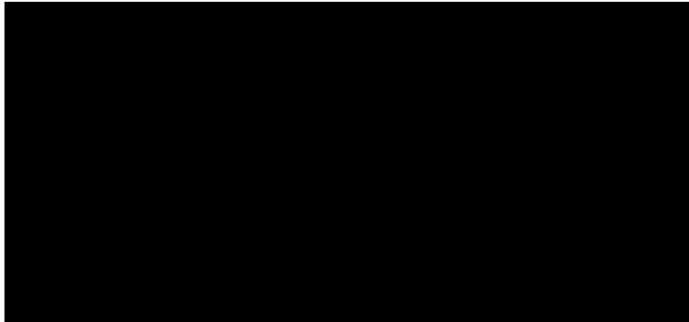


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**From:**  
**Sent:**  
**To:**  
**Cc:**

**Subject:**  
**Attachments:**

**Follow Up Flag:**  
**Flag Status:**



Dear Cllr

Thank you for your email and queries.

First of all I can assure you that we're not dismissing anyone's concerns. As with every representation we get, we have given the objection from HNF due weight and consideration. In this particular case we have discussed the points raised with the applicant, sought advice from our Senior Conservation Officer and spoken to the relevant area manager. A significant amount of time is dedicated by officers to considering all representations, and to the Member's Briefing process which gets triggered as a result.

To answer your queries:

1. What is the sectional size of the existing sash timber frame. What is the frame sectional size of the proposed new aluminium frame?

No sectional details have been provided of the existing timber sash frame; however, the drawings and photographs provided show typical timber sashes to be replaced. The attached datasheet (available online) shows the sectional drawing of the proposed window, a further section plan is also available online and attached for ease. We believe we have enough information here to make a decision for this type of application.

2. What colour is the window frame?

The application form (available online and attached for ease) describes the existing frame colour as white. Proposed is also a white finish (to match the existing). Therefore both the existing and proposed frames are white and we are securing them as such.

3. What is the improved insulation and noise values?

The existing U-Value of the windows is 4.8 W/m2k (Estimated for single glazing, timber frame - source: Historic England)

The proposed U-Value of the windows is 1.6 W/m2k (See Data Sheet attached and available online)

The existing noise value is 18-25dB (Estimated for single glazing, timber frame - source: Historic England)

The proposed noise value is 34dB

In summary, the proposed windows offer significant improvements and are welcomed.

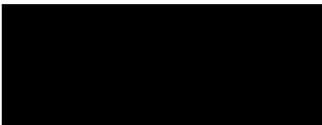
Suggestion of a sample

A sample would not typically be required for an application such as this given the detail attached and elsewhere within the application. In any event, we've been told that a sample would be problematic given to issues with Covid-19.

We are approving this application today and your comments (along with this response) are going to be uploaded on the website for public record. I hope you're safe and well.

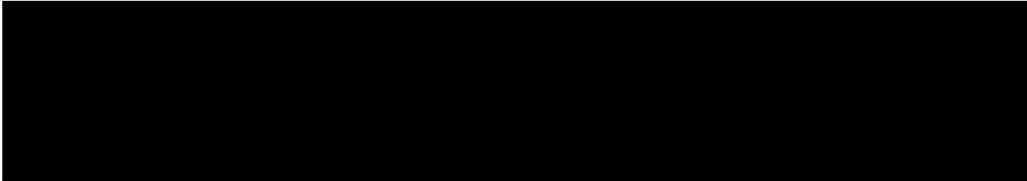
Take care and best regards

Jonathan McClue  
Principal Planner



The majority of Council staff are now working at home through remote, secure access to our systems.

Where possible please now communicate with us by telephone or email. We have limited staff in our offices to deal with post, but as most staff are homeworking due to the current situation with COVID-19, electronic communications will mean we can respond quickly.



35 Flask Walk NW3

Once again the concerns raised by Hampstead Neighbourhood Forum have been dismissed. This is wrong. The application has the following missing information.

1. What is the sectional size of the existing sash timber frame. What is the frame sectional size of the proposed new aluminium frame?
2. What colour is the window frame?
3. What is the improved insulation and noise values?

I would suggest that in addition to answering the above questions a sample of the window/frame should have been provided before the planning officer can sensibly determine if it is acceptable and deal with the HNF concerns.

Best regards,

Stephen



