Contact Solar

Prepared by: James Iddon Date: 03/11/2020

Proposal For

Layla Bustami

Reddington Construction Ltd

52 Holmes Road

London

NW5 3AB

Tel: 07788 259465

Total Price for your Installation £13,864.80

Estimated Return on Investment £30,299.29

please see page 9 for details.

Contact Solar

Dear Layla,

Many thanks for your recent enquiry. It is with pleasure that I enclose a full information pack and bespoke quotation.

Did you know that aside from generating power for your own home and saving on your household bills solar pv is still one of the better ROI products on the market.
Over 1 million home owners have now had solar installed on their homes, many with battery storage, to become self-sufficient, save money and to reduce their carbon footprint.

With advances in technology, solar & battery storage is now more cost effective than ever to have installed. With no salesmen and our own fully qualified installation teams, its no wonder we are busier than ever. Contact solar will not be beat on price or quality.

Within this proposal you will find the following information:

- Further information about us, Contact Solar
- Information regarding our qualifications and our processes
- A description of where the panels will be located
- Our quote – bespoke to your requirements
- Information about the products that we use and why we recommend them
- Contact Solar Terms of Business & The HEIS leaflet
- An order form and a cancellation form
- Contact Solar is a member of the HEIS Accreditation scheme

The price provided includes everything, including VAT, there are no hidden extras and no loop holes. We only work with and install the highest quality products to give you the best possible return on your investment.

All the information provided within this pack and quotation adheres to Government, HEIS, MCS GDGC and Niceic regulations.

Contact Solar is here to support you throughout the whole process from design, application, supply, and installation we're here to make this a pleasant experience.

Thank You for choosing Contact Solar. We look forward to speaking with you again soon.

Kindest Regards,

James Iddon

Contact Solar

About Us

Contact Solar have grown consistently since the start of our journey in 2012, we have an excellent reputation within the industry for providing excellent value for money matched with impeccable customer service.

We believe that people buy people, and we understand that the investment you're about to make isn't just for today, it's for tomorrow and the next 20 years. This investment is going to save YOU money right from the word go and we want to help you make the right choices.

All of our work and the products that we use during the installation process are certified to MCS standard, this means that we supply you with the highest quality products from a professional and credible team. We have a web of installers all over the UK for domestic and commercial installs.

The Solar Pv industry is one of the most regulated in the UK, Every year we go through multiple audits to ensure our standards continue to rise. The goes alongside the MCS,HIES,NICEIC and the GDGC regulations that we adhere to, this ensures that we are always one step ahead of the competition.

We've built our reputation by working with our customers and for our customers. Just like your new Solar Panels, we're here for the long term.

Our Group Of Companies

Contact Solar
www.contact-solar.co.uk

Contact Solar is leading the nation in its transition to green energy. We have gained our reputation from working with our customers in a honest, helpful and polite manner. We understand that solar is an investment that will remain in your life for the forseeable future, for this reason we really take the time to direct our customers in the right direction, helping them before and after.

COFFEE CO LOVE

Coffee Love Co have 20 years market experience and have made a reputation as one of the leaders in the coffee world, offering amazing solutions for both the machines, beans and everything in between. Our customers range from showrooms, cafes, beauty salons, bookmakers, libraries, hotels, offices and restaurants, just to name a few. We take into full consideration what would best suit your situation and business. Going the extra mile to offer you the best.

DRD
DesignerRadiatorsDirect.co.uk

Designer Radiators Direct is the one-stop-shop for all of your room warming needs, boasting an enormous range of fabulous radiators delivered direct to your door from an excellent, hand-picked selection of premier brands.
With everything from towel radiators to bespoke radiator sizes and outputs, as well as a wide selection of stylish accessories; Designer Radiators Direct is a cut above.

