

To whom it may concern,

I would like to tell you about what happened at the beginning of the street works on Tottenham Court Road. On January 7th 2019 I returned to open my flower stall after the Christmas holidays to find it fenced in with all works going on around it, on Mondays we have a delivery from the flower market which we had to send back as we could not open the stall I complained to west end project about this. And the following next Monday we were able to open up to find we had no power as the electric supply bollard had been moved without my permission, I continued to ask for someone to reconnect the power but with no success. No one came until the 6th February to reconnect the power supply and I was under the assumption he was from UKPN. The week before this took place Nula from west end project bought me six small lights powered by two AA batteries which didn't give enough light at all we were closing at 5 pm each day. During the time this was going on there were talks with Camden Council providing me with a new stall that could be moved if needed for future road works, that line went cold I was given no reason for this change.

Moving on to July 2019 my old kiosk was beyond repair as it was 20 years old, I was looking at getting a new stall which I informed Stephanie about in the street trading dept, she told me the team dealing with this were on leave. It was a long time until I heard from anyone, during this period plenty of Camden street trading team have seen the plans for the new stall they all thought it was very nice and would complement the area I hope this throws some light on what went on in the last year.

Kind regards Elaine Mills

Photos attached.



