

16 October 2019

Ms E Harris 1 Torriano Cottages Torriano Avenue London NW5 2TA

Dear Ms Harris

Insurance Claim 1 Torriano Cottages, Torriano Avenue, London, NW5 2TA

I refer to the ongoing subsidence claim for the above property. Further to previous correspondance, please find attached a copy of the arboricultural report prepared by MWA Arboriculture Ltd which highlights the extent of vegetation management required.

I would like to draw your attention to Table 1 – Current Claim, which identifies the tree works that are required to be undertaken so we are able to progress your claim.

The Cherry (T1) & Apple (T2) both owned by you need to be removed and the stumps treated to prevent regrowth. The Privet (H2) also needs to be reduced in height to 1.4m and pruned on an annual basis.

If you would like to use our contractors, MWA Arboriculture, please advise and we will be more than happy to get a quote for the works and arrange this for you although the cost will need to met by you. If you would like to arrange the works yourself, we strongly advise that it is carried out by a professional company with the correct equipment/insurance.

Once the vegetation management is complete please would you let us know in order that we can note our records and progress matters accordingly.

You will note that Table 2 provides details of vegetation which poses a future risk to the stability of the property. Although not implicated in the current damage, please would you ensure that any noted recommendations within this part of the report are adhered to.



Please note that we have also written to your neighbours at no 2 in relation to the required management to their Wisteria.

If you have any queries or require further information, please do not hesitate to contact us on the office details below.

Yours sincerely



Sam Lipsham Subsidence Claims Handler



Encs: Arborist Report