Contact Solar

Estimated Generation Table

Return on Investment: £30,299.29 — 25 Year Calculation

Period	Yield	iBoost (£)	SE Hub (£)	Elec Bill Savings (est) (£)		Export Income (£)		Total Benefit (£)	
(Year)	(kWh/y)	Annual	Annual	Annual	Combined	Annual	Combined	Annual	Combined
1	9052	0.00	0.00	455.26	455.26	323.60	323.60	778.86	778.86
2	8988	0.00	0.00	493.95	949.21	332.01	655.61	825.97	1604.83
3	8925	0.00	0.00	535.94	1485.15	340.65	996.26	876.59	2481.41
4	8863	0.00	0.00	581.50	2066.65	349.50	1345.76	931.00	3412.41
5	8801	0.00	0.00	630.92	2697.57	358.59	1704.35	989.51	4401.92
6	8739	0.00	0.00	684.55	3382.12	367.91	2072.27	1052.46	5454.39
7	8678	0.00	0.00	742.74	4124.86	377.48	2449.74	1120.22	6574.61
8	8617	0.00	0.00	805.87	4930.73	387.29	2837.04	1193.16	7767.77
9	8557	0.00	0.00	874.37	5805.10	397.36	3234.40	1271.73	9039.50
10	8497	0.00	0.00	948.69	6753.79	407.69	3642.10	1356.39	10395.89
11	8438	0.00	0.00	1029.33	7783.12	418.29	4060.39	1447.62	11843.51
12	8379	0.00	0.00	1116.82	8899.95	429.17	4489.56	1545.99	13389.51
13	8320	0.00	0.00	1211.75	10111.70	440.33	4929.89	1652.08	15041.59
14	8262	0.00	0.00	1314.75	11426.45	451.78	5381.67	1766.53	16808.12
15	8204	0.00	0.00	1426.51	12852.96	463.52	5845.19	1890.03	18698.15
16	8147	0.00	0.00	1547.76	14400.72	475.57	6320.76	2023.33	20721.48
17	8089	0.00	0.00	1679.32	16080.04	487.94	6808.70	2167.26	22888.74
18	8033	0.00	0.00	1822.06	17902.10	500.63	7309.33	2322.69	25211.43
19	7977	0.00	0.00	1976.94	19879.04	513.64	7822.97	2490.58	27702.01
20	7921	0.00	0.00	2144.98	22024.01	527.00	8349.97	2671.97	30373.98
21	7865	0.00	0.00	2327.30	24351.31			2327.30	32701.28
22	7810	0.00	0.00	2525.12	26876.43			2525.12	35226.40
23	7756	0.00	0.00	2739.75	29616.18			2739.75	37966.15
24	7701	0.00	0.00	2972.63	32588.82			2972.63	40938.79
25	7647	0.00	0.00	3225.31	35814.12			3225.31	44164.09

Total CO2 Savings; 3707154 p/a — Cost of Installation £13,864.80

Total benefit over 25 years based on these assumptions; £30,299.29

The calculations are based on the degrees from South and Roof Angle of your roof supplied to us at the time of your enquiry
Clipping Factor is a percentage, we estimate, to be clipped as per 16amp domestic property limit
We believe the highest payer for your export is currently Octopus Energy at £0.055. If you wish to be paid export you have to join one of the export paying electricity companies but please do your own research on this matter

Item	Assumption
Export Income (est)	65.00%
Fuel Usage - Estimated KWH Used From PV	35.00%
Inflation	2.6% - www.ons.gov.uk/economy/
Estimated Elec Price Increases	8.50%
Yearly Panel Efficiency Degradation	0.7%
VAT Rate	20%
Electricity Supplier	Octopus Energy
Export Rate	£0.055
Electricity cost per kw	£0.144
Solar iBoost savings per day	£0.000
Clipping Factor	0%

Please note all the usage figures are estimated and assumed, these are likely to differ per property. These are not guaranteed.
Fuel usage is the assumed amount of KWH you will use of which your Solar has generated. This can vary between 20% & 85%

Contact Solar

Order Form

To:
Contact Solar Ltd
Unit 9
Cowling Business Park
Chorley
Preston
PR6 0QL

Fully Installed Price

£13,864.80

Customer Name	Layla Bustami
Site Address	Reddington Construction Ltd
	52 Holmes Road
	London
	NW5 3AB
Reference Number	BUS875
Date of Quotation	03/11/2020

Description of Goods and Services	**Quantity**	**Total**
Goods		
Module - 375W JA Solar with PERC Technology Includes Electrical Equipment: PV Cable, AC & DC Isolators, Garage Board etc.	27	£8,019.92
Solis Three Phase Inverter	1	£2,188.14
Sun Tubs Installation	1	£1,150.66
Generation Meter	1	£100.00
Site Survey Prior To Installation	-	Free
Services		
Installation And all MCS Documentation	1	£1,100.00
Extras		
Sun Tubs Equipment	-	£780.95
WIFI Monitoring Portal		

Sub Total (ex VAT)	£13,339.67
VAT @ 20%	£2,667.93
Total (inc VAT)	£16,007.60
Discount: Promotional Discount	£2,142.80
Grand Total (inc VAT)	£13,864.80

Estimated Yield for Year One	9052 kWh

Contact Solar

Payment Terms	£
Payment: Balance payable on completion.	£13,864.80

We/I agree to the quotation and confirm the order for the products and installation services specified.

We/I agree to the total cost and payment terms set out above.

You will receive a contract with the order form that is sent for electronic signature after accepting the quotation.

Metering will be required in order for you to obtain financial incentives

Planning Permission Confirmation:

By signing this Order Form, you are confirming that you have received Planning Permission or a Building Warrant for the proposed installation, or ascertained that these are not required. We cannot be held responsible for any installations where Planning Permission or a Building Warrant was required but not obtained, and no refunds will be offered.

We can accept payment by credit card, debit card or a direct transfer.

Name:	
Signature	
Date:	

Thank you for your order.

