

Resident Engagement Activities

Newsletter and Letters		Information Screens	Webinars (advertised in letters, on information screens and e-mail)	CWG meetings	Meeting with Representatives from 5 Tower blocks	Designated Window Design sessions	Workshops	TRA meetings	Resident Feedback							
June 2019	2									This way of engagement was introduced due to Covid restrictions and the inability to meet.	12/6 26/6					Preference – lower window part – glazed (152 households)
July 2019	2										10/7 17/7 31/7				10/7 Taplow 30/7 Blashford	
August 2019	2										7/8					
September 2019	2										25/9				11/9 Taplow WG 24/9 Dorney 25/9 Bray 30/9 Taplow WG	1 st floor flats Lower window part – glazed (13 out of 28 households)
October 2019	2										16/10 22/10				10/10 Bray 14/10 Taplow 21/10 Dorney 24/10 Burnham	Drop in sessions to see the window samples and the proposed works method to drop window sills (last week in October to December) (230 residents)
November 2019	2										13/11 20/11 27/11				4/11 Bray 14/11 Taplow 28/11 Dorney	Independent Survey on previous works and on planned works (222 households)
December 2019	2										18/12	19/12 – Leader joined meeting		4/12 CWG review with reps from 5 tower blocks	5/12 Burnham 12/12 Blashford	
January 2020	2	Information screens are used to summarise up-dates, advertise events, urgent information, sign-posting to services and contact details	16/1	8/1 – estate wide representation ToR			15/1 Bray									
February 2020	2					5/2 Terms of Reference with reps from 4 tower blocks 12/2 Resident Engagement	6/2 Taplow 26/2 Bray									
March 2020	2		4/3 11/3 13/3 25/3				Meetings were no longer possible in conventional settings due to Covid restrictions									
April 2020	29/4 – recommendation on contract		29/4 – Resident Briefing on recommendation 30/4 – Resident Briefing on recommendation													
May 2020	7/5 – contract up-date letter		14/5 – Cabinet Decision – Not entering into contract with Wates 19/5 – (as above)	6/5 20/5												
June 2020	3/6		9/6 – Way forward, plans and engagement 11/6 – Way forward, plans and engagement	3/6 17/6 24/6												
July 2020	13/7 – webinar programme 29/7 – demobilisation letter		14/7 – Up-dates and Resident Involvement 15/7 – Up-dates and Resident Involvement 16/7 – Up-dates and Resident Involvement	8/7 29/7	21/7 – estate wide representation and way forward											
August 2020	18/8				5/8 Pre-meet for window design session	12/8 Window Designs Explained 19/8 Window Designs Explained										
September 2020	18/9			16/9 23/9	(Offered to meet 29/9 or 30/9 – no response)	Detailed report preparation.										
October 2020	19/10		15/10 – Demobilisation Up-date 20/10 - Demobilisation Up-date 29/10 – Repairs Webinar			Review of proposed resident option Provision of detailed report to participants										
November 2020	4/11 – procurement letter 19/11		12/11 – Procurement Strategy 19/11 – Resident Involvement 25/11 – Planning engagement 26/11 – Planning engagement					Resident Lead Survey about access to services within Covid								
December 2020	4/12 – up-date letter on activities on estate 16/12		10/12 – on site security & resident lead survey result (now moved to 17/12)				Procurement – What a good contractor looks like									
Summary	30+ letters over 18 months reaching all residents and non resident leaseholders 20 letters over past 12 months	Immediate Up-dates to all residents	16 webinars in 6 months with invitation to all residents and non resident leaseholders - 170+ participants joined. Close to 3 webinars per month	27 x 2 hour meetings over 14 months with representatives from 3 blocks Average 2 meetings per month	5 x 2 hours meeting in 5 months with representatives from each block 1 meeting every 3 months	2 x 2.5hrs session to explain the window designs with technical consultants 5hrs opportunity to ask questions	Development of initiatives and Chalcots Panel through recruitment process	18 x 2 hours meetings with 20 to 30 residents per meeting in 9 months 2 TRA meetings per month	Feedback and survey responses from 1/3 of residents 1 feedback initiative every 3 months							