

Application No:	Consultees Name:	Received:	Comment:	Response:
2019/4937/P	Janet Silver	01/11/2019 15:14:07	INT	<p>Having attended Maggie's for over 14 years - it was Cancerkin originally - I was astonished to that the proposals fall short of what we have already. There are fewer exercises places, and no treatment rooms.</p> <p>Also, there are no counselling rooms by the entrance. This means that distressed patients would have to walk through the building and up stairs to the 1st floor where the counselling rooms are. Alternatively they have to be counselled in the open plan ground floor where people are coming and going. The counselling room is unnecessarily large. It needs to be half as big to provide an appropriately intimate space and the other half given over to desperately needed storage space. As a counsellor myself, I know that a counselling environment needs to be relatively small and intimate for optimum benefit.</p> <p>There are also inadequate provision for WCs. Finally, the outside benches and garden seats will be used by smokers and Maggie's clients will have to walk past them.</p> <p>I hope these issues can be looked at and given urgent attention.</p>

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2019/4937/P	Graham Mallows	03/11/2019 16:35:10	AMEND	<p>As a client of a various Maggie's Centres for some 2½ years I believe the floor plans as they exist currently have a number of significant unresolved issues.</p> <p>Duplicated Entrance-Lobby Space Given the acknowledged restricted site and consequent small floor area, the 2 separate entrances and lobbies are a poor use of valuable floor area.</p> <p>By removing one duplicated entrance and lobby, floor space could be better used to provide an essential Counselling Room next to the single entrance, where newly diagnosed, distressed cancer patients can be sensitively guided for support.</p> <p>As the design exists these upset tearful clients will have to pass through a peopled building, up an open staircase, or lift, to the counselling rooms on the 1st floor.</p> <p>The justification for this 2nd entrance in the Design and Access Statement, that it allows clients uncertain about entering the building, more time to consider and reflect before entering is fanciful. From the approach route this 2nd entrance is not even visible.</p> <p>I ask strongly that the Design Review Panel stop this extremely questionable point and require instead a Counselling Room immediately next to a single entrance to benefit these tentative, newly diagnosed cancer patients, referred to Maggie's.</p> <p>The Panel will be aware of the police's negative response to this 2nd entrance.</p> <p>May I also point out that a draught lobby is necessary at the entrance because of the proximity of the service road. Unhealthy fumes and noise will otherwise freely enter the building from the passing lorries and the line of cars which wait here, usually with engines running, for parking spaces.</p> <p>Without a draught lobby the architect's admirable aim to provide an "oasis" from outside would be unlikely to be met.</p> <p>Yoga-Exercise Room Maggie's promote the benefits of exercise in helping recovery and extending remission of clients and the exercise classes generate the biggest usage at the Maggie's Royal Free.</p> <p>The current building's exercise room is in daily use with Can(cer)Exercise, Pilates, Tai Chi and Yoga classes, with most filled to capacity with as many as 18 clients. The current exercise space is 58m², 11m x 5.3m.</p> <p>The current proposal is for just 10 exercise mat places, plus 1 teacher's, significantly less the number of places in regular use in the current classes.</p> <p>The number of places could be less as the proposed plans show the exercise mats to be just 280mm apart. At this spacing during some exercises client's arms would be in contact with the adjacent bodies.</p> <p>To provide a purpose designed new building, which does not provide the capacity of the existing building is a</p>

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retrograde step.

Counselling Rooms

As stated above, a private counselling room immediately next to the entrance is essential for the newly diagnosed, shocked and tearful clients.

The proposed 23m², 1st floor counselling room is greatly oversized, twice that of the current counselling rooms of 12m² (4m x 3m) which are of a size recognised to be conducive to counselling, as are rooms of 9 m².

Instead of providing a cosy intimate room, such a large space could be intimidating to the tentative, newly diagnosed. Clients, a therapist and a nurse, commented as such on the feedback forms in the Consultation Process.

The 2nd 17m² counselling room is also oversized and it's access corridor wastes further floor space which could be better utilised.

Both counselling rooms could be located in the space of the 25m² room, with access from that side. This would release space for the Exercise-Yoga Room so that a 3rd row of exercise mats could be provided, enabling almost as many exercise spaces as the current building.

Increasing Floor Area

As detailed above the oversized and badly accessed counselling rooms should be revised to provide better spaces and release usable floor area for the exercise classes.

Furthermore, the space occupied by the 2 bicycle racks on the south-east corner, and the indent to the floor plates on the south elevation, would be better used if incorporated into the building envelope to increase the floor area. Plenty of cycle spaces exist.

This small increase in floor area would release larger than proportionate benefits to the functionality of the building.

WC Provision

The current plans show only a single disabled WC to both floors which I believe to be insufficient.

Many Maggie's clients will have urgency issues following surgery and radiation treatment and the provision of a single WC to each floor will cause distress if they find it occupied and the only alternative WC is on a different floor.

The current building has 3 WCs and at times, before and after classes, these are in full occupation.

To overcome this the current oversize 5m² (USA) disabled WCs can be reduced to the standard (UK) 3.15m² (2.1m x 1.5m) size and an additional WC (1.7m x 0.8m min) be provided in the floor space released on each floor.

Kitchen Table Room and Exercise Room Reversal

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2019/4937/P	S Smith	03/11/2019 23:26:20	OBJ	<p>The quality of the interior space to the Kitchen Table Room, the design concept around which the Maggie's community revolves, could be greatly improved by swapping locations with the Exercise Room currently proposed at 1st floor level.</p> <p>This would increase the number, size and orientation of available windows to the Kitchen Table Room giving better natural light levels for a longer period during the day, improving the quality of the interior space.</p> <p>Views would be improved from looking out at the same level at the nearby parked cars, to more distant views looking above them. There would be less disruption and noise when parking cars arrived and left. Views out and light are not so critical to clients in the Exercise Room if it were located at ground floor level.</p> <p>Treatment Rooms It is surprising that no provision for any Treatment Rooms for Lymphodemia massage, acupuncture and massage therapy for pain management for clients.</p> <p>Many comments were made in the feedback forms in the Consultation Process about the need for Treatment Rooms.</p> <p>External Seating The external seating located in the landscaped areas is an attractive idea. However, the established problem of smokers ignoring the smoking ban in the hospital grounds would lead to these areas becoming congregation points for smokers.</p> <p>The proximity of this smoke to the approach, entrance and building's windows would be an uncomfortable experience for cancer patients with inherent weakened immune systems.</p> <p>The comments above have been discussed with and endorsed by the following Maggie's clients: Jamila Collier, Nicholas Rodrigues, Jenny Yang, Barbara Captieux, Angela Cobbinah, Geoffrey Wooton, Rhoda Jones.</p>
2019/4937/P	Jenny Yang	01/11/2019 22:26:36	OBJ	<p>I think that these plans are not very good. The building we have now is bigger and better. The new building is ugly. The exercise room is to small and fewer people will be able to use it. Why did not the people listen to our feedback comments.</p> <p>It would be better if we just had a roof garden on the building we have now and the money is spent on a new building at another hospital.</p> <p>Jenny Yang</p>