From:Griffith, MirandaSent:11 November 2019 10:53To:McClue, Jonathan

Cc: Lesley Mallett; ToniWarner;

**Subject:** RE: Suspension of Derogation and Cold Weather Fund NLHP

Follow Up Flag: Flag for follow up Flag Status: Completed

Dear Jonathan.

Thanks for sending this over; please find my response below relating point by point to Jim Cope's comments/ concerns re: the Cold Weather Shelter:

- 1 There will be a very strong and robust management strategy in place to deal with any incidents as they arise; all referrals will be assessed as to their suitability as per a strict client criteria, and risk management; there will be double staff cover on at all times, as well as using volunteers to assist; there will be management on call as a backup at all times, and the manager who is set to take up the role is extremely experienced in managing cold weather shelters of this type.
- 2 As per the above
- 3 Measures will be put into place to ensure that the shelter does not allow for 'non-residents' to access the building without permission. This will done by tightly controlling access all doors of the building will be locked, with one access point at the front of the building via a reception point, which will be staffed. There will also be a 'curfew' time for last entrance to the building to ensure this takes place; initial thinking around this is 9pm, which will also avoid the time that people leave The Roundhouse, which is next to the premises
- 4 Potential conflict between residents please see point 1
- 5 A separate room will be made available for storage of residents goods, and precautions put into place to ensure any opportunity for theft of belongings is minimised
- 6 There will be a strict no drink or drugs policy on site, and a robust strategy will be in place for anyone breaking the rules.
- 7 Staff will make contact with the Local Police Team in Camden Town and Primrose Hill, so that they are made aware of any issues or any residents who have been barred.

I hope this goes some way to allay any concerns; please do contact me if you would like to discuss any of the above points in more detail.

Regards,

Miranda

## Miranda Griffith Homelessness and Overcrowding Co-ordinator North London Housing Partnership

Telephone:





