

Job Profile Information: Strategic Commissioner - Mental Health & Learning Disabilities

This supplementary information for Strategic Commissioner is for guidance for Job Level 5 Zone 2

Camden Way Category 4

It is for use during recruitment, setting objectives as part of the performance management process and other people management purposes. It does not form part of an employee's contract of employment.

Role Purpose:

- The role-holder will take the strategic lead for commissioning the provision of effective and efficient services for the Camden population
- The role-holder will be responsible for all aspects of the commissioning cycle - planning; developing; contracting; performance management for their portfolio area.

Example outcomes or objectives that this role will deliver:

- Manage the delivery of commissioned services ensuring these are effective and efficient and aligned to the CCG's and Local Authority's strategic objectives.
- Develop and implement commissioning plans for priority areas, which include clear objectives and outcomes to ensure planned outcomes and assurance standards are met.
- Work closely with colleagues across the CCG and Local Authority as well as service providers to ensure commissioning activities are integrated and there is a smooth transition through the commissioning cycle.
- Obtain feedback from established mechanisms and channels to assess the quality and effectiveness of services and identify changes to improve quality and outcomes.
- Work closely with relevant colleagues to implement changes to contracts to improve quality and/or deliver better value for money.

- Develop and maintain strong working relationships and regular dialogue with relevant Members and clinical leads to ensure their input informs the development of commissioning plans and services whilst at the same time ensuring they are kept up-to-date on progress and issues.
- Management of a number of team members
- Provide input to relevant boards and committees to ensure representation of the assigned segment.

People Management Responsibilities:

Responsible for a number of team members with some matrix management responsibilities

Relationships;

The post holder will be required to:-

- Present highly complex information about projects, initiatives and services to a wide range of stakeholders including service users and their families, education providers, elected members, clinicians and social care teams
- Develop a constructive relationship and dialogue with representatives of parents' groups for children and their families and patient groups to help develop appropriate and responsive services
- Nurture key relationships and maintain networks internally and externally, including national networks and support collaborative working across the all relevant partners
- Work closely with colleagues across the CCG and Local Authority as well as service provider/s to ensure commissioning activities are integrated and there is a smooth transition through the commissioning cycle.

Work Environment:

The post holder will be based in an office environment and may be required to attend evening meetings or other out-of-hours events on occasion; reasonable notice will be given under these circumstances

Technical Knowledge and Experience:

- Extensive experience and knowledge of commissioning in both a CCG and Local Authority environment
- Outcomes based commissioning
- Evidence based practice in commissioning
- Ability to take leadership and work collaboratively with a range of people including service users and senior managers in a complex multi-agency environment.
- Excellent written and verbal communication, negotiation and influencing skills.
- Excellent project management skills.
- Ability to use IT systems and conventional systems to manage statistical information and to produce reports for others.
- Evidence of a commitment to and an understanding of diversity and equal opportunities issues and how to implement practice.
- Flexible and able to work on several projects concurrently, the ability to prioritise and organise workload and maintain the pace across different work streams
- Experience of working in a social care, education, health or other agency
- Experience of working in a political environment
- Experience of working collaboratively and in partnerships across agencies to deliver improved outcomes for residents.
- Experience of writing and presenting policy and strategy to inform others about relevant issues and recommend appropriate future action.
- Experience of successful project management and delivery of agreed outcomes and improved performance within specified timescales.

Camden Way Five Ways of Working

In order to continue delivering for the people of Camden in the face of ever increasing financial pressure, we need to transform the way we do things. We call this the Camden Way. The Camden Way is a key part of our transformation strategy often referred to as the transformation triangle which links the Camden Plan, the Camden Way and the Financial Strategy together.

The Camden Way illustrates the approach that should underpin everything we do through five ways of working:

- Deliver for the people of Camden
- Work as one team
- Take pride in getting it right
- Find better ways
- Take personal responsibility

Chart Structure