|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Issue | First raised | Affected employers | Relevant screen shots | Response from PFIKS | Update | Priority |
| Applicants who have applied for jobs are getting strange emails instead of the proper email acknowledgement |  | Springdene |  |  |  | **medium** |
| Employers are not receiving email alerts regarding job applications |  | Bluebird  Hartwig  Springdene  Priscilla wakefield |  | Must be due to their company firewall |  | **HIGH** |
| Employers are not receiving job applications at all |  | Same as above |  | Must be due to their company firewall |  | **HIGH** |
| Employers cannot see the jobs they have posted on the site |  | HArtwig |  | Its because they were preregistered. We have to delete and resubmit all jobs |  | **Medium** |
| Apply button doesn’t work, it just takes you back to the jobs page | 28/6 | Medacs Health care |  |  | Email sent to Nicky to check External URL | **HIGH** |
| Emails come from Camden council and from an address likely to go into junk mail |  |  |  | PFIKS support ticket raised 28th June [TKT19062810129](https://supportdesk.pfiks.com/request_details.asp?RequestID=10129) |  | **HIGH** |
| Google does not find the url when you search for it |  |  |  |  |  | **HIGH** |