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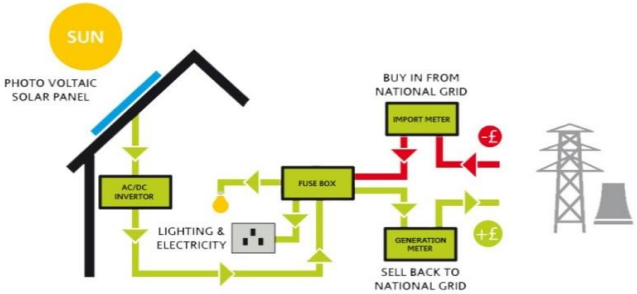
How Do Solar Panels Work?

In scientific terms, (solar) photovoltaic is the transmutation of atom particles from light to electricity.
In simpler terms, natural daylight is absorbed by an intricate system of PV cells, this is passed to the inverter and converted to usable power and distributed around the home for use. But how? How does all this work?

A solar panel is built up of cells, a typical 1m x 1.68m solar panel comprises of 60 cells. Each cell is connected via a complex circuit of wires and held together by an aluminium frame. The performance of solar cells is measured by its efficiency e.g. the efficiency of converting natural daylight into electricity. As only a percentage of natural daylight is absorbed and converted into electricity a standard cell on a 310w panel would reach upto 22% efficiency. The panels are then formed to create an array and installed on the roof.

The panel cells are manufactured from silicon based material. There are two main layers to each panel, when natural daylight hits the panel a chemical reaction occurs, in the top layer negative charges are produced and in the bottom layer a positive charge is produced. When the two layers meet in the middle this is when the DC current becomes apparent. It is this DC current that is pushed to the inverter.

The heart of your PV system is your inverter; essentially this does all the hard work. Your home runs off AC power BUT your panels are producing DC power, so it is the job of the inverter to convert the generated power into usable power. But which inverter do you choose, well it all depends on the type of installation you're having. With the amount of money you're investing you want to make the most out of your system. Here are a couple of things you might wish to consider when choosing your inverter:



1. Single roof installation: with this type of installation providing there are no shading issues a traditional string inverter would be installed. If shading is an issue then we would give you an option of adding optimisers to the system.

2. Two roof installation: splitting your panels over two roofs of a different angle or direction requires a dual tracker inverter. This allows each roof to work independently. For example, 6 x panels installed on a south roof and 6 x panels installed on a west roof – the panels on the west roof wouldn't work as efficiently when the panels on the south roof are in natural daylight and vice versa. Therefore choosing a dual tracker inverter would allow each roof to work independently.

3. Three roofs or more or shading issues: as above, if one roof is in daylight and the other in shade the panels with a traditional string inverter (or dual tracker inverter) would only work to the strength of the weakest panel, so to ensure all panels are working to their maximum output in these instances we would recommend optimisers or micro inverters. Once the power has reached the inverter, it is very cleverly converted into usable AC electricity. The usable AC electricity is then passed via a PV cable into the main fuse box (consumer unit) for distribution around the home e.g. to power the washing machine, lights, TV etc.

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Predicted System Performance

The Microgeneration Certification Scheme sets out how an estimate of system performance must be arrived at. This is known as the standard MCS procedure. Whenever a quotation is issued, it is a requirement that we also issue the following “disclaimer”:

The performance of Solar PV systems is impossible to predict with certainty due to the variability in the amount of solar radiation (sunlight) from location to location and from year to year. This estimate is based upon the standard MCS procedure and is given as guidance only. It should not be considered as a guarantee of performance.

This system performance calculation has been undertaken using estimated values for array orientation, inclination or shading. Actual performance may be significantly lower or higher if the characteristics of the installed system vary from the estimated values.

Roof 1 - Flat

A. Installation data for Solar PV	
Installed capacity of system kWp (27 panels x 375W panels)	10.1 kWp
Orientation (degrees from South)	45°
Roof Tilt (degrees from horizontal)	15°
B. Calculations	
The orientation and tilt above give this solar radiation input (Kk) figure from MCS Irradiance data 1 using the postcode NW5	894
Shade Factor (SF)	1
Estimated annual output	9051.8 kWh
Total kWh	**9051.8 kWh**

