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| --- | --- | --- | --- | --- | --- | --- |
| Issue  | First raised  | Affected employers  | Relevant screen shots  | Response from PFIKS | Update  | Priority  |
| Applicants who have applied for jobs are getting strange emails instead of the proper email acknowledgement  |  | Springdene |  |  |  | **medium** |
| Employers are not receiving email alerts regarding job applications  |  | BluebirdHartwigSpringdenePriscilla wakefield  |  | Must be due to their company firewall |  | **HIGH** |
| Employers are not receiving job applications at all  |  | Same as above  |  | Must be due to their company firewall  |  | **HIGH**  |
| Employers cannot see the jobs they have posted on the site  |  | HArtwig  |  | Its because they were preregistered. We have to delete and resubmit all jobs  |  | **Medium**  |
| Apply button doesn’t work, it just takes you back to the jobs page  | 28/6 | Medacs Health care  |  |  | Email sent to Nicky to check External URL | **HIGH** |
| Emails come from Camden council and from an address likely to go into junk mail  |  |  |  | PFIKS support ticket raised 28th June [TKT19062810129](https://supportdesk.pfiks.com/request_details.asp?RequestID=10129) |  | **HIGH** |
| Google does not find the url when you search for it  |  |  |  |  |  | **HIGH**  |