

From: Andrew Harris [REDACTED]
Date: Thursday, November 07, 2019 4:14:04 PM
To: [REDACTED]
Subject: Old Well House, The Grove [E-CASE: fxJDoE, E-TICKET: Givsd3]

Dear sir/madam

Early this morning I was shocked to walk into the lounge of my second floor flat to confront a man right outside the window perched in the tree outside and chopping it all back yet again. This along with the other tree in the street outside our small detached mansion block, Old Well House, in The Grove in Highgate Village has been subject to several such visits in the last couple of years, and I am wondering why all of a sudden this unwelcome loss of foliage is deemed necessary when for years it wasn't.

That is one thing I would certainly like categorically clarified please, as I and most other residents in the street wish to lose as little foliage from our local neighbourhood as possible. The other matter, as explained to Chantal in a phone call to your dep't today concerns the unbelievably rude behaviour of the aforementioned man in the tree who I assume is contracted on behalf of the council. On opening the window to enquire what on earth was going on so soon after the trees were last cut back, the guy on the ground was perfectly civil and did his best to explain. Our man in the tree though was immediately and incredibly rude and aggressive. [REDACTED] I asked him again and he told me his name was 'Mister [REDACTED]

I would struggle to envisage a council employee talking to a resident in such an unbelievably outrageous manner, so why does the council feel it appropriate to have it's standards lowered into the gutter by people like this ? Chantal seems to indicate that the response to this might be to refer it to the contractor, which of course will need to happen. However, it is the council ultimately responsible for subjecting me to my early morning meeting with Mr [REDACTED] and it is an appropriate representative of the council that I would like to respond to it. My local councillors will of course be made aware of this appalling incident.

Kind Regards

Andrew Harris

Sent from my iPad