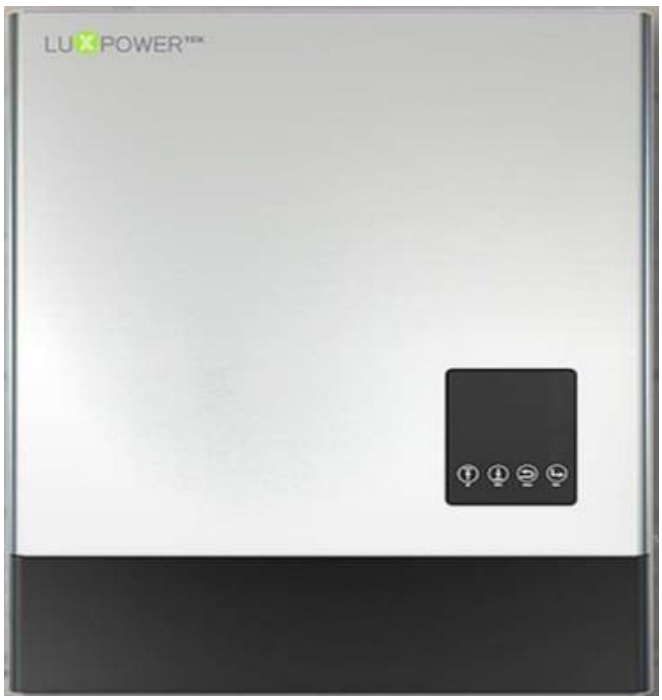
Contact Solar

Maximise your Solar System with Battery Storage

A typical system with a LUX Hybrid Inverter, with enhanced functions and performance. This system is all about reducing your energy bill, shorten your investment pay back period, increasing the solar energy yeilding and self-consumption rate.
This system also enables you to purchase power and store it in your batteries at cheaper times of the day or night, this is providing your electricity company offers such tariffs, which most now do.

LuxPower Hybrid Inverter With Pylontech Lithium Ion Battery Storage

Single phase 16 Amp Hybrid Unit
EPS switch facility available
2.4kw to 19.2kw storage options
Remote upgrading and monitoring
Smart export control on both A/C output and EPS output
Programmable to buy power off the grid at cheaper rates such as economy 7
Lithium Ion batteries in 2.4kw banks from 2.4kw to 19.2kw



What Are The Benefits of Installing Solar Panels?

The Solar Panel's ability to create electricity is a wonder of modern technology. By absorbing natural daylight the panels can convert enough energy to power your entire home and more.

There are many reasons why the consumer market is turning to Solar Power, one of the main reasons is simply because once installed there is very little or no maintenance of the panels and the system, what can be more cost-effective than a free source of energy like natural daylight.

In recent years, the technology behind solar panels has vastly improved, especially since the price of other energy forms is consistently rising. From the instant that your panels are installed you will see a dramatic drop in the cost of your mains supply electricity.

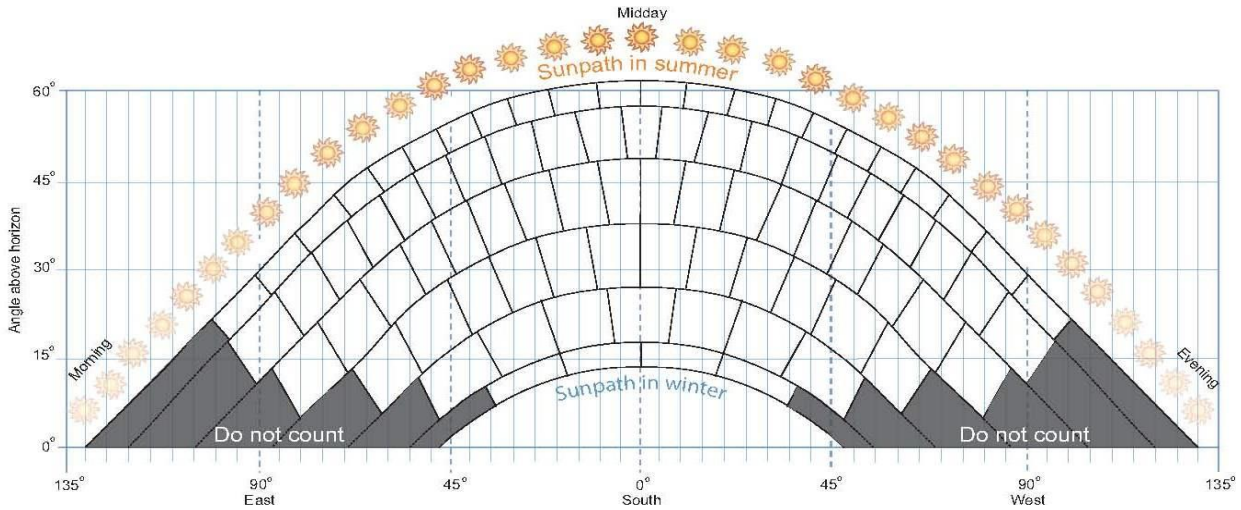
Factors to consider:

- You will make savings on mains supply electricity
- You will power your home with FREE home generated electricity
- Installing Solar panels will reduce your carbon footprint

The Sun's Path

The sun path diagram is a tool for factoring shading into the calculation of the annual kW/hours generated by the PV system.

