

Fleet Rd Primary School and CCFL Artificial Grass Pitch (AGP) noise mitigation plan.

Introduction:

The purpose of this plan is to outline robust policies and procedures to minimise the potential noise impact on local residents during all operational times of the Artificial Grass Pitch (AGP), and to satisfy the requirements of the Local Authority.

This plan identifies the following critical components:

1. Potential noise sources
2. Local nearest Noise Sensitive Location (NNSL)
3. Noise management policies
4. Communication and complaints procedures

The noise management plan is considered a live document, which may be revised during the operation of the Artificial Grass Pitch (AGP), in order to create an acceptable balance between the requirements for a successful recreation facility and the protection of local residents' amenity.

Potential noise sources:

Potential noise sources identified relating to the AGP and its vicinity are

1. Footballs hitting the perimeter fencing
2. Shouting during sessions
3. People arriving / leaving the facility

The nearest residential properties (NSSL) to the Artificial Grass Pitch are situated approximately 10m from the pitch with gardens bordering the SW perimeter.

Details of noise policy:

- The onsite staff will monitor activities on the AGP during all community hours.
- Only pre booked lettings under signed agreement will be permitted to use the AGP during community hours.
- All ongoing clients and user groups will sign service level agreements agreeing to the code of conduct of the facility for use during community hours
- Staff will liaise with pitch users to ensure the noise management policies are adhered to.
- User groups will be asked to ensure that they do not congregate around the pitch entrance before and after sessions. Any groups found to be doing so will be moved on.
- A clear, structured mechanism whereby noise complaints can be made and logged will be in place.
- The complaints procedure set out below will be followed.

Noise complaints procedure:

1. Complaint received
2. Complaint logged and recorded
3. Verify the complaint relates to the Fleet Rd Primary School and CCFL 3G AGP
4. Nominated noise monitoring supervisor informed
5. Action taken to remedy situation and reduce risk of reoccurrence
6. Action recorded and logged
7. Response back to complainant if requested

Complaint reporting form example:

Fleet Rd Primary School and CCFL AGP football facility noise complaint form	
Date complaint received:	
Time complaint received:	
Complaint received by:	PRINT: SIGNATURE:
Complaint made by:	
Date of occurrence :	
Time of occurrence:	
Nature of occurrence:	
Action taken :	
Action authorised by :	
Review of action details	
Review of action date	
Adjustment to noise management plan.	YES NO
Adjustment date	

Complaint(s) Reporting:

All complaints should be reported on the designated complaints form as shown above .The form(s) will be available from the member (s) of staff working at the AGP or from the School Administrative Office.

The form should be completed, scanned and sent to Debbie Barry at: d.barry@fleet.camden.sch.uk who will forward the complaint to the responsible officer to investigate.

The responsible officer will acknowledge receipt of the complaint and commence the investigations into the incident with a view of providing a response within 5 to 10 days.