward to hearing from you,

Regards,