

Application No:	Consultees Name:	Received:	Comment:	Response:
2019/1359/P	Christopher Follett	19/05/2019 13:34:58	OBJEMPER	<p>I must protest against this application which is dishonest - there are 2 new fans installed on the roof of the Retail 24 shop opposite my house in the mews behind - not one as you state. The fans have been covered with two white "acoustic boxes" with wide open slats - not sound proofing - meaning there is major noise throughout the night preventing us residents from sleeping. I am 77 and have lived here for 12 years now without any disturbances and this is scandalous also for my neighbours. We demand that these air conditioning units be silenced and removed immediately. Thank you for your understanding of our predicament.</p> <p>C Follett</p>
2019/1359/P	Alex McEammet	20/05/2019 20:53:17	OBJNOT	<p>I live [REDACTED] opposite the newly installed fans and have been in consultation with the owner of Retail 24 since the fans were installed in the second week of November but sadly have not been able to get very far at all. The noise is having a serious impact on my life.</p> <p>The noise has totally destroyed the peace in the Mews and has caused me and many other residents to not be able to sleep due to the noise and vibration levels of the fans which run 24 hours a day.</p> <p>Unfortunately having seen the retrospective planning application it's clear that it isn't totally honest. There are in fact two newly installed very large fans not one as per the planning application.</p> <p>Retail 24 have the ability to turn on either both or one of the fans and either at low or high power and I firmly believe that when the acoustic testing was carried out it wasn't done when both fans were on full power as per the default setting.</p> <p>Therefore don't believe it was a true picture of the normal noise level. Despite this the testing still found that it was too loud hence the requirement for the acoustic coverings. This has finally been built but it unfortunately not built to the specification set out by the council. Therefore it has made no significant difference to the noise levels at all.</p> <p>As residents we would like to be present at the next testing to confirm both fans are making their usual noise and there has been no misdirection. I would also like the acoustic testing to be done from my window.</p> <p>The owner or Retail 24 claims not to be able to hear the fans at all which is surprising and he thinks that it is in our collective imaginations.</p> <p>We are fully in support of the shop however I feel that particularly in a conservation area the owners should follow the same planning rules as all other residents in terms of meeting the standards clearly set out by Camden Council to maintain the area as it should be and not illegally installing commercial units.</p>