

73 Farringdon Road, London EC1M 3JQ

Application Reference: PP-07865530

Operational Management Plan

This Operational Management Plan has been prepared in support of a planning application for the following development at the above address:

“Change of use from a restaurant (Use Class A1) to a hot food takeaway (Use Class A5); installation of extraction and ventilation equipment; and external alterations.”

This document sets out the measures that will be put in place to ensure that no harm to amenity is caused to local residents in respect of visual impacts, odour or noise through the waste and litter generated by the proposed takeaway use, and the operational noise from delivery drivers and members of staff.

Waste Management Plan

The ingredients will be delivered to the application site in pre-packaged plastic and cardboard containers. All cardboard will be responsibly recycled and will be bundled and stored prior to collection. Once removed, the packaging is bagged and stored within a storage room at basement level, as indicated on the Proposed Floor Plans (DB503-GA05). Bagged waste will be removed to St Cross Street where it will be collected daily.

No frying will take place on site and therefore there will be no need to dispose of oil or fats. A small amount of food waste is generated by the cooking process which is put into plastic bin sacks and stored in the waste storage area to the rear of the premises at basement level. It will then be removed to St Cross Street as necessary for collection as often as needed, up to once a day.

It is not anticipated that a significant amount of litter will be generated in the area surrounding the proposed hot food takeaways by customers. This is because the majority of orders are delivered to customers or collected by customers for consumption at home.

However, in order to prevent littering within the store and immediately outside the entrance, a bin will be provided within the customer waiting area for customers to put any litter or packaging in.

A member of staff will carry out regular inspections of the store and the area immediately around the store during opening hours and also at closing time and remove any litter which may have been generated from the store.

Operational Management Plan

In line with the proposed opening hours, the proposed takeaway will not be open to customer collections and deliveries outside of the permitted opening hours of 10.00 to 05.00 daily.

The delivery drivers will use the loading bay outside of the site on Farringdon Road which allows for a 20-minute stay for loading between the hours of 07.00 and 19.00 Monday to Saturday. Use is unrestricted outside of these hours. Further spaces for mopeds will be used within the motorcycle parking bay when available. The drivers will access the store from the front entrance.

Members of staff, including delivery drivers will undertake a training programme, code of conduct training and compulsory basic training to ensure that they are respectful to any neighbours, the customers of the takeaway and other road users.

At all times during the store's opening hours, a manager will be on duty. The manager will be a visible presence within the store, ensuring effective staff management and management of delivery drivers, as well as customers.

In addition to this, signs will be posted within the store to remind delivery drivers of their responsibilities to ensure noise and disturbance are kept to a minimum. Such signs will inform delivery drivers that they must switch off their engines once parked, ensure they do not slam car doors, play music loudly etc. These measures will be further enforced by the Store Managers.

No alcohol will be sold or consumed onsite at any time.

Deliveries of goods to the site will be carried out by a 7.5 tonne van. The deliveries would take place between 07.00 and 20.00 Monday – Saturdays, with an estimated 3 no. deliveries per week. The Applicant would be willing to accept a condition to ensure that the delivery of goods to the store does not take place outside of these hours.

Both delivery drivers taking food orders to customers and delivery vans bringing goods to the store would use the on-street loading bay to the front of the premises, reaching the site via Farringdon Road.