



Date 6 June 2019  
This is not a tax Invoice

Your bill The details 1 of 4

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08122\_1680419040<36375>\_S18184-PK10110/J 36900  
A Akelius UK Twelve Ltd

Scan this using apps from price comparison websites to see if you're on the best deal for you.

Any questions?

Go to [eonenergy.com/help](http://eonenergy.com/help)  
Call 0345 052 0000  
Mon to Fri 8am to 8pm and Sat 8am to 6pm.  
For training purposes, we may record calls sometimes.  
Your account number 0160 8077 0700

## Electricity and gas bill - estimated

If your actual readings are different to our estimates, go to [eonenergy.com/readings](http://eonenergy.com/readings) or call us on 0345 052 0000

For electricity and gas at Flat 7 39 Netherhall Gardens London NW3 5RL

Want to switch your tariff?  
Go to [eonenergy.com/bestdeal](http://eonenergy.com/bestdeal)  
Or call us on 0345 052 0000

**Before this bill ▶**

Balance on last bill - 08 May 2019	£117.55
Your payment on 29 May 2019 - thanks	£70.12 CR

**On this bill ▶**

Electricity and gas charges - see back for info	£41.42
VAT at 5% on £41.42	£2.07

**Please pay now £90.92**

AM 17/09

Could you pay less?

Your personal projections

**Electricity £380.34 for the next 12 months**  
Based on your current tariff. Includes any discounts and VAT at 5%.

**Gas £349.03 for the next 12 months**  
Based on your current tariff. Includes any discounts and VAT at 5%.

Electricity

**Based on your current choices you could save £30.35 by switching to:**  
• Fixed monthly Direct Debit

**You could save £94.27 by switching to:**  
• Fix Online v20  
• Fixed monthly Direct Debit

Gas

**Based on your current choices you could save £28.61 by switching to:**  
• Fixed monthly Direct Debit

**You could save £84.94 by switching to:**  
• Fix Online v20  
• Fixed monthly Direct Debit

If you sign up to Fix Online we'll contact you to offer a free smart meter installation, if you're eligible. You can only sign up for this tariff at [eonenergy.com](http://eonenergy.com). We'll tell you if you could save money again on every bill. We may withdraw our fixed price tariffs from sale at any time without warning, so savings shown above may no longer be available. Savings are calculated by comparing the personal projection above with 12 months on our cheapest tariff for you. Calculations are based on your estimated use. Includes VAT at 5%. Remember - If you switch tariffs, your terms and conditions may change significantly. E.ON EnergyPlan prices may change at any time. More information about your tariff can be found in the 'About your tariff' section. Remember - It might be worth thinking about switching your tariff or supplier.

To get a large print, talking or Braille bill, call 0800 051 2193

About your tariff You can use this info to compare your tariff with other tariffs

Electricity	Gas
<b>Name</b> E.ON EnergyPlan	<b>Name</b> E.ON EnergyPlan
<b>Paying by</b> On receipt of bill	<b>Paying by</b> On receipt of bill
<b>Tariff ends</b> No end date	<b>Tariff ends</b> No end date
<b>Exit fee</b> (only applies if you leave more than 49 days before your tariff ends)	<b>Exit fee</b> (only applies if you leave more than 49 days before your tariff ends)
No exit fee if you switch supplier	No exit fee if you switch supplier
<b>Estimated use in the last 12 months</b>	<b>Estimated use in the last 12 months</b>
<b>Total</b> 1,464 kWh	<b>Total</b> 5,269 kWh

For electricity and gas at Flat 7 39 Netherhall Gardens London NW3 5RL

Meter readings E - estimate

Period	Meter no.	Previous	Present	Rate	kilowatt hours
8 May 19 to 6 Jun 19	D98A 06587	33715 E	33825 E	Normal	110

Gas readings How do we work out your gas? See below

Period	Meter no.	Previous	Present	Units used	kilowatt hours
8 May 19 to 6 Jun 19	E6S02580299813	09694 E	09705 E	11 m <sup>3</sup>	123

We measure the gas you use in cubic metres, but like all suppliers we charge for gas in kilowatt hours. You can find the calculation we use to do this below your readings - all gas suppliers use the same calculation. To find out more, go to [eonenergy.com/gascalculator](http://eonenergy.com/gascalculator)