Below you will find a sample sun path diagram;




Harvest the Sunshine
Mono
390W MBB Half-Cell Module
JAM60S20 365-390/MR Series
Introduction
Assembled with multi-busbar PERC cells, the half-cell configuration of the modules offers the advantages of higher power output, better temperature-dependent performance, reduced shading effect on the energy generation, lower risk of hot spot, as well as enhanced tolerance for mechanical loading.
Higher output power
Lower LCOE
Less shading and lower resistive loss
Better mechanical loading tolerance
Superior Warranty
• 12-year product warranty
• 25-year linear power output warranty
JA Linear Power Warranty
Industry Warranty
Comprehensive Certificates
• IEC 61215, IEC 61730,UL 61215, UL 61730
• ISO 9001: 2015 Quality management systems
• ISO 14001: 2015 Environmental management systems
• OHSAS 18001: 2007 Occupational health and safety management systems
• IEC TS 62941: 2016 Terrestrial photovoltaic (PV) modules – Guidelines for increased confidence in PV module design qualification and type approval
JA SOLAR
www.jasolar.com

solis

Solis-(25-40)K-5G, Solis-(40-50)K-HV-5G

Solis 5G Three Phase Inverters

Features:

- 4 MPPT design with precise MPPT algorithm, effectively reducing string mismatch
- 8 strings intelligent monitoring, Smart I-V Curve Dignosis supported
- 30% DC overload,13A input for each PV string
- Over 98.8% Max. effciency
- 200V-1000V MPPT voltage range-ultra low startup
- Fuse free design to avoid fire hazard
- Type II surge arrester for both DC and AC
- Natural convection, Fan-less design,longer lifespan
- RS485/ Wifi/ GPRS interface integration, remote upgrade supported

Model:

400V: Solis-25K-5G Solis-30K-5G
Solis-33K-5G Solis-36K-5G
Solis-40K-5G
480V: Solis-40K-HV-5G Solis-50K-HV-5G

1

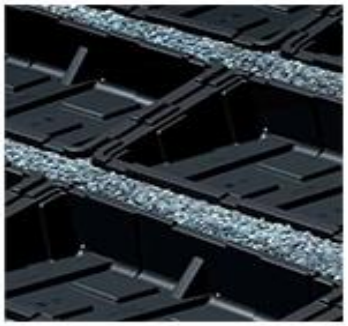
Contact Solar

The ConSole mounting system

The ConSole mounting system is the ideal solution for installing solar modules quickly on to flat-roofs. The ConSole system also withstands high wind loads thanks to the simple and customized weighing down approach using ballast such as gravel, footway flagstones or similar materials. The respective ballast weight depends on the height of the building, the location, the local wind conditions and snow loads and the state of the foundations.

www.tuv.com TÜVRheinland® ID: 8011005400

- For flat roofs with a roof pitch of up to 5°.
- Also suitable for ground mounted systems, waste sites, rocky foundations, conversion sites, etc.
- Suitable for most commercially available solar modules due to the range of product sizes.
- Requires no roof penetration or damage to the roof covering.
- Free positioning on the roof.
- Optimal load distribution without concentrated loads.



- Made from 100% recycled chlorine-free polyethylene (HDPE), robust, durable and weather-proof.

- Complies with fire protection requirements DIN 4102, class B2.
- Low product weight, according to type 5.0–7.2 kg.
- All round mounting edge for simple and fast modular installation.
- Large air slots for optimal air circulation for cooling the modules.
- Boreholes included for drainage.
- Maintenance-free system.
- 10-year product warranty.
- Very low ballasting.

- Optional Streamliner+ (wind deflector) for ballast reduction on the roof edge.
- Yield-optimized system with an angle of 15° for minimum distance between rows.

Contact Solar

Added Extras to SAVE you MORE Money

Solar iBoost - £495.00 Inc. VAT

Simple to install wireless energy sensor

The Solar iBoost unit receives information wirelessly from the sender unit and controls the power to the immersion heater. Simply clamp the sensor around the household "live" outgoing supply cable at the electricity meter.

Use your existing immersion heater

Wall mount the Solar iBoost close to the hot water tank

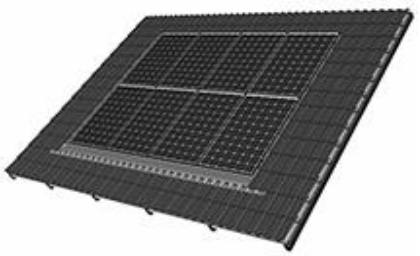
Connect the solar iBoost in the cable between the existing fused spur and immersion heater.

Zappi
Eco Smart EV Charger £1100 Inc. VAT

Charge power is continuously adjusted in response to changes in generation or consumption elsewhere in the home. Charging will continue until the vehicle is fully charged.

- Type 1 or 2 connector
- x3 charging modes
- Optimises microgeneration
- Solar PV or Wind Turbine

In Roof Mounting System from only £800 Extra



- Roof-integrated systems are screwed directly onto the roof batten
- Galvanised steel plate
- Polyester coating
- Corrosion resistance

Roof-integrated systems are screwed directly onto the roof batten, replacing a conventional covering. No additional aluminium profiles or roof hooks are required since modules are installed using specially designed bearing elements.

Contact Solar

Voltage Optimiser
£500.00 Including VAT

VPhase VX1 voltage optimisers work by managing and optimising the voltage entering your home, ensuring your appliances decrease in the amount of electricity they consume.

