

APPENDIX RD5

Leighton Arms PH, 101 Brecknock Road

Complaints received between 2014 & 2015

Date	Ref	Complaint
21/ 6/2014	181572	Resident - Loud music
21/ 6/2014	181756	Resident - Loud music
27/ 6/2014	181791	Resident - Loud music
1/ 7/2014	181904	Resident - Loud music
11/ 8/2014	183546	Resident - Loud music
13/ 8/2014	183787	Resident - Noise, ASB
12/ 9/2014	184777	Resident - Live very loud music
12/ 9/2014	184899	Resident - Loud music and drunk dispersing patrons
11/ 9/2014	184913	Cllr - Issues regarding loud parties and noisy patrons
2/11/2014	186892	Resident - Loud music/disco
2/11/2014	186902	Resident - Loud music/disco
27/ 6/2015	195827	Resident - Loud parties
11/ 7/2015	196267	Resident - Loud music
31/ 7/2015	197176	Cllr - Rodent/rat activity in rear garden of Leighton Arms
25/ 9/2015	199192	Resident - Loud music
1/11/2015	201092	Resident - Loud music/ party

Actions taken by Licensing Team

15/ 8/2014 14:39

Premise added to priority monitoring list

18/ 8/2014 16:57

Telephone call received from premises who stated that she had been away recently so things may have slipped whilst she had gone. She says she is back now and will investigate and ensure that no further nuisance takes place

29/08/2014 22.24

No music being played – door was open no noise or nuisance

30/08/2014 22.11

Doors open low-level chatter and music audible on street

25/10/2014 20.10

No loud music playing at venue. No karaoke or live music

7/11/2014 23.12

Music being played inside audible but not a nuisance. Two patrons outside smoking

26/11/2014 16:14

Attempted to call complainant but no answer. Message left on VM

5/12/2014 23.42

No nuisance issues

11/12/2014 10:48

Attempted to call complainant

19/ 12/2014 23.37

Three patrons outside smoking with no noise. Music not audible. Chatter from inside slightly audible as door of premise open.

20/ 12/2014 22.40

Music audible from outside. No patrons outside. Unable to check rear garden

9/ 1/2015 00.22

Door open no nuisance issues

1/ 7/2015

Attempted to contact complainant but unable to get through

19/ 12/2015

00.48 – premises closed

11/ 7/2015

Case logged on system – Call made to complainant

Standard Letters Sent

25/ 9/2015

Case logged on system

Standard Noise sent to Premises

Acknowledgment & Noise Diary Sheets sent to complainant

3/11/2015

Premises placed on priority monitoring list

4/11/2015

Contacted operator and advised on statutory noise complaint identified Jenny Brosnan, DPS, said she had a TEN and it was a one off. I advised she would need to keep the noise down or risk having future TENs rejected.

5/11/2015

DPS Jeanette Brosnan called to say she would be hiring door security for any future events