The details CR - credit

Electricity charges	
<b>E.ON EnergyPlan</b>	
<b>Usage charges</b>	<b>£20.06</b>
08 May 2019 to 06 Jun 2019 Normal 110 at 18.24p each	£20.06
<b>Standing charges</b>	<b>£7.54</b>
08 May 2019 to 05 Jun 2019 29 days at 26.01p	£7.54
You'd save money if you paid by fixed monthly Direct Debit. To find out more go to <a href="http://eonenergy.com/dd">eonenergy.com/dd</a> or contact us.	
<b>Gas charges</b>	
<b>E.ON EnergyPlan</b>	
<b>Usage charges</b>	<b>£5.24</b>
08 May 2019 to 06 Jun 2019 Gas 123 at 4.259p each	£5.24
<b>Standing charges</b>	<b>£8.58</b>
08 May 2019 to 05 Jun 2019 29 days at 29.59p	£8.58
You'd save money if you paid by fixed monthly Direct Debit. To find out more go to <a href="http://eonenergy.com/dd">eonenergy.com/dd</a> or contact us.	
<b>Total charges</b>	<b>£41.42</b>
Total electricity and gas charges (excluding any discounts and VAT)	

Electricity source

Fuel type	E.ON Energy Solutions Limited Fuel Mix (%)	E.ON UK Overall Average (%)	UK Average (%)
Coal	10.1	10.1	7.64
Natural Gas	53.5	53.5	41.24
Nuclear	16.2	16.2	20.01
Renewable	16.7	16.8	29.04
Other	3.5	3.4	2.07
Totals	100	100	100

For more information go to [eonenergy.com/fuelmix](http://eonenergy.com/fuelmix)  
 \* Data sourced from [www.gov.uk/government/publications/fuel-mix-disclosure-data-table](http://www.gov.uk/government/publications/fuel-mix-disclosure-data-table)  
 E.ON Energy Solutions Limited is part of the E.ON SE Group  
 Data year: 1 April 2017 to 31 March 2018

Other ways to get in touch

Write E.ON, Customer Service Centre, PO Box 7750, Nottingham, NG1 6WR.  
**Deaf and hard of hearing customers**  
 Sign online: [eonenergy.com/bsl](http://eonenergy.com/bsl)  
 Mfnicom 0800 056 6560  
**Moving home?** Please read your meter, then go to [eonenergy.com/moving](http://eonenergy.com/moving) or call us on 0345 303 3020  
**Bereavement Support Team:** Our dedicated team of advisers are here to help on 0333 202 4841.

Emergencies

**Power cut?** Call FREEPHONE 105 - open 24/7  
**Smell gas?** Call 0800 111 999 - open 24/7

Supply details

**Electricity supply number:**

S	01	801	902
	12	0004	2516 194

**Electricity distributor** UK Power Networks, Fore Hamlet, Ipswich, IP3 8AA  
**Gas meter point reference:** 8842048107  
**Gas distributor** Please call us on 0345 052 0000 for your gas distributor details.

Independent help and advice

To view the 'Know Your Rights' leaflet or for free, confidential and impartial advice visit [citizensadvice.org.uk/energy](http://citizensadvice.org.uk/energy) or call the Citizens Advice consumer helpline on 0345 404 0506.

Unhappy with our service?

We're sorry and we'd like to put it right. You can contact us in 3 ways:  
 Email via [eonenergy.com/contact](mailto:eonenergy.com/contact), write to Customer Service Centre, E.ON, PO Box 7750, Nottingham, NG1 6WR or phone: 0345 052 0000. We'll always try to resolve things straight away, but we'll let you know if we can't. If we've not sorted out your complaint within 8 weeks, we'll write to let you know. You can then pass your complaint to Ombudsman Services: Energy on 0330 440 1624, email [osenergy@os-energy.org](mailto:osenergy@os-energy.org), visit [www.ombudsman-services.org](http://www.ombudsman-services.org) or write to PO Box 966, Warrington WA4 9DF. This is a free, independent and impartial service. Any decision reached by the Ombudsman that you accept is binding on us, but not on you.  
 For more information, visit our complaints pages at [eonenergy.com/standards](http://eonenergy.com/standards)