Under EU guidelines introduced several years ago, the average household appliance averagely runs around 220V, making it less demanding than the typical UK supply of 245V. Large establishments have been using voltage optimisation technology to decrease their energy bill for years, but the technology has only recently become available for the UK domestic market.

- Easily installed by any qualified technician
- Fit, forget and save instantly
- Works alongside solar PV
- No change of lifestyle required

The VX1 should be installed by a competent and qualified electrician and must be fitted in full compliance with the 17th Edition Wiring Regulations.
The device starts automatically when the electricity supply is connected and restarts automatically following any supply interruption.
There are no user operational controls, the device is maintenance free.
The Easy Way to Save Power, Save Money & Help Save The Planet

Solar Edge Optimisers from £1000 for 14 Panels

- 2.2kW to 6kW inverter range
- Needed if you have shading
- Built-in module-level monitoring receiver
- Supports PV and battery management as part of the StorEdge solution

The SolarEdge DC-AC PV inverter is specifically designed to work with the SolarEdge power optimizers. Because MPPT and voltage management are handled separately for each module by the power optimizer, the inverter is only responsible for DC to AC inversion. This inverter is required if you have shading.

Contact Solar

Our Prediction of the Performance of the Proposed System

The performance of Solar PV systems are impossible to predict with certainty due to the variability in the amount of solar radiation (sunlight) from location to location and from year to year.
This estimate is based upon the standard MCS procedure and is given as guidance only. It should not be considered as a guarantee of performance.

By using this procedure we have estimated that the system proposed would produce:

9051.8 Kilowatt hours

For more details please see "Predicted System Performance"

Additional Information

Costing

This quotation has been based on us being able to install your system as described without interruption. Should there be circumstances beyond our control which cause an interruption to the installation process we will discuss with you the implications of such a delay.

Should you decide to make any changes to the agreed installation within your "Cooling Off" period, we will produce another full quotation which takes into account these changes. You will be given a further "Cooling Off" period to consider this quotation.

Should you wish to make any changes to the agreed installation after your "Cooling Off" period has expired, again we will prepare a new quotation for you, but we reserve the right to charge for any reasonable costs we have incurred in working towards the original installation details.

If, during the installation process, we come across any situation that we could not reasonably be expected to foresee, for example, remedial electrical or building work, we will discuss with you the implications and costs involved in rectifying the problem.

Should you request any changes after the installation process has begun that involve additional cost we will provide you with a quotation based on the daily or hourly rate of our installers.

Should and ridge tiles need removing during the installation, it will be the customers responsibility to have these tiles replaced.

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Timetable for Works

If you decide to accept our quotation, we will contact you and arrange a mutually agreeable date to begin the installation. We will confirm this with you in writing. It usually takes us a day to complete an installation, however please be aware that sometimes the installation may carry over to the next day. Scaffolding will be left up for 7-10 days to allow for maintenance should a fault occur. Your installation will usually take place within 4 weeks of receiving your order, subject to workload and materials. We will contact you at the earliest opportunity should there be any delay in obtaining the goods or services required.

Cancellation Rights

Following the delivery of the goods you have a Cooling Off Period of **fourteen** working days, during which you may cancel the Contract without penalty. If you cancel within this time, we will return any deposit you may have paid in full. If you cancel after this time, we may have to make reasonable charges based on any costs we have incurred up to the point of cancellation.

Should you wish to cancel, we have provided you with a Cancellation Form. You must complete this form, or state in writing to us that you wish to cancel the Contract. You should post the Cancellation form or your Cancellation Letter to us at the address on the front of this quotation. We would suggest that you send this cancellation notice by a form of recorded delivery. You may inform us by e mail of your cancellation request to the e mail address on the front of this quotation.

It is not our normal policy to begin work within the “Cooling Off” period. If you should require us to do so you must fill out the Express Request Form and return it to us. Should you decide to take this course of action, and you subsequently cancel the installation, you will be liable for the costs incurred to us for any work done up to the point of cancellation.

If You Wish to Accept the Quotation

If you wish to accept the quotation please read contact us, we will then provide you with an order form over email from Adobe Echosign for you to electronically sign, and a Contract for you to review, please complete the ORDER FORM and return it to us, then provide the deposit payment if we have requested one. We will then contact you to arrange the date for the site survey and installation.

The Home Insulation & Energy Systems Quality Assured Contractors Scheme

We are a member of HEIS, and this document is prepared in accordance with its Code of Practice
A leaflet describing HEIS is enclosed with this quotation. The Code can be viewed in full at https://www.hiesscheme.org.uk/code-practice/

Contact Solar

Important Notes Concerning this Quotation

Payment For System

We will never ask for a deposit on signing of the contract.
We will not ask for any payment until the install is complete.

