Application No:	Consultees Name:	Received:	Comment:	Response:
2020/0673/P		03/05/2020 20:04:43	OBJ	I object to Shu Jie Hotpot's planning application for a rear extension on the grounds that it is likely to cause significant disturbance to local residents - both during the building process and once functioning as an additional space for customers. We have already experienced the exacerbated problems caused by the additional seating area when it was previously erected last year, without planning permission.
				Since opening, the restaurant has caused constant disturbance and reduced our ability to enjoy our flat. Any additional capacity provided by an extension is only likely to compound these issues, as well as generating unreasonable levels of noise.
				Staff have consistently failed to be considerate of local residents, generating a substantial amount of noise, failing to ventilate the space properly, leaving rubbish spilled across the pavement on a daily basis, and failing to stop large groups of customers from congregating beneath our windows late at night talking loudly and smoking. The Council intervened, advising strategies to mitigate the nuisance caused by Shu Jie Hot Pot last October, but nothing has changed despite warnings from the Council on all of the issues listed above.
				The decision to submit a planning application for noisy building works during lockdown epitomises the restaurant owner's lack of consideration for local residents. In the last few weeks, despite the restaurant only operating as a takeaway, we have continued to be disturbed regularly by staff failing to answer the door to delivery drivers in a timely fashion.
				I therefore urge Camden Council to reject this application.

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2020/0673/P		03/05/2020 18:18:25	OBJ	As a resident of one of the flats above the restaurant and whose garden is adjacent to the restaurant's rear, I am writing to object to the submission for a permanent rear extension at Shu Jie Hotpot. The comments made in my objection to the planning application submitted last year still stand.
				My main concern with the application is that any extension would significantly increase the capacity of a restaurant that is already causing regular disturbance to local residents - this is evidenced by the rulings following a licensing review conducted by Camden Council in October 2019, which acknowledged numerous problems being caused by poor management.
				 These issues have been ongoing since the restaurant opened over a year ago and include: 1) Extremely poor waste management, with bags piled across the pavement and spilling oil and waste. Staff have not followed the Council's request to wash down the street daily. 2) Noise caused by customers pre-lockdown and failure from staff to disperse large groups gathered beneath our windows late at night - often chain smoking. This would be even worse if large groups were dining (and smoking) out the back and is likely to prevent any enjoyment of our outdoor space. 3) Rudeness and hostility of restaurant staff towards local residents who have raised complaints. 4) Very strong smells emitted from the hotpot-style cooking which are yet to be solved through adequate ventilation. Presumably, these would be even worse if cooking was allowed in an outside area. 5) High levels of traffic generated by the restaurant, including a large number of high-polluting and noisy sports vehicles owned by customers.
				Additionally, the primary reason given by the council for the original rejection of the canopy was that it is "considered to be harmful to the character and appearance of the host building, the open nature of its rear garden, and the character and appearance of this part of the Bloomsbury Conservation Area."
				I am in agreement that this is a major concern. Residents in the cottage behind our property were forced to move out last year due to damp caused by the restaurant owners drilling the original canopy into their walls without planning permission - causing significant leaks. I do not, therefore, have faith that they will manage any further building work in a way which is responsible or respectful of residents.