

Job Profile Information: Euston OSD Manager

This job profile information for Euston OSD Manager is for guidance Job Level 5 Zone 1.

Camden Way Category 4

It is for use during recruitment, setting objectives as part of the performance management process and other people management purposes. It does not form part of an employee's contract of employment.

Role Purpose:

The post holder will lead on highly complex, politically sensitive and major planning applications associated with the redevelopment of the area above and around Euston Station to deliver a good outcome for the borough and its communities working closely with the Euston Manager (Place) and the Head of Euston Regeneration. They will have direct responsibility for the line management and supervision of planners at senior planning officer level as well as being a mentor to staff more widely across the wider Development Management service to ensure the knowledge from working on the Euston project is spread across the Planning department. The post holder will inspire staff and assist in their professional development.

- The post holder will be required to work strategically and to build relationships across the council and externally.
- The post holder will be an expert point of reference on planning advice and information, the planning process, planning legislation and Camden's planning policies and procedures.
- The post holder will be required to empower staff and the service to make decisions and feel confident in their knowledge and ability.
- The post holder will ensure the provision of a responsive, high performing and high quality Development Management Service for Euston.

Example outcomes or objectives that this role will deliver:

- Development Management is a high performing service where data underpins performance management and service improvement priorities, and is used to drive up productivity of the service.
- A modernised Development Management service which makes use of digital solutions to ensure the provision of efficient customer focused services.
- Improved approach to customer and resident engagement from the Development Management service which puts feedback from our customers at the approach to improvement.
- Delivery of a value for money pre-application service, which generates income to support the ongoing delivery of development management functions.

- Dynamic planning teams, a team of empowered officers who are equipped with the skills and confidence required to navigate Camden's planning governance structures.
- Effective negotiation, stakeholder involvement and conflict resolution to ensure the delivery of high quality and innovative outcomes that reflect Council wide priorities and policies.
- Maximising social value including financial and other community benefits through legal agreements to be invested in the borough's built environment and infrastructure.
- Development Management decisions which comply with relevant legislation, statutory and other Council plans, policies and guidelines that can be robustly defended in planning appeals as necessary.
- Reports, correspondence, written and telephone enquiries and complaints dealt with within target response times and of a quality and content that meet required standards
- Support and manage staff within the team, ensuring that they maintain a good level of performance and are supported in their career development.
- To take responsibility for the effective management of the pre application and application process for the major over site development applications around Euston
- To work alongside other members of the Euston team to help to secure the delivery of the objectives of the Euston Area Plan

People Management Responsibilities:

Responsibility for line-management of 1 Principal Planner

Relationships;

Reports to the Head of Euston Regeneration and the Head of Development Management/Area Team Leader where appropriate but will also retain links back to the Development Management service utilising expertise, mechanisms and resources as appropriate.

Significant working relationships include:

- Councillors
- Senior managers across the council
- Planning teams in particular Development Management, Regeneration and Place, Infrastructure & Growth and Planning Policy.
- Greater London Authority.

- Other regulatory services within the council e.g. environmental health, transport, private sector housing, sustainability, inclusive growth and street environment services.
- ICT and finance services
- HR
- Residents and amenity groups.
- Major landowners, developers and applicants at Euston – notably Lendlease, HS2, Network Rail and TfL

Work Environment:

Predominantly office based in 5PS with external meetings and site visits. Willingness to work outside normal office hours essential.

Technical Knowledge and Experience:

- A good understanding of the local, regional and national political, strategic and operating context and the ability to understand its impact on the delivery of development management services in local government.
- Excellent analytical skills with the ability to strategically assess issues and challenges to come up with creative solutions, often in situations with a degree of ambiguity.
- Excellence in customer care and an understanding of the role of local government in supporting residents.
- The ability to work independently and with credibility in order to build relationships with members and officers across the council and externally as appropriate, to support the delivery of improved development management services.
- Highly organised, with the ability to plan and effectively manage projects of varying to scale, to time and to budget.
- Good communication skills, both written and verbal, and able to demonstrate the ability to convince officers at all levels of the organisation and members about the benefits of projects.
- A good understanding of impacts of planning on people and the environment and a commitment to the delivery of inclusive growth which supports businesses and communities, reduces inequality, improve lives and the built environment, and tackles climate change.
- Significant experience of working on highly complex, politically sensitive and major planning applications to deliver a good outcome
- Degree level qualification and a diploma or post graduate qualification in Town Planning with eligibility for Membership of the Royal Town Planning Institute.
- At least 5 years' experience of working within Development Management in a local authority environment
- Experience in mentoring/managing more junior members of staff is required.

Camden Way Five Ways of Working

In order to continue delivering for the people of Camden in the face of ever increasing financial pressure, we need to transform the way we do things. We call this the Camden Way. The Camden Way is a key part of our transformation strategy often referred to as the transformation triangle which links the Camden Plan, the Camden Way and the Financial Strategy together.

The Camden Way illustrates the approach that should underpin everything we do through five ways of working:

- Deliver for the people of Camden
- Work as one team
- Take pride in getting it right
- Find better ways
- Take personal responsibility

Structure Chart – see below

Euston Regeneration - Structure