Planning Consideration and Building Control

Planning permission may be needed if the property where the installation is to take place is within a Conservation Area, National Park or an Area of Outstanding Natural Beauty. If the property is a Listed Building you should assume that planning consent would be required. If any of these circumstances apply, we would strongly suggest you contact your local planning authority.
Whilst we will assist you in gaining any particular permission, it will be your responsibility to ensure these permissions are in place. We cannot be held responsible for any installations carried out where planning permission was required but not obtained and no refunds will be offered.
Contact Solar will complete a Building Notice application and submit it to your local authority building control service. There is a fee for this, which is included in the quote

Structural Issues

The Microgeneration Certification Scheme says that if we are in any doubt as to the structural suitability of the building then a structural engineer should be consulted. From our part, we will assess the suitability and will only install if we feel the structure is suitable. If we are in any doubt we will liaise with you with a view to consulting a suitably qualified person. Dependent on the circumstances, this will either be at our or your expense. We will make clear, in writing, our position on this matter should it arise.

Data Protection

We will keep information about individuals in accordance with data protection legislation. We will not pass information to any third party without your permission. Data Protection Act 1998

Guarantees

Your equipment is guaranteed by its manufacturer but you should contact us in the first instance if anything appears to be wrong.
Should we cause any damage, either to installed equipment or to your property we will rectify such damage without charge to you.
Products are covered by manufacturers warranties. If any fault is found and you are within your warranty these will be replaced free of charge & only a labour charge shall apply.
Contact Solar cannot be responsible for any loss of generation waiting on a replacement.
We undertake to repair or replace faulty materials free of charge for the first year of the contract.
Thereafter all materials supplied are covered by the manufacturers own warranties, a labour charge for the repair may also apply.

We guarantee our workmanship with GDGC on every installation. This workmanship warranty will be transferable to the new legal owner of the property if it is sold during the warranty period.

Your deposit will be insured with GDGC so that you can get the job completed or your money back if we cannot deliver your equipment because we have gone out of business.

When you confirm the order and we receive your deposit, we will register your name and address and total value of the contract with the Insurance Scheme Administrator, GDGC. You will be sent insurance policy documents directly. A leaflet explaining the scheme is enclosed. If you are not content for us to register your details in this way, please let us know.

Insurance

It is recommended that you inform your property insurers about the proposed installation to check if it will increase your buildings insurance premium.

As members of HEIS we must have appropriate insurance to cover possible third-party damage, which may be caused by any of our activities in supplying a small-scale energy generator to you.

Commissioning the system

The Solar PV system will be commissioned according to MCS installation standards to ensure that the system is safe, has been installed in accordance with documented procedures and manufacturer's requirements, and is operating correctly in accordance with the system design. We will also make any required Building Control notifications and you will be forwarded the documentation within 30 days.

Following the testing and commissioning of the system, a detailed operating manual will be provided to you within 10 days along with a system schematic.

After Sales Support and Maintenance

If, following installation, the system does not appear to be operating correctly please refer to the operating instructions. We will explain to you, at the handover stage, the safe operation of the system. If you are in any doubt as to any aspect of the systems operation please contact us.

We will issue to you at Handover, information regarding shading and maintenance.
We can, should you require it, provide servicing and/or maintenance contracts at additional cost.
It is the customers responsibility to conduct monthly checks on the system to ensure it is generating.
Contact Solar will not be liable for any missed or loss in generation for any reason
and will not pay compensation for this.
All figures in this quotation are estimations and cannot be used as exacts.
A working wifi connection is required to see your App - this is the customers responsibility.
The application for the export tariff is the customers responsibility to organise. You will also need a smart meter installed to gain the export tarrif. This is also the customers responsibility.
The customers may not use any equipment such as ladders owned by contact solar, in order to check the installation, or help with any work.
The app is an additional extra to the installation, the engineer will do their upmost to set this up on the day of installation. However, some systems will need to be set remotely after the day of installation.
The customer will required to make the full payment upon completion of the installation as agreed, no payments can be with held whilst the app is being set up.

Contact Solar

Consumer Contracts Regulations 2013 Express Request

The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 came into effect in June 2014 and are relevant to domestic contracts which are not signed in the company's business premises.

These regulations state that the 14-day cancellation period begins when the last good relating to the contract is delivered.

There can be occasions however, when both the company and the consumer want the work to start within the cancellation period. Under the regulations the consumer can make an 'express request' confirming that they are happy for work to begin within the "cancellation period".

Please note: if you make an 'express request' for the work to start, you can still cancel within the cancellation period as long as the installation is not completely finished. However, if you do cancel after making the 'express request' you will be liable for any work performed up to the point of cancellation.

The regulations state that an express request must **not** be included as a section within the printed contract form or order form and must be a completely separate document.

Express Request for Work to Commence

By signing and returning this document you are providing your agreement in writing to enable us to commence work within the 14 calendar day cancellation period which begins on receipt of all the goods described in the contract.
Please note: if you consent for work to begin within this 14 calendar day cancellation period and you later exercise your right to cancel you will be liable for the work performed up to the point of cancellation. You will also lose the right to cancel the contract within the cancellation period when the installation is completely finished. When this occurs - the company can charge the full contract price.

