

Planting trees on Lidlington Place CRM001:0600000000503

From: Customerservice (Customerservice@tfl.gov.uk)

To: quachms@yahoo.com

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TRANSPORT FOR LONDON

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16 November 2018

Dear Minh Quach

Thank you for your further email of 1 November regarding a request for trees to be planted on Lidlington Place. I appreciate the time you have taken to get back in contact with us and raise these queries.

To address the three questions that you raised:

1. When is the next 2019/2020 planting period?

The next planting period is scheduled for October 2019.

2. Would I need to contribute to the cost of the planting?

There will be no requirement for you to pay for this.

3. Can I request TfL to plant earlier?

Alternatively, we are trying to see whether we can start this in the Spring time. However, this has not been confirmed.

Thank you again for contacting us and I do hope this information was able to help. If there is anything else we can help you with, please reply to this email. Alternatively, you can call us on 0343 222 1234 and we'll be happy to help you.

Kind regards

Annie

Customer Service Adviser

Transport for London Customer Services

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