**Appendix 2 Odour Complaints vs. Deliveroo Editions**

Residents have logged complaints with Camden’s Environment team about the smells from Deliveroo over the past 3 years.

Camden holds the records of these complaints. However, they only hold the complaints logged in the last few months because Camden destroys all historical complaints after a certain period of time.

The current logs of complaints are filed under Ref 270549 and Ref 271264.

From our emails to Deliveroo I was able to retrieve proof of complaints sent on March 7 [3 complaints]; March 17; May 22; May 25 [2 complaints];May 27; June 14 [3 complaints]; June 16 [4 complaints]; June 19[ 3 complaints]June 20 [2 complaints] June 26; July 11; July 12; July 14; July16; Jul 2020 [2 complaints]

While we continued to log complaints [as late as yesterday, July 25] on the Council’s website, we stopped cc’ing them to the kitchens because by now we kept receiving the same stock response: that they would be looking into it with their experts and the Council.