To: Contact Solar Ltd
Unit 9 Cowling Business Park
Chorley
PR6 0QL

I/We understand that signing this document **does not affect my/our right to cancel the contract in the 14 day cooling off period after signing the contract (provided the installation is not completely finished).**

I/We hereby give express consent for Contact Solar to commence work on the agreed installation date.

Name (s) Layla Bustami

Address Reddington Construction Ltd 52 Holmes Road

London

NW5 3AB

Signature(s) .....

Date .....

Contact Solar

Contact Solar Ltd
Unit 9
Cowling Business Park
Chorley
Preston
PR6 0QL

01257 446110 or 0800 2014527
adam@contact-solar.co.uk

Issue Date: 03 November 2020

Your contact with us for this Contract is: James Iddon

Notice of Right to Cancel the Contract

Customer Cancellation Rights

You have the right to cancel this contract if you wish, within fourteen days starting on the day you receive this Notice of Right to Cancel. Cancellation should be communicated in writing or by e-mail to:

Contact Solar Ltd
Unit 9 Cowling Business Park
Canal Side, Chorley
PR6 0QL

adam@contact-solar.co.uk

The Cancellation Notice Form overleaf may be used to exercise this right and can be delivered in person, by email or sent by post – in which case you should obtain a Certificate of Posting or Recorded Delivery slip. You are advised to take a copy of the cancellation notice before returning it to us. Your cancellation is deemed to have been served as soon as it is delivered in person, posted or, if you have sent an email, from the day the email is sent to the company.

Work begun prior to the expiry of the Cancellation Period

If you have agreed in writing that work will commence before the fourteen working day cancellation period expires, and you subsequently cancel in accordance with your rights, you are advised that reasonable payment may be due for any work carried out. You must confirm in writing that work may commence before your cancellation period expires.

Related Credit Agreements

If you decide to cancel your contract for our goods and services then any credit agreement related to that contract will be automatically cancelled.

Contact Solar

Cancellation Notice

(Complete, detach and return this portion of the form **ONLY IF YOU WISH TO CANCEL THE CONTRACT**)

To: ***Contact Solar Ltd***
Unit 9
Cowling Business Park
Chorley
Preston
PR6 0QL

adam@contact-solar.co.uk

Name of person dealing: James Iddon

Contract Reference or name and address of customer:

Layla Bustami
Reddington Construction Ltd 52 Holmes Road
London
NW5 3AB

I/We (delete as appropriate) hereby give notice that I/we wish to cancel my/our contract.

Name: ……..

Address: ……..

……..

……..

Signed: ……..

Date: ……..

Contact Solar

Our Accreditations

At Contact Solar, we take great pride in the quality and efficiency of our work. Our hard work improves the homes and lives of you and every customer we liaise with, which means we're giving a very personal service. This is why we believe it is important for us to maintain our accreditations with the organisations who know best about high quality Solar PV installations.

The Home Insulation & Energy Contractors Scheme aims to protect and cover the installation of renewable energy products. They ensure that customers are dealt with fairly, professionally and courteously, with a high level of of protection.

hies
Home Insulation & Energy Systems Quality Assured Contractors Scheme

HIES believes that consumers should have free access to a dispute resolution and provides consumers with free mediation, free independent inspections and free access to an Ombudsman to help resolved any issues
- Registration Number CSL/A/0361

bpec
Certificate Holder
www.bpec.org.uk

The BPEC group of companies specialise in providing operatives working in the building services engineering industry with the skills and expertise necessary to meet the high industry quality standards.
BPEC work closely with a nationwide network of employers, colleges and private training providers to enable them to offer a range of quality training materials, assessments and qualifications
- BPEC Registration Number 157050

City & Guilds are a leading vocational education and training organisation, providing services to training providers, employers, and trainees across a variety of sectors to meet the needs of today's workplace.
These qualifications are valued by employers and customers alike, and are delivered through intensive training courses and examinations across the world to help individuals develop their talents and abilities up to a superb standard.
Our Level 3 City & Guilds qualified employees are highly trained, very efficient and trustworthy.

City & Guilds
LEVEL 3 QUALIFIED

gdgc
Deposit & Guarantee Protection

The Workmanship Guarantee Scheme has been designed to provide domestic consumers with insurance protection in the event an Installer ceases to trade and therefore is unable to honour their outstanding workmanship obligations. The protection comes in the form of an Insurance Backed Guarantee Policy.

The National Inspection Council for Electrical Installation Contracting (NICEIC) is one of several organisations which regulates the training and work of electrical enterprises in the UK. The NICEIC is one of several providers given Government approval to offer Competent Person Schemes to oversee electrical work within the electrical industry.
- Registration Number NIC5423

APPROVED INSTALLER
MCS
NICEIC