

OPERATIONAL MANAGEMENT PLAN (OMP)

FOR

**Former Public Conveniences, Junction of Guilford Place and
Guilford Street.**



December 2018

1. INTRODUCTION

- 1.1 This statement seeks to provide sufficient detail in order to demonstrate the safe and efficient management of the proposed use of the **Former Public Conveniences, Junction of Guilford Place and Guilford Street**. It relates to the development if used for a drinking establishment (A4).
- 1.2 The future tenant is not yet known, and this OMP therefore provides a framework to establish parameters that can apply to any future premises licence agreed at the site.
- 1.3 The Operational Management Plan (OMP) is set out below and is broken down into the following sections:
 - Door Staff;
 - Smoking;
 - Opening Hours; and
 - Leaving the Premises.

2. MANAGEMENT PLAN

Door Staff

- 2.1 Due to the small size of the premises, the capacity of the establishment is limited with the bar containing circa 50-70 covers for patrons. There will be careful management of those entering the establishment by the staff to ensure that the capacity does not exceed the maximum allotted number of patrons.
- 2.2 Staff will be responsible for ensuring that patrons are able to enter and exit the establishment safely and will direct patrons to use the adjacent pedestrian crossings when leaving the vicinity. They will also ensure that patrons do not block the pavement and will encourage patrons to leave the area swiftly during the earlier hours.
- 2.3 All staff are to be made aware of authorised operational hours and the entrance shall be managed by staff inside and outside of the premises.

CCTV

- 2.4 In addition to door staff, it is anticipated that the tenant will install CCTV to align with standards acceptable to and approved by the police. Signs shall be displayed, as necessary, throughout the premises to advise customers that CCTV is in operation.

Smoking

- 2.5 No smoking area will be provided.

Opening Hours

- 2.6 All staff will be aware of the authorised operational hours. The hours of operation are in line with the approved Premises Licence.
- 2.7 The hours include for a 30 minute 'drinking-up time'. the sale of alcohol will cease will stop.

Leaving the Premises

- 2.8 Clearly legible signs shall be displayed at the exit requesting that patrons respect their neighbours when leaving (Premises Licence Condition 22). Towards closing time, lighting levels shall be raised, music levels shall be lowered and patrons shall be politely reminded that the premises are soon to close. Staff will not allow patrons to loiter outside premises and will encourage patrons to continue their journey home. Patrons shall also be given lollipops when they leave the establishment.
- 2.9 The establishment intends to be a local bar serving the local population and patrons will be respectful to their own neighbours.

Those patrons who do need to travel shall be made aware of the excellent local transport links. Those patrons who require a taxi to be ordered from within the premises rather than having to wait outside shall be offered this service by staff.

3. CONCLUSION

- 3.1 This Management Plan clearly sets out the measures to be taken in order to alleviate any noise pollution or safety concerns
- 3.2 The measures set out within this document clearly demonstrate how the small capacity of patrons will be managed in a safe and efficient manner. This will ensure that the proposal makes a positive contribution to the area through contributing choice to local people and supporting the local economy.